



Louisiana Public Service Commission

POST OFFICE BOX 91154
BATON ROUGE, LOUISIANA 70821-9154
lpsc.louisiana.gov

Telephone: (225) 342-4439

COMMISSIONERS

- Lambert C. Boissiere III, Chairman
District III
Mike Francis, Vice Chairman
District IV
Foster L. Campbell
District V
Eric F. Skrmetta
District I
Craig Greene
District II

BRANDON M. FREY
Executive Secretary

KATHRYN H. BOWMAN
Executive Counsel

JOHNNY E. SNELGROVE, JR
Deputy Undersecretary

Certified Mail Receipt # 7019 2970 0001 9621 5371
and Regular USPS mail

LOUISIANA PUBLIC SERVICE COMMISSION

VS

DOCKET NO. T-36530

ELITE SERVICE RECOVERY & TOWING LLC

In re: Alleged violation of General Order dated February 17, 2022 while operating under LPSC authority 6397, for exceeding state prescribed rates, allegedly having occurred on or about June 17, 2022 pursuant to La. 45:161 through 180.1.

To: Elite Service Recovery & Towing LLC
409 McNabb Street
Lake Charles, LA 70615

GREETINGS:

YOU ARE HEREBY NOTIFIED, COMMANDED AND REQUIRED to appear at a hearing on Thursday, December 15, 2022 at 1:00 p.m., before a Louisiana Public Service Commission Administrative Law Judge. The hearing will be held at the Louisiana Public Service Commission, Galvez Building, 11th Floor, 602 North 5th Street, Baton Rouge, Louisiana, 70802. Parking is available in the Galvez Parking Garage across from the Galvez Building on North Street.

TO SHOW CAUSE, if any, why you should not be found guilty by the Commission of violation of General Order dated February 17, 2022 while operating under LPSC authority 6397, for exceeding state prescribed rates, allegedly having occurred on or about June 17, 2022 pursuant to La. R.S. 45:161 through 180.1.

No later than fifteen (15) days before the date of the scheduled hearing, any party to this proceeding may request a status conference to discuss the issues herein. The request must be in writing and filed in the same manner as a request for continuance. At the hearing, the Commission Staff will present testimony and evidence in support of its allegations against you. You will be provided an opportunity to cross-examine Commission Staff's witness(es) and to present evidence and testimony in your defense. You will need to bring an original and four (4) copies of each document you wish to place into evidence.

**DOCKET NO. T-36530**  
**LOUISIANA PUBLIC SERVICE COMMISSION VS.**  
**ELITE SERVICE RECOVERY & TOWING LLC**  
**MAIL OUT DATE: SEPTEMBER 29, 2022**  
**PUBLISHED IN BULLETIN #1281 ON SEPTEMBER 30, 2022**

**PLEASE BE ADVISED** that any requests to reschedule this hearing will be considered if the request meets the following four (4) requirements:

1. One original and two copies of the request must be mailed, hand delivered or faxed to the Commission's Records and Recordings Division at the following address:

Mail:

Louisiana Public Service Commission  
Records and Recording Division  
P.O. Box 91154  
Baton Rouge, Louisiana 70821-9154

Hand Delivery:

Louisiana Public Service Commission  
Records and Recording Division  
602 North Fifth Street  
Galvez Building, 12<sup>th</sup> Floor  
Baton Rouge, Louisiana

Fax<sup>1</sup>:

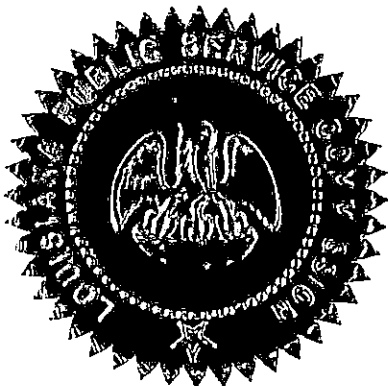
Louisiana Public Service Commission  
Records and Recording Division  
(225) 342-0877

2. The Records and Recordings Division must receive the request at least five (5) business days prior to the hearing date;
3. The request must contain the proceeding's docket number and the name of the party requesting the continuance; and
4. The request must also contain good cause for the requested continuance.

If you have questions concerning the scheduled hearing, you may contact the Administrative Hearings Division at (225) 219-9417. Also, if you are disabled and need special accommodation at the hearing, please notify the Administrative Hearings Division at least five (5) days prior to the hearing date.

**BY ORDER OF THE COMMISSION**  
**BATON ROUGE, LOUISIANA**  
**SEPTEMBER 28, 2022**

  
\_\_\_\_\_  
TAMMY BURL  
TRANSPORTATION ADMINISTRATOR  
LOUISIANA PUBLIC SERVICE COMMISSION



<sup>1</sup> Filings of twenty-five (25) pages or less by facsimile are now allowed provided that they are in compliance with the procedures detailed in Rule 3 of the Commission's Rules of Practice and Procedure. A filing is complete only upon receipt of a confirmation from the Records Division confirming complete transmission, and the receipt by the Records Division, within five days of the transmission, of the original signed document accompanied by a \$25 filing fee. Facsimile must be received by 4:30 on a business day to be considered filed that day. If a party fails to comply with the rules regarding facsimile filings, the filing shall have no force and effect. For further information contact the Louisiana Public Service Commission at 1-800-256-2397 and request the Records and Recordings Division. You may access the Commission Rules of Practice and Procedure on our website at <https://lpsc.louisiana.gov/>.

**SERVICE LIST**

**DOCKET NO. T-36530**

**LOUISIANA PUBLIC SERVICE COMMISSION VS.**

**ELITE SERVICE RECOVERY & TOWING LLC**

**MAIL OUT DATE: SEPTEMBER 29, 2022**

**PUBLISHED IN BULLETIN #1281 ON SEPTEMBER 30, 2022**

Elite Service Recovery & Towing LLC  
409 McNabb Street  
Lake Charles, LA 70615

**Certified Mail Receipt #7019 2970 0001 9621 5371  
and Regular USPS mail**

Staff Attorney

Transportation Staff

Commissioner Francis

**Tammy Burl**

---

**From:** claims mail <claims@liconainsurance.com>  
**Sent:** Tuesday, July 5, 2022 4:23 PM  
**To:** transcomplaint  
**Subject:** Elite Elite Service Recovery & Towing  
**Attachments:** LPSC TOWING COMPLAINT FORM.pdf; 76283 INVOICE (1).pdf; Invoice- (1) (1).pdf

**EXTERNAL EMAIL:** Please do not click on links or attachments unless you know the content is safe.

Good Afternoon

Please see attached invoices we received, the accident details are below.

The \$10,000 invoice was received on 6/17/2022 as you can see it is just there is no description of what services were provided and we had to pay it so we could pick up our box trailer. We also wanted to try to pick up our Freightliner but we were unable as they were not going to have the full invoice until 06/20/2022.

We received the full invoice on 6/23/2022 which adds more details but we would like your expertise to make sure it was billed correctly. We feel the invoice is still missing the following Breakdown of labor fees & services, Charges for the Cargo, Truck & trailer.

They charged storage fees for the initial weekend which was what we were trying to avoid in the first place. They also added an environmental charge but the Ward Seven Fire Protection District One has already submitted their environmental invoice.

NAME OF THE COMPANY: ABV CARRIERS

DATE OF LOSS: 6/17/2022

TIME OF LOSS: 2:22 AM

ACCIDENT LOCATION: Parish Governing Authority District 12 I-10 Vinton, LA

30°10'14.1"N 93°36'01.3"W

DRIVER: RENE HARO DE LA CRUZ

TRUCK UNIT#: 3095

YEAR: 2023

MAKE: FREIGHTLINER

VIN: 3AKJHHR4PSNN6791

Thank you for your help in this matter.

Regards,

**LICONA**  
INSURANCE GROUP



**Luis Paderones**  
**Claims Department**

1830 N. Zaragoza Ste.111  
El Paso, TX 79936  
Office: (915) 317-5464  
Fax: (915) 532-2088 |  
Email: [claims@liconainsurance.com](mailto:claims@liconainsurance.com)

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**NON-CONSENSUAL  
TOWING  
COMPLAINT FORM**

**Louisiana Public Service Commission  
Transportation Division  
PO Box 91154  
Baton Rouge, LA 70821  
Phone (888) 342-5717 (225) 342-4439**



**IDENTIFICATION OF COMPLAINANT (Person Filing Complaint)**

Complainant's Name: ABV CARRIERS CORPORATION

Address: 20951 MINES ROAD

City: LAREDO State: TX Zip Code: 78045

Phone Number: (915) 875-1839 Cell Number: (956) 612-5353 Fax Number: \_\_\_\_\_

Email Address: safety@atlexpressinc.com

**IDENTIFICATION OF TOWING COMPANY**

Company's Name: Elite Service Recovery & Towing

Address: 409 McNabb St Lake Charles, Louisiana 70615

Phone Number: (337) 433-3548 LPSC Authority Number (If known): \_\_\_\_\_

**\*Please attach a copy of all invoices, receipts, paperwork etc. received from the tow company to this form**

**REASON FOR TOW**

Driver or registered owner of vehicle called the tow company

Law Enforcement called tow company as a result of  Accident  Breakdown  Other

Law Enforcement Agency: Louisiana State Police Officer's Name: \_\_\_\_\_

Vehicle was towed from  Business  Apartment Complex  Private property  Other

City: \_\_\_\_\_ Street: \_\_\_\_\_

**DATE TOWED:** 06/17/2022 **TIME:** 08:00  AM  PM

**TOWED VEHICLE INFORMATION**

Vehicle Make Freightliner Model Cascadia Year 2023

Vin (If Known) 3AKJHHDR4PSNN6791

Name Of Registered Owner: ABV CARRIERS CORPORATION

Has the tow company released the vehicle?  YES\* Date: 06/24/2022  NO

\* Name of Person/Company that paid tow invoice: \_\_\_\_\_ Phone: \_\_\_\_\_

**STATEMENT OF COMPLAINT**


Please provide a detailed statement of your complaint. Include any details not listed above, including dates, names and contact telephone numbers of involved persons who may have additional information, and agencies, which may assist in the investigation of your complaint.

*The \$10,000 invoice was received on 6/17/2022 as you can see it is just there is no description of what services were provided and we had to pay it so we could pick up our box trailer. We also wanted to try to pick up our Freightliner but we were unable as they were not going to have the full invoice until 06/20/2022.*

*We received the full invoice on 6/23/2022 which adds more details but we would like your expertise to make sure it was billed correctly. We feel the invoice is still missing the following Breakdown of labor fees & services, Charges for the Cargo, Truck & trailer.*

*They charged storage fees for the initial weekend which was what we were trying to avoid in the first place. They also added an environmental charge but the Ward Seven Fire Protection District One has already submitted their environmental invoice.*

**SIGNATURE AND SUBMISSION**

Complaint Form Completed by: Luis Paderones (915) 875-1839  
Printed Name Phone number  
 on 06/24/2022  
Signature Date

For further assistance, please contact the Transportation Division at (888) 342-5717 or (225) 342-4439.

Submit this completed form and any supporting attachments as follows:

By Mail to: Louisiana Public Service Commission - Transportation Division

PO Box 91154  
Baton Rouge, LA 70821

**CLICK HERE TO PRINT FORM**

By Fax to: Louisiana Public Service Commission - Transportation Division  
(225) 342-1402

By Email to: [transcomplaint@la.gov](mailto:transcomplaint@la.gov)  By checking this box, I agree to submit this complaint by electronic means.

**Invoice**

Invoice #	Date	Call #
76283	17-Jun-2022	76283

**Elite Service Recovery & Towing**

409 McNabb St  
 Lake Charles, Louisiana 70615  
 Phone: (337) 433-3548  
 Fax: (337) 497-0455

**Customer**

STORED VEHICLE

Louisiana

**Summary**

<b>Location:</b>	110 EB MM 7 Vinton, La		
<b>Destination:</b>	Elite- 409 McNabb St Lake Charles La		
<b>Reason:</b>	Wrecked		
<b>Zone:</b>	STORED VEHICLE		
<b>Vehicle:</b>	2023 Freightliner Cascadia 126 (Green)		
<b>Owner:</b>			
<b>Vehicle #:</b>		<b>Trailer #:</b>	CH003
<b>VIN:</b>	3AKJHHR4PSNN6791		
<b>Plate/Tag:</b>	1084H09 TX	<b>Truck:</b>	ES324;ES127;ES130;E
<b>Mileage:</b>		<b>Driver:</b>	ASB;ES315;ES112;ES1

HST #: 721402404

Terms:

Date	Incident #	Club/PO #	Service	Quantity	Rate	Amount
6/17/2022		LSP				
Dispatched:	6/17/2022 2:13 AM					
Cleared:	6/17/2022 1:32:00PM					
			3Rd Party Cleanup Service	1.00	25,115.53	25,115.53
			ADMINISTRATIVE FEE OUT OF STATE (ES-324)	1.00	34.50	34.50
			CREDIT CARD FEE	1.00	400.00	400.00
			Fuel Surcharge 16% (ES-130)	1.00	174.16	174.16
			Fuel Surcharge 16% (ES-324)	1.00	530.48	530.48
			Fuel Surcharge 16% (ES-035)	1.00	174.16	174.16
			Fuel Surcharge 16% (ES-337)	1.00	679.12	679.12
			H/D PSC STANDARD REC (ES-337)	3.00	426.00	1,278.00
			H/D PSC TOW (ES-337)	8.50	349.00	2,966.50
			H/D PSC TOW (ES-324)	9.50	349.00	3,315.50
			PSC EXTRA TRUCK AND TRAILER (ES-130)	7.00	155.50	1,088.50
			PSC EXTRA TRUCK AND TRAILER (ES-035)	7.00	155.50	1,088.50
			PSC LABORER (ES-140)	8.50	46.00	391.00
			PSC SUPERVISOR RATE (ES-127)	8.50	77.50	658.75
			Storage - *OVERSIZE	7.00	49.50	346.50
<p>Received call from Louisiana State Police to respond to I-10 East bound mile marker 7 Vinton Louisiana, for a tractor and trailer involved in an accident. Dispatched Multiple personal with Elite Service. ES-337 (heavy duty wrecker), 324 (heavy duty wrecker), ES-035 (rollback), Supervisor, and extra man. Once arrived on scene the supervisor evaluated the scene and determined a plan for recovery. The tractor sustained heavy front-end damage from the impact. The front axle was torn out from under the truck, the fuel tank was ruptured. There was fuel and oil on the interstate that needed to be cleaned. We called in a third-party service to handle the clean up of hazardous fluids and also for the clean up of the scene. Emergency spill response was contacted and dispatched to the scene to provide services for the clean-up. ES-337 lifted the front of the truck and started cutting things loose so they could be removed. There was a lot of damage to the underside that had to be controlled so we could prep it for tow. The axle was removed and loaded onto ES-035. ES-130 (rollback) was dispatched to the scene and brought the dump trailer so the truck parts and pieces could be loaded into it. The tractor was lowered to the ground onto blocks to hold it up so we could hook it up. We ran chains to the underside on the frame and attached to the wheel lift. Pulled the truck out from under the trailer. the combo could not be towed together for safety concerns. ES-324 hooked onto the front of the trailer and prepped it for tow. The tow units finished the prep of the tractor and the trailer and towed them off the scene. The Trailer was towed to the truck stop and released to another company driver that was waiting for it. The tractor was towed back to Elites yard and put into storage. Emergency spill response team handled the clean up of the scene and all environmental cleanup.</p>						



# Invoice

Invoice #	Date	Call #
	17-Jun-2022	76283

## Elite Service Recovery & Towing

409 McNabb St  
 Lake Charles, Louisiana 70615  
 Phone: (337) 433-3548  
 Fax: (337) 497-0455

**Customer**  
 STORED VEHICLE

Louisiana

Summary	
<b>Location:</b>	I10 EB MM 7 Vinton, La
<b>Destination:</b>	Elite- 409 McNabb St Lake Charles La
<b>Reason:</b>	Wrecked
<b>Zone:</b>	DISPATCH ATTENTION
<b>Vehicle:</b>	2023 Freightliner Cascadia 126 (Green)
<b>Owner:</b>	
<b>Vehicle #:</b>	<b>Trailer #:</b> CH003
<b>VIN:</b>	3AKJHHR4PSNN6791
<b>Plate/Tag:</b>	<b>Truck:</b> ES324;ES127;ES130;E
<b>Mileage:</b>	<b>Driver:</b> ES315;ES112;ES133;E

HST #: 721402404

Terms:

Date	Incident #	Club/PO #	Service	Quantity	Rate	Amount
6/17/2022		LSP				
Dispatched:	6/17/2022 2:13 AM					
Cleared:			MISCELLANEOUS (ES-324)	1.00	10,000.00	10,000.00
<b>Billing Questions Contact: AR@ELTEWRECKER.COM</b>				<b>Sub Total</b>		<b>10,000.00</b>
				<b>TOTAL</b>		<b>10,000.00</b>
				<b>Payments</b>		<b>0.00</b>
				<b>Balance Owing</b>		<b>10,000.00</b>

**Date Stored:**  
**Date Released:**

**Released To:**  
**Verification:**

I AGREE to pay the above amount on demand and failing to do so, I agree to pay attorney fees for collection of the unpaid account in the amount of 25% of the amount due and owing, plus all costs of court. I further agree that any proceedings instituted for collection of the unpaid amount are to be filed in the City Court Lake Charles, LA.

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date

This company is not responsible for loss or damages caused by faulty tires, bumper brackets, etc. and assumes no responsibility for loss or damage by theft, fire or any other cause beyond our control, to any vehicle placed with us for storage or repair.



# Louisiana Public Service Commission

POST OFFICE BOX 91154  
BATON ROUGE, LOUISIANA 70821-9154  
[lpsc.louisiana.gov](http://lpsc.louisiana.gov)

Telephone: (225) 342-4439

## COMMISSIONERS

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BRANDON M. FREY  
Executive Secretary

KATHRYN H. BOWMAN  
Executive Counsel

JOHNNY E. SNELLGROVE, II  
Deputy Undersecretary

September 9, 2022

Elite Services Recovery & Towing, LLC  
409 McNabb St.  
Lake Charles, Louisiana 70615

Also via email: [adrien@elitewrecker.com](mailto:adrien@elitewrecker.com)

**Re: Tow Consumer Complaint ID 98982 – Elite Service Recovery and Towing**

To Whom it May Concern:

After investigating charges on invoices and supporting documentation charged by Elite Service Recovery and Towing, LLC (“Elite”) and Emergency Spill Response Team, LLC (“ERST”), the Louisiana Public Service Commission Staff has determined that a refund in the amount of \$25,115.53 should be refunded. This amount is the full amount of the item outlined as “3<sup>rd</sup> party cleanup service” referenced on Elite’s invoice #76283, and the full amount invoiced by ERST to Elite plus the subcontractor 10% mark-up.

Staff’s decision is based on Attachment A to LPSC General Order dated February 17, 2022 (R-35595) (“Towing Order”) as well as LPSC precedent regarding additional charges for towing and recovery. Under the Towing Order, a tow company shall only charge for rates stated in the order and fees allowed by State Police in LAC Title 55. Staff opines that the aforementioned charges exceed the prescribed rates as these charges are not explicitly prescribed in the order and most importantly, were not associated with the towing and recovery of the tractor and trailer in this matter. Additionally, as the company is keenly aware, the Commission has strictly interpreted the examples of specialized labor or equipment fall into two classes and/or categories, neither of which include communication headsets.<sup>1</sup> As such, it is the Commission’s position that Elite exceeded state prescribed rates by charging for 3<sup>rd</sup> party clean up services and essentially charging for ten (10) OSHA Wireless Communication Headsets through its third-party contractor ESRT.

In addition to exceeding the prescribed rates in this incident, please be advised that any invoice line item that is not associated with the towing and recovery of a vehicle, the recovery of cargo or services that are explicitly prescribed in the Commission’s towing order should not be

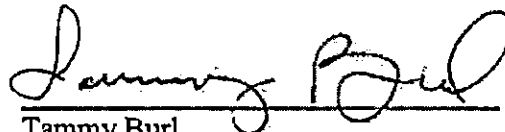
<sup>1</sup> See T-33350 Transportation Order for Louisiana Public Service Commission vs. Elite Service Recovery & Towing LLC (Lake Charles, Louisiana)

attached to the towing invoice nor should any vehicle or trailer be held from release to the owner due to non-payment of those specific charges.

At this time, Staff is requiring that a refund of the fees in the amount of \$25,115.53, be refunded by the same method that invoice #76283 was paid with proof of refund provided to the Commission no later than September 15, 2022.

If you have any questions, please contact Tanika Starks at 225-219-9411 or Tammy Burl at 225-342-1430.

Sincerely,

A handwritten signature in black ink, appearing to read "Tammy Burl", written over a horizontal line.

Tammy Burl  
Transportation Administrator  
Louisiana Public Service Commission

## Tammy Burl

---

**From:** Adrien Benoit <adrien@elitewrecker.com>  
**Sent:** Friday, September 9, 2022 9:02 AM  
**To:** Tammy Burl  
**Cc:** Tanika Starks; Derenda Geter  
**Subject:** RE: Tow Consumer Complaint ID 98982 – Elite Service Recovery and Towing, LLC/ABV Carriers Corporation

**EXTERNAL EMAIL:** Please do not click on links or attachments unless you know the content is safe.

Good morning,

The invoice for this complaint has not been paid.

**From:** Tammy Burl <Tammy.Burl@LA.GOV>  
**Sent:** Friday, September 9, 2022 8:48 AM  
**To:** Adrien Benoit <adrien@elitewrecker.com>  
**Cc:** Tanika Starks <Tanika.Starks@LA.GOV>; Derenda Geter <Derenda.Geter@LA.GOV>  
**Subject:** Tow Consumer Complaint ID 98982 – Elite Service Recovery and Towing, LLC/ABV Carriers Corporation

Good Morning Adrien,

Please see the attached letter mailed in reference to Tow Consumer Complaint ID 98982 – against Elite Service Recovery and Towing. If you would like a hearing on this matter for ABV Carriers Corporation please submit that request in writing by signed letter no later than September 15, 2022. The letter may be sent by return email.

*Want to make payments online.....ask me for more details!*

Tammy Burl  
Louisiana Public Service Commission  
Transportation Administrator - Transportation Division  
602 North 5<sup>th</sup> Street; Baton Rouge, LA 70802  
PO Box 91154 Baton Rouge, LA 70821  
[lpsc.louisiana.gov](http://lpsc.louisiana.gov)  
(225) 342-1430

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Louisiana Public Service Commission

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COMMISSIONERS

- Lambert C. Boissiere III, Chairman
District III
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Craig Greene
District II

September 12, 2022

BRANDON M. FREY
Executive Secretary

KATHRYN H. BOWMAN
Executive Counsel

JOHNNY E. SNELGROVE, JR
Deputy Undersecretary

Elite Services Recovery & Towing, LLC
409 McNabb St.
Lake Charles, Louisiana 70615

Also via email: adrien@elitewrecker.com

Re: Tow Consumer Complaint ID 98982 – Elite Service Recovery and Towing

To Whom it May Concern:

On September 9, 2022 additional details were submitted by Elite Service Recovery and Towing, LLC ("Elite") indicating that the vehicle reference in Complaint ID 98982 belonging to ABV Carriers Corporation (ABV Carriers) is still being stored at the Elite facilities. As such, the Louisiana Public Service Commission Staff has determined that the line item outlined as "3rd party cleanup service" referenced on Elite's invoice #76283 in the amount of \$25,115.53 should be removed from the towing & recovery invoice. This line item represents the "3rd party cleanup service" and the full amount invoiced by Emergency Spill Response Team to Elite plus the subcontractor 10% mark-up.

Staff's decision is based on Attachment A to LPSC General Order dated February 17, 2022 (R-35595) ("Towing Order") as well as LPSC precedent regarding additional charges for towing and recovery. Under the Towing Order, a tow company shall only charge for rates stated in the order and fees allowed by State Police in LAC Title 55. Staff opines that the aforementioned charges exceed the prescribed rates as these charges are not explicitly prescribed in the order and most importantly, were not associated with the towing and recovery of the tractor and trailer in this matter. Additionally, as the company is keenly aware, the Commission has strictly interpreted the examples of specialized labor or equipment fall into two classes and/or categories, neither of which include communication headsets.1 As such, it is the Commission's position that Elite exceeded state prescribed rates by charging for 3rd party clean up services and essentially charging for ten (10) OSHA Wireless Communication Headsets through its third-party contractor ESRT.

In addition to exceeding the prescribed rates in this incident, please be advised that any invoice line item that is not associated with the towing and recovery of a vehicle, the recovery of cargo or services that are explicitly prescribed in the Commission's towing order shall not be attached to the towing invoice nor shall any vehicle or trailer be held from release to the owner due to non-payment of those specific charges.

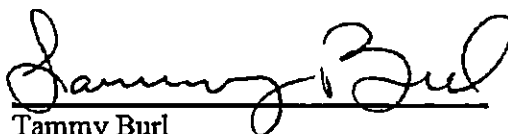
At this time, Staff is requiring that the line item labelled as "3rd party cleanup service" referenced on Elite's invoice #76283 in the amount of \$25,115.53 shall be removed from the towing invoice and that the

1 See T-33350 Transportation Order for Louisiana Public Service Commission vs. Elite Service Recovery & Towing LLC (Lake Charles, Louisiana)

vehicle shall be release after receipt of payment of the adjusted towing invoice. Furthermore, Elite shall provide the Commission and ABV Carriers with a copy of the adjusted towing invoice #76283 no later than *September 26, 2022* and shall provide the Commission with written updates and copies of any notices that are mailed to the registered vehicle owner, the date and time of the release of the vehicle and a copy of the final invoice after payment.

If you have any questions, please contact Tanika Starks at 225-219-9411 or Tammy Burl at 225-342-1430.

Sincerely,

A handwritten signature in black ink, appearing to read "Tammy Burl", written over a horizontal line.

Tammy Burl  
Transportation Administrator  
Louisiana Public Service Commission