

5/29/25

cc: JG/BS

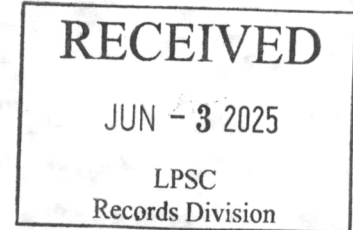
The Records Division, Louisiana Public Service Commission

ATTN: Secretary Brandon Frey

12th Floor

602 North Fifth Street

Baton Rouge, Louisiana 70802



## NOTICE OF PROTEST

re: Dockets U-37584 AND U-37570, in relation to original FRP Docket U-35822.

As a customer paying for Magnolia Water services, this letter serves as a formal Notice of Protest to CSWR/Magnolia Water's request to extend the FRP (U-35822) an additional three years, and Notice of Protest to CSWR/Magnolia Water's request to increase rates per Docket U-37570 due to the following issues:

- Frequent boil water advisories and/or service interruptions
- Unsafe/discolored water
- Insufficient notices regarding service disruptions
- Continued rate increases despite subpar service
- Lack of billing adjustments prorated to service outages
- Objections to CSWR/Magnolia Water's continuing efforts to acquire additional water systems while neglecting its obligation to provide promised repairs to the systems it has already acquired, and for which customers have been paying for said repairs via billing increases. Magnolia Water customers believe that the acquisition of such increases CSWR/Magnolia Water's liabilities, thus possibly compromising the integrity of the Annual Report financials to qualify for additional rate increases under the FRP.

Additionally, Magnolia Water customers continue to express concerns that the Louisiana Public Service Commissioners accept significant campaign contributions from CSWR and Magnolia Water and other utility companies that it is tasked with regulating, a potential conflict of interest that could compromise the integrity of LPSC decision making. The LPSC is tasked with representing the Louisiana citizens and businesses, not utility companies.

This Notice of Protest requests that LPSC denies CSWR/Magnolia Water's requests in both Dockets, as neither are in the best interest of Magnolia Water customers that the LPSC represents.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Jude Case", with a long, sweeping horizontal stroke extending to the right.

Jude Case

1044 Live Oak Loop

Mandeville, LA 70448