

OK# 3527 \$250 8/27/25

phelps

RECEIVED

AUG 27 2025

Phelps Dunbar LLP  
11 City Plaza  
400 Convention Street  
Suite 1100  
Baton Rouge, LA 70802  
225 346 0285

LA Public Service Commission

August 27, 2025

23104-0001

Paul F. Guarisco  
Partner  
paul.guarisco@phelps.com  
Direct 225 376 0241

**VIA HAND DELIVERY**

Mr. Brandon M. Frey  
Executive Secretary  
Louisiana Public Service Commission  
Galvez Building, 12<sup>th</sup> Floor  
602 North Fifth Street  
Baton Rouge, LA 70802

**Re: RazorLine, LLC – Registration as a VoIP Provider in Louisiana.**

Dear Secretary Frey:

Enclosed please find an original and two copies of the Registration of RazorLine, LLC to operate as a VoIP Provider throughout the State of Louisiana.

RazorLine's confidential financial information is included as **Confidential Attachment C** to the Registration. The Company respectfully requests that the Commission accept and maintain Attachment C as confidential, proprietary and competitively sensitive information not necessary to be disclosed to the public pursuant to Rule 12.1 of the Commission's Rules of Practice and Procedure.

Also enclosed herewith is a check in the amount of \$250 made payable to the Commission to cover the filing fee associated with the Registration.

RazorLine further respectfully requests that notice of its Registration be docketed and published in the Commission's next available Official Bulletin for a 15-day notice period.

Should you or your Staff have questions concerning the Registration, please let me know.

Sincerely,



Paul F. Guarisco

PFG:cd

Copy: Gene R. Dry

ROUTE TO	15 day	ROUTE FROM
DEPT. Bull	DATE 8/28	DEPT. _____
DEPT. _____	DATE _____	DEPT. _____
DEPT. _____	DATE _____	DEPT. _____
DEPT. _____	DATE _____	DEPT. _____

Hand

AUG 27 2025

BEFORE THE LOUISIANA PUBLIC SERVICE COMMISSION

LA Public Service Commission

Telecommunications Service Provider Registration of )
RazorLine, L.L.C. )
As a Voice Over Internet Protocol (VoIP) )
Service Provider throughout Louisiana )
)

REGISTRATION OF RAZORLINE, LLC

RazorLine, L.L.C. ("RazorLine" or "Company") hereby submits this Registration as a Voice Over Internet Protocol ("VoIP") Service Provider throughout Louisiana, pursuant to Section 301 of the Louisiana Public Service Commission's ("LPSC" or "Commission") Regulations for Competition in the Local Telecommunications Market, as most recently amended by General Order No. R-31839, adopted March 11, 2014, and respectfully requests that the Commission issue a Certificate of Authority to Operate to RazorLine for the provision of VoIP telecommunications services within the State of Louisiana.

A. The Company's legal name, name under which it provides services in Louisiana and contact information:

RazorLine, L.L.C.
2800 Veteran's Memorial Boulevard, Suite 355
Metairie, LA 70002

Mr. Gene R. Dry, Managing Member
Telephone: 504-274-1700
gdry@razorlinecloud.com

Website: www.razorline.com

B. Federal Tax ID No.: 41-2117726

C. The names and addresses of the Company's principal officers.

The following individuals serve as the officers of RazorLine and may be reached through the Company's headquarters at 2800 Veteran's Memorial Blvd., Suite 355, Metairie, LA 70002.

Gene R. Dry Managing Member
Michael Pigg Chief Technical Officer

D. Information regarding the structure of the organization.

RazorLine was formed as a Louisiana limited liability company under the laws of the State of Louisiana on November 26, 2003. A copy of RazorLine's articles of organization are

attached hereto as **Exhibit A**.

**E. Louisiana Secretary of State Certificate**

A certified copy of RazorLine's authorization to conduct business within the State of Louisiana is provided in **Exhibit B**.

RazorLine has no affiliates offering and/or providing telecommunications services in the State of Louisiana.

**F. Name and address of the registered agent for service of process in Louisiana:**

Gene R. Dry  
2800 Veteran's Memorial Blvd., Suite 355, Metairie, LA 70002  
Telephone: 504-274-1717

**G. Description of services and geographic service area:**

Pursuant to the terms and conditions of customer service agreements, RazorLine provides VoIP telecommunications services to business customers using underlying carriers. Additionally, RazorLine provides a range of ancillary services and technical support services. The Company's services are available 24 hours a day, seven days a week to customers within Louisiana (see also, **Exhibit F**, attached hereto).

A copy of RazorLine's illustrative tariff, including general terms and conditions of service, is attached hereto as **Exhibit H**.

**H. Financial Statements of RazorLine:**

RazorLine is financially capable of providing VoIP telecommunications services throughout Louisiana as evidenced by its financial statements, a copy of which is attached in a sealed envelope marked "CONFIDENTIAL," as **Exhibit C**.

**I. Managerial and Technical Capability:**

RazorLine possesses the managerial and technical ability and experience to provision and support its services as set forth in Management Biographies of its Managing Member and Chief Technology Officer, attached hereto as **Exhibit D**, and as set forth in **Exhibit E**, attached hereto.

**J. Customer Service Information**

RazorLine maintains a Customer Support Department which is responsible for handling service inquiries. Customers may reach the Customer Support Department twenty-four (24) hours a day, seven (7) days a week.

The Company has United States based personnel to resolve service and support issues. Also, the Company's underlying carrier monitors its network 24 hours per day for all potential problems.

Customer Support Manager  
2800 Veteran's Memorial Blvd., Suite 355, Metairie, LA 70002

Telephone: 504-274-1700 Option 5  
Email [support@razorline.com](mailto:support@razorline.com)  
Website [www.razorline.com](http://www.razorline.com)

#### **K. Status of Operating Authority**

RazorLine has obtained or is in the process of obtaining authority to do business from the state Secretaries of State in each state in which it plans to operate, and has submitted or is in the process of submitting contact information and/or registrations with state agencies where required.

RazorLine operates and has VoIP registrations in Alabama and New York.

RazorLine also operates in the following states, but it is RazorLine's understanding that these states do not require VoIP registration to do so, or RazorLine has customer counts below de minimis status:

Arkansas, California, Florida, Georgia, Indiana, Kentucky, Louisiana, Massachusetts, Ohio, Pennsylvania, Tennessee, Texas.

No state has denied any requested authority.

See also, **Exhibit G** attached hereto.

#### **L. Contacts:**

##### **1. Contact with regard to this registration:**

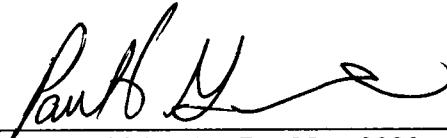
Paul F. Guarisco  
Phelps Dunbar, LLP  
II City Plaza,  
400 Convention Street, Suite 1100  
Baton Rouge, LA 70821  
Telephone : 225-376-0241  
Email : [paul.guarisco@phelps.com](mailto:paul.guarisco@phelps.com)

**2. With Regard to the ongoing operation of the Company**

Gene R. Dry, Managing Member  
2800 Veteran's Memorial Blvd., Suite 355, Metairie, LA 70002  
Telephone: 504-274-1717  
Email: [gdry@razorlinecloud.com](mailto:gdry@razorlinecloud.com)

**Wherefore**, RazorLine respectfully requests that the Commission issue a Certificate of Authority to Operate to RazorLine for the provision of VoIP telecommunications services within the State of Louisiana.

Respectfully submitted this 27<sup>th</sup> day of August, 2025.



---

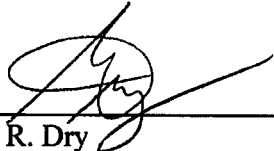
John O. Shirley LA Bar No.: 8023  
Paul F. Guarisco LA Bar No.: 22070  
Taylor J. Boudreaux Bar Roll No. 37042  
PHELPS DUNBAR LLP  
II City Plaza | 400 Convention Street, Suite 1100  
Baton Rouge, Louisiana 70802  
Telephone: 225-376-0241  
Facsimile: 225-381-9197  
Email: [john.shirley@phelps.com](mailto:john.shirley@phelps.com)  
Email: [paul.guarisco@phelps.com](mailto:paul.guarisco@phelps.com)  
Email: [taylor.boudreaux@phelps.com](mailto:taylor.boudreaux@phelps.com)

***Counsel for RazorLine, LLC***

**VERIFICATION**

I, Gene R. Dry, Managing Member of RazorLine, LLC, do hereby verify on behalf of the Company, that:

1. I have read the Registration and Exhibits filed by the Company with the Louisiana Public Service Commission and verify that the statements made therein are true and correct to the best of my knowledge, information and belief; and,
2. I hereby verify that the Company will comply with and abide by the Commission's rules, regulations and orders presently in effect or otherwise adopted in the future, as applicable to VoIP telecommunications service providers.

  
\_\_\_\_\_  
Gene R. Dry  
RazorLine, LLC