

LOUISIANA PUBLIC SERVICE COMMISSION

ORDER NUMBER T-37730

LOUISIANA PUBLIC SERVICE COMMISSION

VERSUS

PACK DAT & GEAUX MOVERS, LLC

Docket No. T-37730, In re: Alleged violation of 1) Order T-37084 and 2) Louisiana Revised Statutes 45:164(E) and General Orders dated April 03, 2008 as amended and March 16, 2021 by engaging in activities related to transporting household goods intrastate without LPSC authority on or about September 15, 2025.

(Decided at the February 25, 2026 Business and Executive Session.)

Overview

In this proceeding, the Louisiana Public Service Commission (“LPSC” or “Commission”) Staff seeks a finding that Pack Dat & Geaux Movers, LLC (“Pack Dat” or the “Carrier”) is guilty of: 1) violating Commission *Order No. T-37084*¹ accepting the *Affidavit and Stipulation* (“Stipulation”) executed by Pack Dat; and, 2) violating La. R.S. 45:164(E), *General Order* dated April 3, 2008, as amended, and *General Order* dated March 16, 2021, by engaging in activities related to transporting household goods intrastate without authority on or about September 15, 2025. Commission Staff issued a citation dated September 18, 2025, directing Pack Dat to appear at a hearing on November 5, 2025. The citation was docketed as the instant proceeding, and notice of this proceeding was published in the Commission’s *Official Bulletin* dated September 26, 2025. When the matter was called on November 5, 2025, Jamar Spencer, who identified himself as the Owner and Operations Manager for Pack Dat, appeared and entered a joint motion with Commission Staff to continue the hearing to December 3, 2025. The motion was granted and the *Ruling on Joint Motion to Continue and Notice of Rescheduled Hearing Date* was issued that same day. When the hearing was convened on December 3, 2025, Commission Staff appeared through counsel and presented testimonial and documentary evidence in support of its allegations. Pack Dat did not appear. For the reasons stated herein, we find Pack Dat guilty as alleged.

The *Recommendation of the Administrative Law Judge* (“Recommendation”) was issued in the form of a *Draft Order* on January 16, 2026. The Recommendation was considered at the Commission’s Business and Executive Session held on February 25, 2026. On motion of Commissioner Lewis, seconded by Vice Chairman Coussan, and unanimously adopted, the Commission voted to accept the Recommendation.

Applicable Law

The Commission’s jurisdiction over common carriers is established by Article 4, Section 21 of the Louisiana Constitution of 1974, which provides in pertinent part:

The commission shall regulate all common carriers and public utilities and have such other regulatory authority as provided by law. It shall adopt and enforce reasonable rules, regulations, and procedures necessary for the discharge of its duties, and shall have other powers and perform other duties as provided by law.

Louisiana statutes more specifically describe the powers of the Commission over motor carriers operating intrastate, including household goods movers. La. R.S. 45:161 declares that the business of operating motor vehicles for hire is a “business affected with a public interest,” and La. R.S. 45:163 provides that “[t]he Commission has the power and authority necessary to supervise, govern, regulate, and control motor carriers . . . which transport household goods, passengers, or waste and to fix reasonable and just rates, fares, tolls, or charges for the commodities furnished or services rendered by such motor carriers.” La. R.S. 45:162(5)(a) defines “[c]ommon carrier by motor vehicle” as any person . . . , the essential nature of whose business comprises engaging in,

¹ *Order No. T-37084* dated April 25, 2024, Louisiana Public Service Commission v. Pack Dat & Geaux Movers, LLC (*Docket No. T-37084, In re: Alleged violation of La. R.S. 45:161 through 180.1 by engaging in activities related to moving household goods prior to complying with the requirements of La. R.S. 45:164 (E) and General Order dated March 16, 2021 and for failure to comply with the requirements of General Order dated April 3, 2008 as amended.* (“Order No. T-37084”).

soliciting, or accepting household goods, . . . for intrastate transportation for hire, charge or compensation as an employment or holding himself out as so available to the public generally and indiscriminately for such business, . . .”

La. R.S. 45:164(E)(l) provides, in part, that “[a]ll intrastate movers of household goods shall be required to apply for and secure a common carrier certificate from the Louisiana Public Service Commission . . . prior to engaging in any activities related to moving household goods.” The Commission’s *General Order* dated March 16, 2021² (“2021 General Order”) establishes specific rules and regulations governing household goods carriers, including the requirement that they secure a registration permit from the Commission prior to operating.

The 2021 General Order enumerates the prerequisites for securing a registration permit and declares that any person found guilty of violating the 2021 General Order shall be fined in accordance with the provisions of La. R.S. 45:171. La. R.S. 45:171(A) provides that no person shall violate the provisions of, or Commission orders promulgated under, Title 45, Chapter 4 (Motor Carriers) or operate as a common carrier without obtaining an LPSC certificate. La. R.S. 45:171(C) states that violators shall be fined by the [C]ommission at open hearing not less than one hundred dollars nor more than ten thousand dollars for each violation.”

The Commission’s *General Order* dated April 3, 2008, amended by the Commission’s *General Order* dated August 21, 2008³ (collectively, “2008 General Order”), requires household goods carriers to include their legal and/or registered name, physical address and LPSC certificate number in all advertising. Failure to include the required information shall be subject to revocation of the household goods carrier’s authority and/or a fine of not less than \$100, nor more than \$10,000, after notice and hearing.

The Commission’s *General Order* dated June 7, 2006⁴ (“2006 General Order”) authorizes the imposition of a \$25 citation fee when a citation is issued to a Commission-jurisdictional motor carrier.

Order No. T-37084, dated April 25, 2024, orders that the “Affidavit and Stipulation executed on February 23, 2024, for fines and fees totaling \$525.00 is accepted.”⁵ Section III., *Stipulation*, states as follows:

In response to the citation, Jamar Spencer, Sr., operations manager of the Carrier, executed an Affidavit and Stipulation on behalf of the company admitting to violating all violations within the citation. In the Affidavit and Stipulation, Mr. Spencer agreed to the imposition of a \$1,000.00 fine and a citation fee of \$25.00 with \$500.00 of the fine suspended conditioned on the following conditions:

1. Not being found guilty, entering a plea of guilty, or entering a plea of no contest to any of the rules and regulations of the Commission for a period of one (1) year from the date of the executed Affidavit and Stipulation. The fines and fees totaling \$525.00 will be paid by February 29, 2024;
2. Execute the Affidavit and Stipulation before a notary and return to LPSC Transportation Staff by February 29, 2024;

² *Order Number 3-16-2021 (R-35848)*, (Docket No. R-35848, *In re Possible amendments to the General Order dated May 4, 2017 regarding Commission approval for Household Goods Carriers operating as Transportation Service Providers for the United States Department of Defense to include affiliated companies on their Common Carrier Certificates while operating under Tender of Service Agreements with the United States Department of Defense’s Non-temporary Storage Program.*)

³ *General Order* dated August 21, 2008 (Docket No. R-30507)[,] *In re: An Order by the Commission requiring all household goods carriers, operating intrastate in Louisiana, to include their legal and/or registered name, physical address and Louisiana Public Service Commission certificate number in all advertising, including but not limited to all telephone directory advertising and to provide for the disconnection of telephone service (wireline, wireless or any other technology) of any household goods carrier, which violates the order.*) which amends *General Order* dated April 3, 2008.

⁴ *General Order* dated June 7, 2006, *In re: Revisions to the Transportation Bond Schedule and Transportation Fee Schedule.*

⁵ Order No. T-37084 at ordering paragraph 1. The fines and fees in the Stipulation actually total \$1,025 - a \$1,000 fine (with \$500 of the fine suspended which becomes due if the Carrier fails to comply with requirements) and a \$25 citation fee.

3. Cease engaging in activities related to moving household goods including the advertising for such services until such time as a Common Carrier Certificate is issued to Pack Dat & Geaux Movers, LLC;
4. Pack Dat & Geaux Movers, LLC will file an application with the LPSC for the transportation of household good[s] intrastate no later than February 29, 2024; and,
5. Failure to comply with any of the above requirements will result in the \$500.00 suspended portion of the fine becoming due immediately.

Commission Staff's Case

Commission Staff alleges that Pack Dat is in violation of Order No. T-37084, La. R.S. 45:164(E), La. R.S. 162(5)(a), the 2021 General Order, and the 2008 General Order. Specifically, Commission Staff alleges that Pack Dat is not registered with the LPSC as a household goods mover and is advertising for intrastate household goods moving services. Commission Staff seeks an order finding Pack Dat guilty and ordering the Carrier to pay: the \$500 suspended portion of the fine pursuant to Order No. T-37084; a \$2,000 fine pursuant to La. R.S. 45:171 for violating La. R.S. 45:164(E), the 2021 General Order, and the 2008 General Order; and, a \$25 citation fee pursuant to the 2006 General Order. In support of its allegations, Commission Staff presented the testimony of Tammy Burl.

Testimony of Tammy Burl

Ms. Burl testified that, as Transportation Administrator, she supervises the day-to-day operations of the Commission's Transportation Division, including investigations and compliance for regulated carriers, including those carriers that may be operating without LPSC authority. Ms. Burl stated that she is familiar with Pack Dat, as it had been cited by the Commission previously and was not registered with the Commission. Ms. Burl discussed Order No. T-37084 issued on April 25, 2024, accepting the Stipulation executed by Mr. Spencer on behalf of the Pack Dat.

Ms. Burl explained that she was contacted by a registered carrier, to her best recollection, in August or September of 2025, requesting that she look into six different moving companies, one of which was Pack Dat. Thereafter, Ms. Burl visited the website <https://packdatngeaux.com>, and she identified a printout from that website dated September 15, 2025. Ms. Burl testified that the printout stated that Pack Dat provides moving services in Slidell and surrounding areas (Mandeville, Lacombe, and New Orleans) offering residential, commercial and college moving services; provided a phone number, address, and hours of operation; and, provided additional information about the company. Ms. Burl testified that the Louisiana Secretary of State website indicated that Pack Dat was an active company, and that the domicile address listed with the Secretary of State (330 Oak Harbor Boulevard, Suite 1013, Slidell, LA 70461) matched that on the Pack Dat website. She also testified that Jamar Spencer was listed as the officer for Pack Dat. Ms. Burl identified a printout from the Louisiana Secretary of State's commercial search database for Pack Dat dated September 18, 2025. Per Ms. Burl, Pack Dat did not have authority from the LPSC to operate as a household goods mover on September 15, 2025.

Ms. Burl stated that after she conducted her investigation, she prepared and issued a citation to Pack Dat on September 18, 2025, noting that the citation directed Pack Dat to appear at a hearing on November 5, 2025. Ms. Burl attached Order No. T-37084, the September 18, 2025 printout from the Secretary of State commercial database, and the September 15, 2025 printout from <https://packdatngeaux.com> to the citation. Ms. Burl stated that the citation was mailed to the address listed on the Secretary of State website for Pack Dat's registered agent on September 19, 2025. Ms. Burl confirmed that notice of the citation was published in the Commission's *Official Bulletin* dated September 26, 2025.

Ms. Burl testified that she was present when this matter was called on November 5, 2025, and that Jamar Spencer appeared on behalf of Pack Dat, stated that he was the Owner and Operations Manager of Pack Dat, and entered a joint motion with Commission Staff to continue the hearing to December 3, 2025.

Ms. Burl confirmed that, as of the date of the hearing, Pack Dat did not have authority from the LPSC to operate as household goods mover.

In connection with her testimony, Ms. Burl identified the following exhibits, which were admitted:

- Staff Exhibit 1 Printout from <https://packdatngeaux.com.com> printed September 15, 2025.
- Staff Exhibit 2 Printout from Louisiana Secretary of State Commercial Division database records for Pack Dat & Geaux Movers, LLC printed September 18, 2025. And,
- Staff Exhibit 3, The following:
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- Citation issued to Pack Dat & Geaux Movers, LLC dated September 18, 2025
 - Order No. T-37084 issued April 25, 2024
 - Printout from Louisiana Secretary of State Commercial Division database records for Pack Dat & Geaux Movers, LLC printed September 18, 2025 (Staff Ex. 2)
 - Printout from <https://packdatngeaux.com.com> printed September 15, 2025 (Staff Ex. 1).

Findings of Fact and Conclusions of Law

Having considered applicable law and the evidence presented in this case, the Commission makes the following findings of fact and conclusions of law:

Findings of Fact

1. Commission Order No. T-37084 issued April 25, 2024, accepts a Stipulation executed on behalf of Pack Dat. Order No. T-37084 at Section III, *Stipulation*, includes the Stipulation terms.⁶
2. On September 15, 2025, Pack Dat was advertising for-hire intrastate household goods moving services at <https://packdatngeaux.com>.
3. Ms. Burl issued a citation to Pack Dat on September 18, 2025, directing it to appear at a hearing on November 5, 2025. Order No. T-37084, a printout dated September 15, 2025, from <https://packdatngeaux.com>, and a printout from Louisiana Secretary of State business records for Pack Dat were attached to the citation.
4. Notice of the citation was published in the Commission's *Official Bulletin* dated September 26, 2025.
5. When the matter was called on November 5, 2025, counsel for Commission Staff and Jamar Spencer, who identified himself as the Owner and Operations Manager of Pack Dat, appeared and entered a joint motion to continue the hearing to December 3, 2025. The motion was granted, and the *Ruling on Joint Motion and Notice of Rescheduled Hearing Date* was issued that same day rescheduling the hearing to December 3, 2025. The ruling notices the hearing at 9:30 A.M. in the Galvez Building, 11th Fl. Hearing Room. The Court took judicial notice of the ruling.
6. Pack Dat was not registered with the LPSC as an intrastate household goods mover on September 15, 2025, and as of the date of the hearing, had not become registered.
7. Pack Dat did not appear at the hearing.

Conclusions of Law

1. At the hearing in this matter, the Commission Staff had the burden of proving its allegations against Pack Dat. Because Pack Dat did not appear at the hearing, the Commission Staff also had the burden of demonstrating that the Carrier was provided fair notice of the hearing and the opportunity to present a defense.⁷

⁶ The Commission's issuance of Order No. T-37084 and the underlying violation(s) to which Pack Dat admitted guilt in that docket are not at issue in this proceeding.

2. The Louisiana Constitution of 1974, Article 4, Section 21(B) mandates that the Commission regulate common carriers; adopt and enforce reasonable rules, regulations, and procedures; and, shall have other powers as provided by law. La. R.S. 45:163 states that the powers of the Commission shall include the power to adopt and enforce reasonable rules. La. R.S. 45:171(A) provides that no person shall violate any orders of the Commission promulgated under Title 45, Chapter 4 (Motor Carriers). Accordingly, the Commission has constitutional and statutory authority to enforce its rules and orders. La. R.S. 45:171(C) states that whoever violates Title 45, Chapter 4 shall be fined by the Commission at open hearing not less than \$100 and not more than \$10,000.
3. Pursuant to constitutional and legislative mandate, and Commission Orders adopted pursuant thereto, the Commission has the authority to regulate intrastate household goods movers. La. R.S. 45:162(5)(a) defines “[c]ommon carrier by motor vehicle” as any person . . . , the essential nature of whose business comprises engaging in, soliciting, or accepting . . . household goods, . . . for intrastate transportation for hire, charge or compensation as an employment or holding himself out as so available to the public generally and indiscriminately for such business,”

La. R.S. 45:164(E)(1) provides that intrastate movers of household goods must obtain authority from the Commission “prior to engaging in any activities related to moving household goods.” The Commission’s 2021 General Order establishes specific rules and regulations governing household goods carriers, including the requirement that they secure a registration permit from the Commission prior to operating and the prerequisites for the permit. The 2021 General Order declares that any person found guilty of violating the 2021 General Order shall be fined in accordance with the provisions of La. R.S. 45:171. The Commission’s 2008 General Order requires household goods carriers operating intrastate to include a Commission certificate number in all advertising.

4. The Commission Staff demonstrated that the Carrier received notice of the hearing and the Commission Staff’s allegations. The *Ruling on Joint Motion and Notice of Rescheduled Hearing Date*, issued November 5, 2025, states that Jamar Spencer, identifying himself as the Owner and Operations Manager of Pack Dat, appeared when the matter was called on November 5, 2025, and moved jointly with the Commission Staff to continue the hearing to December 3, 2025. Thus, the Carrier had the opportunity to appear and present a defense.
5. The Commission Staff proved that Pack Dat violated Order No. T-37084 by failing to comply with the terms of the Stipulation accepted therein. Specifically, that Pack Dat did not cease advertising for household goods moving services in violation of Order No. T-37084, Section III, Paragraph 3.
6. The Commission Staff requested that the Commission order payment of the \$500 suspended portion of the \$1,000 fine agreed to in the Stipulation accepted by Order No. T-37084. Enforcement of the \$500 suspended portion of the fine is warranted pursuant to Order No. T-37084, Section III, Paragraphs 1 and 5.
7. The Commission Staff proved that Pack Dat violated R.S. 45:164(E)(1) and the 2021 General Order by engaging in activities related to moving household goods - by holding itself out as an intrastate household goods carrier in online advertisements - without first having obtained authority from the Commission to operate as a household goods carrier. Commission Staff proved that Pack Dat’s online advertising did not list a Commission certificate number in violation of the 2008 General Order.
8. In accordance with R.S. 45:171, the 2021 General Order, and the 2008 General Order, a carrier that violates the requirements of Title 45 and/or the 2021 and 2008 General Orders is subject to a fine of not less than \$100 and not more than \$10,000. The Commission’s practice has been to consider each case on its own merits, taking into consideration the magnitude of the offense, the carrier’s history of compliance, the carrier’s cooperation in the investigation, the impact of the offense on regulated carriers, the impact of the offense

⁷ E.g., *Order No. T-36678* dated December 12, 2023 at 10, *Louisiana Public Service Commission v. Clark Moving Specialists, LLC* (Docket No. T-36678, In re: Alleged violation of La. R.S. 45:161 through 180.1, by engaging in activities related to moving household goods prior to complying with the requirements of La. R.S. 45:164 (E) and General Order dated March 16, 2021 and for failure to comply with the requirements of General Order dated April 3, 2008 as amended.).

on the public, and the existence of any reasonable defense. In this case, the Commission Staff requested a \$2,000 fine asserting that it is Pack Dat's second offense, noting Order No. T-37084 accepting the Stipulation executed on behalf of Pack Dat admitting guilt and agreeing to a \$1,000 fine. Having considered the factors enumerated above, we find the \$2,000 fine reasonable.

9. Commission Staff also requested that Pack Dat be required to pay a \$25 citation fee in accordance with the Commission's General Order dated June 7, 2006. We find the \$25 citation fee is warranted.

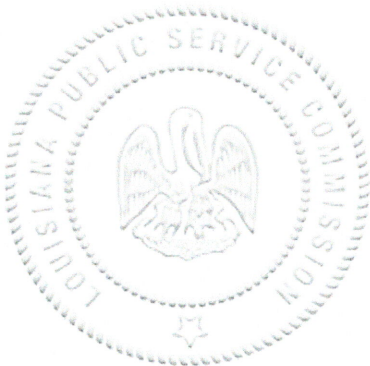
Conclusion

In accordance with the findings of fact and conclusions of law stated above,

IT IS HEREBY ORDERED that:

1. Pack Dat & Geaux Movers, LLC is guilty of violating Order No. T-37084 dated April 25, 2024, for failing to comply with the terms of the Stipulation accepted therein.
2. Pack Dat & Geaux Movers, LLC shall pay the \$500 suspended portion of the \$1,000 fine ordered by Order No. T-37084.
3. Pack Dat & Geaux Movers, LLC is guilty of violating La. R.S. 45:164(E)(1) by engaging in activities related to moving household goods intrastate prior to complying with the requirements of La. R.S. 45:164(E)(1) and the 2021 General Order.
4. Pack Dat & Geaux Movers, LLC is guilty of violating the 2008 General Order by failing to include a Commission certificate number in its advertising.
5. Pack Dat & Geaux Movers, LLC shall pay a \$2,000 fine pursuant to La. R.S. 45:171 for its violation of La. R.S. 45:164(E), the 2021 General Order, and the 2008 General Order.
6. Pack Dat & Geaux Movers, LLC shall pay a \$25 citation fee pursuant to the 2006 General Order.
7. All fines and fees ordered herein shall be paid to the Commission within 30 days of the date of this order.

BY ORDER OF THE COMMISSION
BATON ROUGE, LOUISIANA
March 11, 2026



A handwritten signature in blue ink, appearing to read "Brandon M. Frey".

BRANDON M. FREY
SECRETARY

A handwritten signature in blue ink, appearing to read "Eric F. Skrmetta".

DISTRICT I
CHAIRMAN ERIC F. SKRMETTA

A handwritten signature in blue ink, appearing to read "Jean-Paul P. Coussan".

DISTRICT II
VICE CHAIRMAN JEAN-PAUL P. COUSSAN

A handwritten signature in blue ink, appearing to read "Foster L. Campbell".

DISTRICT V
COMMISSIONER FOSTER L. CAMPBELL

A handwritten signature in blue ink, appearing to read "Mike Francis".

DISTRICT IV
COMMISSIONER MIKE FRANCIS

A handwritten signature in blue ink, appearing to read "Davante Lewis".

DISTRICT III
COMMISSIONER DAVANTE LEWIS