# EXHIBIT H ILLUSTRATIVE TARIFF

Issued by:

Sean Harrison, Managing Member

**Issued Date:** 

March 13, 2025

Louisiana P.S.C. Tariff No. 1 Original Sheet No. 1 Effective Date: March 13, 2025

## VoIP COMMUNICATION SERVICES

## TITLE SHEET

## TELECOMMUNICATIONS TARIFF

**OF** 

# PARISH BROADBAND, LLC

# 1704 JUSTIN ROAD, METAIRIE, LOUISIANA 70001

504-452-0673

# LOUISIANA INTERCONNECTED VoIP TARIFF

This tariff applies to the Voice over Internet Protocol (VoIP) Services provided by Parish Broadband, LLC (the "Company") with offices at 1705 Justin Rd., Metairie, Louisiana 70001.

This tariff contains the rates, terms and conditions for services furnished within the State of Louisiana. The tariff is on file with the Louisiana Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

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## **VoIP COMMUNICATION SERVICES**

## **CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>Page</b>	Revision	<b>Page</b>	Revision
1	Original		
2	Original		
3	Original		
4	Original		
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		

<sup>\*</sup> Indicates new or revised sheet

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# **VoIP COMMUNICATION SERVICES**

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# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C To signify Changed Regulation
- **D** Delete or Discontinue
- I Change Resulting in an Increase to a Rate
- M Moved from Another Tariff Location
- N New
- R Change Resulting in Reduction to Rate
- S Matter Appearing Elsewhere or Repeated for Clarification
- T Change in Text but no Change to Rate or Charge
- V Signifies Vintage Tariff Z Correction

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## TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right comer of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet Version on fille with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.
- **C. Paragraph Numbering Sequence** There are multiple levels of paragraph coding. Each level of coding is subservient to the next higher level of coding. For example:
  - 2.
  - 2.1
  - 2.1.1.
  - 2.1.1.1
- **D.** Check Sheets When a tariff is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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## **VoIP COMMUNICATION SERVICES**

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Broadband Internet Access Service ("BIAS") –A mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up internet access service. This term also encompasses any service that the Federal Communications Commission finds to be providing a functional equivalent of the service described in the previous sentence or that is used to evade the protections set forth in its rules.

Carrier or Company – PARISH BROADBAND, LLC, unless otherwise specified or clearly indicated by context.

**Commission** – The Louisiana Public Service Commission.

**Customer** – The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Interconnected VoIP** – Interconnected Voice over Internet Protocol technology used to provide voice services to Customers.

Multi-Dwelling Unit ("MDU") – Housing where multiple separate housing units for residential inhabitants are contained within one building or several buildings within one complex (i.e., duplexes, townhomes, apartments, mobile homes, and manufactured-home parks.

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#### **VoIP COMMUNICATION SERVICES**

# **SECTION 2 – RULES AND REGULATIONS**

# 2.1 Undertaking of the Company

2.1.1 The Company's Interconnected VoIP services and facilities are furnished for communications at specified points within the State of Louisiana under terms of this tariff.

# 2.2 Applicability of the Tariff

- 2.2.1 This Informational Tariff contains the rates and regulations applicable to intrastate telecommunications provided by Company between points within the State of Louisiana. Company's Interconnected VoIP services are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff. Service is available twenty-four (24) hours a day, seven (7) days a week.
- 2.2.2 The rates and regulations contained in this Tariff apply only to the Interconnected VoIP services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of the Company. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

# 2.3 Billing and Payment

- 2.3.1 Customer is responsible for paying all charges on its account for services provided by the Company including but not limited to long distance, directory assistance charges, regulatory and government fees, and for all taxes and surcharges, including regulatory recovery fees, imposed on the services or the Company as a result of Customer's use of the services. The Company will bill Customers consistent with its Customer agreements, either in advance or in arrears, as specified in the Customer's agreement.
- 2.3.2 Any objection to billed charges should be promptly reported to the Company. Notice of any disputes must be in writing and received by the Company within ninety (90) days after the invoice date or the dispute will be waived. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Customer must pay all undisputed amounts in full to avoid late payment charges or default.

Customers who are dissatisfied with the response to their complaint may contact the Commission for resolution of the issues at:

Parish Broadband, LLC

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Louisiana Public Service Commission 602 North Fifth Street, 12th Floor P.O. Box 91154 Baton Rouge, LA 70821-9154 (225) 342-4999

- 2.3.3 **Automatic Bill Pay** Payments automatically withdrawn from Customer's checking or savings account or paid with Customer's credit card on file will be processed on the payment due date. A \$20 fee will be charged for any payments returned for insufficient funds.
- 2.3.4 **Late Charges** Customer will be charged a late fee for payments not received within twenty (20) days after the billing date. The Company may charge a maximum 5% penalty on a past due amount (not to include any previously unpaid late fees).

# 2.4 Shortage of Equipment or Facilities

- 2.4.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.4.2 The furnishing of Interconnected VoIP service under this tariff is subject to availability on a continuing basis of all necessary facilities from the ILEC, other providers to the Company and the Company's network capacity and/or coverage area.

#### 2.5 Use of Service

- 2.5.1 Interconnected VoIP services provided under this tariff may be used for any lawful purpose for which the service is technically suited.
- 2.5.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.5.3 The Customer may not use the services so as to interfere with or impair service over any facilities or associated equipment or so as to impair the privacy of any communications over such facilities and associated equipment.

# 2.6 Liabilities of the Company and Indemnification

2.6.1 **Limitation of Liability** – In no event shall the Company, its parents, subsidiaries, affiliates or their respective members, managers, directors, officers, employees, stockholder, or agents be liable for any damages, including but not limited to direct,

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compensatory, indirect, incidental, consequential, special, exemplary or punitive damages (including, without limitation, damages for loss of profits, business interruption, loss of information) for: (1) any injuries to persons or property arising from use of the services, or any equipment used in connection with the services; (2) Customer's inability to use the services; (3) Customer's misuse of the service; (4) nonperformance or a failure of the services caused by acts or omissions of another service provider; (5) equipment or software failure or modification; (6) telecommunications or computer equipment failures; or (7) acts of God or other causes beyond the Company's control. The foregoing shall even if the Company has been advised of the possibility of such damages.

- 2.6.2 No Warranties The Interconnected VoIP services provided under this tariff are provided "as is." The Company makes no warranties regarding the Interconnected VoIP services whatsoever and disclaims any and all express or implied warranties of any kind, including any warranties of merchantability, non-infringement of intellectual property, fitness for a particular purpose, or warranties arising by course of dealing or custom or trade. The Company does not authorize anyone to make a warranty of any kind on the Company's behalf and Customer should not rely on any such statement.
- 2.6.3 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur, but in any event not more than the sum of two (2) months of the Customer's monthly charges, unless ordered by the Commission.
- 2.6.4 The Company shall be indemnified and held harmless by the Customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

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# 2.7 Disconnection of Service by Company

If Customer's bill becomes past due, Company will provide written notice five (5) business days prior to disconnection for nonpayment. The Company may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

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- 2.7.1 If Customer fails to remit by the due date any sum due to the Company for regulated service.
- 2.7.2 A violation of any regulation governing the service under this tariff.
- 2.7.3 A violation of any law, rule or regulation of any government authority having jurisdiction over such service.
- 2.7.4 Service may be disconnected without notice for tampering with Company equipment, for interfering with the service to other Customers, for fraud, or in the event of a hazardous condition.

# 2.8 Disconnection of Service by Customer

The Customer may terminate service at any time upon thirty (30) days' written notice.

# 2.9 Deposits

Parish Broadband does not require deposits.

# 2.10 Advance Payments

The Company may collect initiation fees and monthly recurring charges in advance of the month of usage, depending on the terms of its agreement with each Customer.

# 2.11 Applicable Law

This tariff shall be subject to and construed in accordance with Louisiana law.

#### 2.12 Other Rules

- 2.12.1 The Company reserves the right to validate the creditworthiness of Customers through available verification procedures.
- 2.12.2 The Company reserves the right to discontinue service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

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## **VoIP COMMUNICATION SERVICES**

# **SECTION 3 – DESCRIPTION OF SERVICES**

# 3.1 Service Offerings

- **3.1.1 Broadband Internet Access Service ("BIAS")** Parish Broadband, LLC also provides BIAS, which is not classified as telecommunications service or Interconnected VoIP service. This tariff does not apply to BIAS offered by the Company.
- 3.1.2 Interconnected VoIP Service Parish Broadband, LLC provides Interconnected VoIP service through its own facilities within the State of Louisiana. Service Plans are available for Residential, Business, and Multi-Dwelling Unit customers. Interconnected VoIP service is typically bundled with High-Speed Fixed Wireless Internet Access.

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## **SECTION 4 – RATES**

#### 4.1 Interconnected VoIP Service

## **Residential Interconnected VoIP-only Service** – \$45/month

Broadband Internet Access Service (BIAS) – Bundled w/VoIP (+\$15 p/month)					
SERVICE	<b>Monthly Cost</b>	Speed Tier	Install Fee		
Wireless Bronze	\$40 (BIAS \$25 + VoIP \$15)	10 Mbps/10 Mbps	\$50		
Wireless Silver	\$60 (BIAS \$45 + VoIP \$15)	30 Mbps/30p Mbps	\$50		
Wireless Gold	\$80 (BIAS \$65 + VoIP \$15)	75 Mbps/75 Mbps	WAIVED		
STATE SEA					
Fiber 500	\$60 (BIAS \$45 + VoIP \$15)	500 Mbps/500 Mbps	\$150		
Fiber 1000	\$90 (BIAS \$75 + VoIP \$15)	1000 Mbps/1000 Mbps	\$150		

# 4.2 Individual Case Basis (ICB) Arrangements

4.2.1 Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis in response to requests by potential or then-existing business and non-residential Customers for proposals or for competitive bids. Interconnected VoIP service offered under this tariff provision will be provided to the Customer pursuant to contract, and as approved by the Commission. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges for Interconnected VoIP service will be made available to similarly situated residential Customers on a non-discriminatory basis.

## 4.3 Promotional Offerings

4.3.1 The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will notify the Commission of promotional offerings for Interconnected VoIP service prior to the effective date of the promotion.

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# 4.4 Taxes

4.4.1 The quoted rates do not include taxes or other regulatory surcharges. The Company will assess a separate charge on Customer's bill for state and local taxes and other regulatory surcharges.