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Entergy Services, Inc. Regulatory Affairs-LA 4809 Jefferson Hwy. Jefferson, LA 70121-3126

Ms. Eve Kahao Gonzalez Executive Secretary Louisiana Public Service Commission P.O. Box 91154 Baton Rouge, Louisiana 70821-9154	February 4, 2010	Mark Dr.Kleehammer Vice-President Regulatory Affairs HA BREWACOMMAISSION MMISSION COMMISSION
Baton Rouge, Louisiana 70821-9154		

Re: R-28271, Louisiana Public Service Commission, Ex Parte. In re: Investigation Regarding the Feasibility of Implementing a Renewable Standard Portfolio for the Jurisdictional Electric Utilities in the State of Louisiana

Dear Ms. Gonzalez:

Pursuant to General Order R-28271, Entergy Gulf States Louisiana, L.L.C. ("EGSL", formerly Entergy Gulf States, Inc. "EGS") was authorized to implement a four-month bridge agreement when the previous one-year pilot program ended in March 2008. Additionally, EGSL and Entergy Louisiana, LLC ("ELL") were authorized by the Commission to implement a two-year Green Pricing Tariff program which would assess various supply and demand issues related to renewable energy in Louisiana. Attached is the February 2010 monitoring report which covers the months October 2009 through December 2009. An electronic copy of this information is included on a CD in "pdf" format.

I am available to discuss this matter further with you at your convenience.

Respectfully submitted,

Mark D. Kleehammer je

Mark D. Kleehammer

MDK/lt Attachment

cc: Melanie Verzwyvelt (via U. S. Mail) Phil Hayet (via U. S. Mail)

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LOUISIANA PUBLIC SERVICE COMMISSION

2010 FEB -9 PM 12: 37 LA PUBLIC SERVICE COMMISSION

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In re: Investigation Regarding the) Feasibility of Implementing a Renewable) Standard Portfolio for the Jurisdictional) Electric Utilities in the State of Louisiana)

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Docket No. R-28271

Geaux Green Green Pricing Tariff 8th Monitoring Report

February 2010

Green Power Pilot Program Quarterly Report February 2010

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Table of Contents

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I. Introduction		1
II. Energy Supply		1
III. Program Participation		3
IV. Marketing		3
A. Television		4
B. Radio		4
C. Billboards		4
D. Brochure	<i>p</i> .	4
E. T-Shirts	ţ.	6
F. Bill Messages		6
G. Remittance Envelope		6
H. Bill Inserts		7
I. Grassroots		8
V. Budget		\$ 9
VI. Summary		11

I. Introduction

The original pilot program began at Entergy Gulf States, Inc on April 1, 2007. On May 14, 2008, the Louisiana Public Service Commission ("LPSC") voted to extend the program for a period of two years and include Entergy Louisiana, LLC ("ELL") customers. The first year of this program ended with the billing month of July 2009. The second year of the program will run from August 2009 through July 2010. This program retains the current energy suppliers, Agrilectric and Lacassine.

During the first year of the new program, the focus was on revitalizing the marketing campaign to grow the customer base and increase awareness that green power is available for purchase. Additionally, a more substantial grassroots marketing effort was undertaken to reach customers on a more personal level. The second year will continue these efforts but attempt a more efficient utilization of resources in order to manage program costs.

In addition to continuing the current marketing program, the new focus for 2010 will be on securing a co-marketing partner. While there has been limited partnering success, *Geaux Green* will be working to expand these efforts by working with larger organization(s) that share a commitment to environmentally friendly energy.

II. Energy Supply

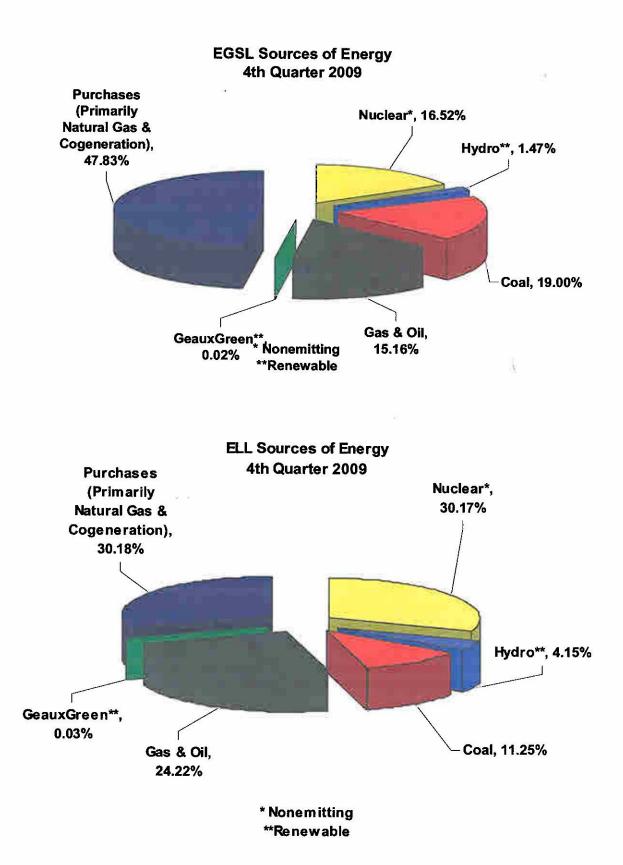
Geaux Green Energy (August 2009 – December 2009)

Agrilectric

	Aug	Sep	Oct	Nov	Dec
Contracted MWh	1,000	1,000	1,000	1,000	1,000
Delivered MWh	1,000	1,000	1,000	1,000	1,000

The 2009/2010 program is sourced 5,000 MWh from Agrilectric and 2,500 MWh from Lacassine to be delivered in 2010. Agrilectric has fulfilled its commitment, supplied its attestation, and has been paid \$20,000 (5,000 MWh * \$4 green premium).

The MWh generated for this program are part of the overall energy portfolio used to meet the energy needs of customers. The following charts show the 4th quarter 2009 energy source profile for EGSL and ELL. These are available on <u>www.geauxgreen.com</u> and are updated quarterly.



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III. Program Participation

Customer Count

EGSL

Class Residential Commercial Industrial Total	$ \begin{array}{r} 12-08 \\ 325 \\ 32 \\ \underline{6} \\ 363 \end{array} $	1-09 343 31 <u>6</u> 380	2-09 344 31 <u>6</u> 381	3-09 348 31 <u>6</u> 385	4-09 353 31 <u>6</u> 390	5-09 355 31 <u>6</u> 392	6-09 407 31 <u>6</u> 444	7-09 410 27 <u>6</u> 443	8-09 395 26 <u>6</u> 427	9-09 395 26 <u>6</u> 427	10-09 398 26 <u>6</u> 430	11-09 397 26 <u>6</u> 429	12-09 389 26 <u>6</u> 421
ELL							7		53				
Class Residential Commercial Total	12-08 32 <u>0</u> 32	1-09 51 <u>0</u> 51	2-09 66 <u>0</u> 66	3-09 74 <u>0</u> 74	4-09 79 <u>0</u> 79	5-09 87 <u>0</u> 87	6-09 96 <u>0</u> 96	7 -09 96 <u>2</u> 98	8-09 92 <u>2</u> 94	9-09 96 <u>2</u> 98	10-09 97 <u>2</u> 99	11-09 96 <u>2</u> 98	12-09 96 <u>2</u> 98
Blocks Bille	d											1	
EGSL													
Class Residential Commercial Industrial Total	12-08 1,287 1,204 <u>10</u> 2501	1-09 1,345 1,194 <u>10</u> 2,549	2-09 1,357 1,194 <u>10</u> 2,561	3-09 1,373 1,194 <u>10</u> 2,577	1,194 10	1,374 1,194	1,204 10	-		10	1,161 10	10	12-09 1,354 1,161 <u>10</u> 2,525
ELL													
Class Residential Commercial Total	$ 12-08 \\ 38 \\ \underline{0} \\ 38 38 $	1-09 26 <u>0</u> 26	2-09 54 <u>0</u> 54	3-09 113 <u>0</u> 113	4-09 137 <u>0</u> 137	5-09 185 <u>0</u> 185	6-09 210 <u>0</u> 210	7-09 211 <u>0</u> 211	8-09 232 <u>0</u> 232	9-09 243 <u>0</u> 243	10-09 239 <u>2</u> 241	11-09 229 <u>2</u> 231	236

IV. Marketing

When ELL joined *Geaux Green*, a revised marketing strategy was created to introduce the new "Wooden CFL" logo and slogan. These changes promoted the idea of combining energy efficiency and environmental responsibility and let customers know that environmentally friendly energy was available for purchase now. An intensive radio and television campaign ran during the first two quarters of 2009.

The plan for the 2009/2010 year is to continue the revised marketing campaign but on a smaller scale. The new campaign is budgeted at \$350,000 dollars or approximately half the first year budget. While many of the marketing elements will be reused for cost efficiency, new ideas such as vehicle wraps are being considered.

A. Television

The current ad, viewable on youtube.com, presented a visual depiction of how Entergy's renewable energy is created and delivered to customers. It also reiterated the message that green power is available now for purchase by interested homes and businesses.

B. Radio

The ads are based on the television commercial and feature the same energetic music and voice announcer. The message reiterates the supply is local and provides a call to action by telling customers "all we need to make it work is you."

C. Billboards

The revised billboard will appear at the following locations.



Baton Rouge

North side of I-10.2 miles east of I-110 facing east.

Jefferson Parish North Side of Veterans Blvd – East of Clearview Facing West (Digital)

Monroe

North Side of Louisville Ave. at Burger King Facing Southwest West Side of HWY 165, South of HWY 80 Facing North (Digital) North Side of Louisville at 2nd Street, Facing Southwest (Digital)

D. Brochure

The following brochure is provided to customers interested in learning more about *Geaux Green*. It provides energy efficiency tips, information about the program, and a contract to sign-up. Customers not requesting the brochure can also enroll online or download and mail a contract.



Geaux Green With Green Power.

Entergy Louisiana is now offering electricity generated from arwinorumentally-friendly, arrowable energy producers in the state Power from these green providers - offered in blocks - opes into Entergy Louisiana's electric system as part of the total power min, which is shared by Entergy Louisiana, LLC sustamers. A Eucomer who purchases one 100 kRowatt hour block of green power provides the same environmental energy timefit as recycling 250 aluminum cara in one month. Purchasing just new Graux Grano block each month for a year is the same as recycling 3,000 cans.*

enteryy uccusana does not benefit financially. From your prison power purchase. The blocks you perchase go dreadly to the Geaus drain. program. Genus Green you put to place by the Experience contact service conversions in 2 year as the Lonsitizers Public Service Conversions in 2 year to low group operations in contributions producers. System the development of a group power technology in the state and Biomaan customer awareness of the renewable SHARDY (SERIES

voia can be part of an effort with environmental benefits today and help been a force whore affordable responses to the anti-provide an encourtainer encourtainer and an encourt of the anti-role in the encourt maximum court state and voide the anti-provide anti-provide information or considerate the attached forces and restary. It to use it you need help, Call of all \$-077.648-3368.

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ACCOUNT NUMBER

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E. T-Shirts

The shirts are promotional items given to customers that signup at Geaux Green attended events.

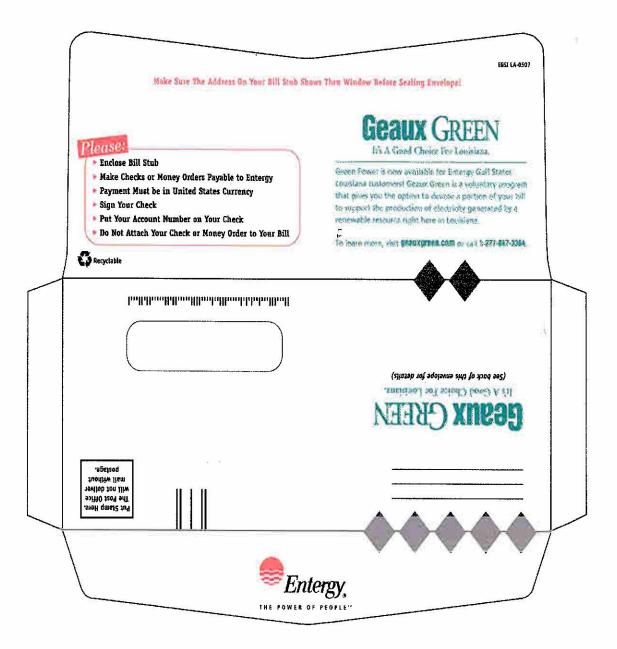


F. Bill Messages

The bill message "Green Power is now available to Entergy [Louisiana] [Gulf States Louisiana] customers for as little as \$2.25 per month. For more information, go to geauxgreen.com or call 1-877-847-3364" ran November 2009 at both EGSL and ELL. This message will also run in future months when space is available.

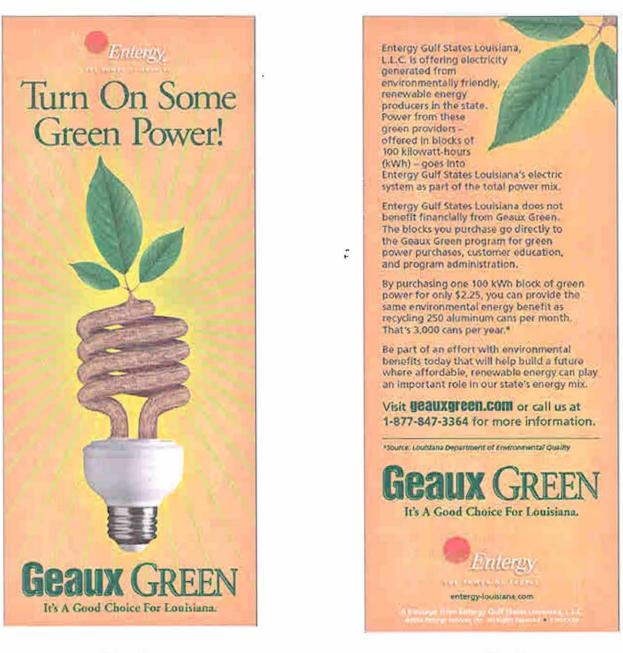
G. Remittance Envelope

The following remittance envelope was included in bills April 2009 through September 2009 and January 2010. This advertisement is another opportunity to introduce the program and direct customers to <u>www.geauxgreen.com</u> for further information.



H. Bill Inserts

This insert adds the new logo and slogan and also provides a clear example (one 100 kWh block has the same energy benefit as recycling 250 aluminum cans) to equate participation with environmental benefits.



(Front)

(Back)

I. Grassroots

In addition to the traditional media campaign, Entergy will continue to focus on grassroots efforts. A change for the 2009/2010 program will be to select larger, more focused venues that have the ability to reach a wider audience.

In November 2009 Entergy collaborated with the Pew Center on climate change to launch its "Make an Impact" program (entergy.com/makeanimpact). This program is designed to give customers and employees the knowledge and tools to reduce personal energy use, save money, and make a difference in the fight against climate change.



V. Budget

The budget for the second year program is \$350,000. The following charts show current spending versus budget.

	ĩ		rogram Budget	S	YTD pending	Remaining Budget		
Ι	Media Placement				<u> </u>			
	Radio	\$	10,848	\$.	\$	10,848	
	Outdoor		36,730		20,238		16,492	
	Print		-		-		-	
	Television		34,400		-		34,400	
	Media Placement Subtotal		81,978		20,238		61,740	
II	Event Sponsorships	1	-				-	
III	Bill Inserts		16,634		-		16,634	
IV	Research: Follow up Survey		15,187		-		15,187	
v	Educational/Collateral/ Miscellaneous Material		18,622		1,656	3	16,966	
	Total Marketing / Promotion / Production		132,421	3	21,894		110,527	
VI	Programming: Billing and Online		5 - 9		-		-	
VII	Budget Reserve		5,768		-		5,768	
VIII	Budget Total	\$	138,189	\$	21,894	\$	116,295	

Entergy Gulf States, L.L.C. (August 2009 - July 2010)

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	÷	Program Budget			YTD Spending	Remaining Budget		
Ι	Media Placement	1.5				2		
	Radio	\$	19,152	\$	-	\$	19,152	
	Outdoor		41,920		45,784		(3,864)	
	Print		-		-		-	
	Television		51,500		-		51,500	
	Media Placement Subtotal		112,572		45,784		66,788	
II	Event Sponsorships		-		-		-	
III	Bill Inserts		29,366		-		29,366	
IV	Research: Follow up Survey		26,813		-		26,813	
v	Educational/Collateral/ Miscellaneous Material		32,878		2,924		29,953	
	Total Marketing / Promotion / Production		201,629	đ	48,708		152,921	
VI	Programming: Billing and Online		-		-		-	
VII	Budget Reserve		10,182		-		10,182	
VIII	Budget Total	\$	211,811	\$	48,708	\$	163,104	

Entergy Louisiana, LLC. (August 2009 - July 2010)

VI. Summary

Since the November 2009 monitoring report, sales of green power blocks have remained flat. This is partly expected due to economic concerns, the focus of customers on holiday related activities, and a lack of advertising during the expensive holiday season. Beginning in January 2010, both electronic and traditional billboards have resumed.