

**TRANSCRIPT OF THE LOUISIANA PUBLIC SERVICE COMMISSION  
TRANSPORTATION CITATION HEARINGS HELD ON JULY 10, 2025, IN BATON  
ROUGE, LOUISIANA BEFORE ADMINISTRATIVE LAW JUDGE MELISSA FREY.**

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1    **TRANSCRIPT OF THE LOUISIANA PUBLIC SERVICE COMMISSION**  
2    **TRANSPORTATION CITATION HEARINGS HELD ON JULY 10, 2025, IN**  
3    **BATON ROUGE, LOUISIANA BEFORE ADMINISTRATIVE LAW**  
4    **JUDGE MELISSA FREY.**

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5    **ADMINISTRATIVE LAW JUDGE MELISSA FREY:** Good morning. Today  
6    is Thursday, July 10, 2025. I'm Administrative Law Judge Melissa Frey. We are  
7    here this morning for transportation citation hearings. There are five matters on the  
8    docket this morning.

9

10    **DOCKET NO. T-37591**

11    **JUDGE FREY:** The first matter I am going to call is Docket Number T-37591 -  
12    Louisiana Public Service Commission versus DTK Enterprises, LLC dba Midas  
13    Touch Towing. In re: Cancellation of Common Carrier Certificate Number 7507-  
14    A for failure to maintain the required insurance coverage on file with the  
15    Commission pursuant to Commission's General Order dated October 13, 2023.  
16    Would the parties present please make their appearances, starting with the Staff?

17    **MR. HAYDEN SCHEUERMANN:** Hayden Scheuermann on behalf of the  
18    Louisiana Public Service Commission.

19    **JUDGE FREY:** And for DTK?

20    **MR. DERRICK GREEN:** Yes. So I'm Derrick Green.

21    **JUDGE FREY:** Thank you. And what is your position with DTK?

22    **MR. GREEN:** The president.

1 **JUDGE FREY:** Thank you. And what is the plan for this morning, Mr.  
2 Scheuermann?

3 **MR. SCHEUERMANN:** Your Honor, Staff and DTK would like to make a joint  
4 motion to continue to the August 7 hearing dates.

5 **JUDGE FREY:** Is that correct, Mr. Green?

6 **MR. GREEN:** Yes, ma'am.

7 **JUDGE FREY:** So the August 7 date, I believe is the 7<sup>th</sup>. Yes, that's Thursday,  
8 August 7. So DTK and the Commission Staff will be entering a joint motion to  
9 continue this hearing to August 7. That means that you will need to come back to  
10 this room on August 7 --

11 **MR. GREEN:** Okay.

12 **JUDGE FREY:** -- to participate in a hearing. And unless and until there is  
13 something official that comes out that moves or otherwise does -- otherwise does  
14 something else to that hearing date; do you understand?

15 **MR. GREEN:** Okay. Absolutely.

16 **JUDGE FREY:** All right. I'm just going to check briefly the information that we  
17 have on file for DTK attached to this citation and confirm, because I am going to  
18 issue a ruling on this motion after today's hearing in writing --

19 **MR. GREEN:** Okay.

20 **JUDGE FREY:** -- and our process, at the Administrative Hearings Division, we  
21 e-mail it out. But we want to make sure we have your correct contact information.

22 **MR. GREEN:** Okay.

1     **JUDGE FREY:** So what I have on the citation is DTK Enterprises, LLC dba  
2     Midas Touch Towing, 102 Lac Penchant Drive, Luling 70070.

3     **MR. GREEN:** That's correct.

4     **JUDGE FREY:** All right. And do you have a valid e-mail address for DTK?

5     **MR. GREEN:** Yes.

6     **JUDGE FREY:** Can you please give me that e-mail address?

7     **MR. GREEN:** It's going to be very long. Okay.

8     **JUDGE FREY:** I'm ready.

9     **MR. GREEN:** Okay. It's Derrick, D-E-R-R-I-C-K, at  
10    midastouchautomotive.com.

11    **JUDGE FREY:** Okay. Derrick with two Rs?

12    **MR. GREEN:** Uh huh. Yes.

13    **JUDGE FREY:** At midastouchautomotive.com?

14    **MR. GREEN:** Yes, ma'am.

15    **JUDGE FREY:** All right. Well, I will issue a ruling on the joint motion granting  
16    the continuance to the August 7 transportation hearings. The Administrative  
17    Hearings Division is going to send this out via e-mail.

18    **MR. GREEN:** Okay.

19    **JUDGE FREY:** There may be -- you know, Transportation may send it differently,  
20    but I will get that out following today's hearing and, otherwise, see you on August  
21    7.

22    **MR. GREEN:** Okay. Thank you so much. I appreciate it.

23    **JUDGE FREY:** Thank you, Mr. Green.

1 **MR. GREEN:** See you soon. Thank you. Okay. That's it?

2 **JUDGE FREY:** That's it. This matter is concluded.

3 **MR. GREEN:** Okay. All right. Oh, that's quick. Thank you. Have a good day.

4 **JUDGE FREY:** You too, sir.

5

6 **DOCKET NO. T-37579**

7 **JUDGE FREY:** All right. Commission Staff before we went on the record this  
8 morning requested that we take up Docket Number T-37579 next. So we will move  
9 to Docket Number T-37579 - Louisiana Public Service Commission versus Tiger  
10 Airport Shuttle, LLC. In re: Alleged violation of: 1) Order T-37409; and 2)  
11 Louisiana Revised Statutes 45:161 through 180.1 and General Order dated April  
12 25, 2012, by engaging in activities related to transporting passengers intrastate  
13 without LPSC authority on or about May 12, 2025. Would the parties present  
14 please make their appearances for the record?

15 **MR. SCHEUERMANN:** Hayden Scheuermann on behalf of the Louisiana Public  
16 Service Commission.

17 **JUDGE FREY:** Let the record reflect that there is no one present in the Courtroom  
18 this morning on behalf of Tiger Airport Shuttle, LLC. And how does the Staff plan  
19 to move forward this morning?

20 **MR. SCHEUERMANN:** We will be moving forward with the case.

21 **JUDGE FREY:** You may proceed, Mr. Scheuermann.

22 **MR. SCHEUERMANN:** Your Honor, Commission Staff is prepared to prove  
23 through both documentary and testimonial evidence that the carrier cited in this

1 docket, Tiger Airport Shuttle, LLC, violated Order T-37409 and Louisiana Revised  
2 Statutes 45:161 through 180.1 and General Order dated April 25, 2012, by engaging  
3 in activities related to transporting passengers intrastate without LPSC authority on  
4 or about May 12, 2025. Your Honor, as a result of that violation, at the conclusion  
5 of this hearing, the Commission is going to request that the carrier be found guilty  
6 for the alleged violations and that the carrier be fined \$500 in accordance with the  
7 -- with Order T-37409, \$1,000 for violating Louisiana Revised Statutes 45:161  
8 through 180.1 and General Order dated April 25, 2012, and that a \$25 citation fee  
9 be issued to the carrier pursuant to the Commission's General Order dated April --  
10 dated June 7, 2006. Your Honor, at this time, we'd like to call our first witness,  
11 that's Transportation Enforcement Agent Ms. Raheejah Flowers.

12 **Raheejah Flowers came forth as a witness; and, after having been duly sworn,**  
13 **testified as follows:**

14 **DIRECT EXAMINATION BY MR. HAYDEN SCHEUERMANN**

15 **MR. SCHEUERMANN:** Good morning.

16 **MS. RAHEEJAH FLOWERS:** Good morning.

17 **MR. SCHEUERMANN:** Would you please state your name and business address  
18 for the record, please?

19 **MS. FLOWERS:** My name is Raheejah Flowers. Business address is 602 North  
20 5<sup>th</sup> Street, Baton Rouge, Louisiana, ZIP Code: 70802.

21 **MR. SCHEUERMANN:** And where are you employed?

22 **MS. FLOWERS:** The Louisiana Public Service Commission as an Enforcement  
23 Agent.

1 **MR. SCHEUERMANN:** And could you drive -- describe some of your duties as  
2 an Enforcement Agent in the Transportation Division?

3 **MS. FLOWERS:** I primarily regulate towing. I oversee passenger carriers,  
4 moving companies, to make sure they're in compliance with the general order and  
5 having authority with the Louisiana Public Service Commission.

6 **MR. SCHEUERMANN:** And what Commission order requires passenger carriers  
7 to obtain authority to transport passengers intrastate from the Louisiana Public  
8 Service Commission?

9 **MS. FLOWERS:** Title 45:163(A).

10 **MR. SCHEUERMANN:** The Commission general order that requires --

11 **MS. FLOWERS:** Oh, sorry. It's the General Order dated April 25, 2012.

12 **MR. SCHEUERMANN:** And what statutes give -- what statute gives the  
13 Commission authority to regulate motor carriers which transport passengers other  
14 than those exempted in the Louisiana revised statutes?

15 **MS. FLOWERS:** Title 45:163(A).

16 **MR. SCHEUERMANN:** And what statute prohibits non-regulated motor carriers  
17 from holding themselves out as available to the public generally for hire to transport  
18 passengers?

19 **MS. FLOWERS:** Title 45:1625(A) and Title 45:164(C).

20 **MR. SCHEUERMANN:** As part of your job duties that you just discussed, are  
21 you the person that -- who investigates carriers who may be operating without  
22 authority?

23 **MS. FLOWERS:** Correct.

1 **MR. SCHEUERMANN:** Are you familiar with the carrier cited in this docket,  
2 Tiger Airport Shuttle, LLC?  
3 **MS. FLOWERS:** Yes, I am.  
4 **MR. SCHEUERMANN:** And is this company a registered carrier with the  
5 Louisiana Public Service Commission?  
6 **MS. FLOWERS:** No, they are not.  
7 **MR. SCHEUERMANN:** And what type of carrier is this company?  
8 **MS. FLOWERS:** Passenger.  
9 **MR. SCHEUERMANN:** You have in front of you a document marked as Staff  
10 Exhibit 1. Can you identify this document?  
11 **MS. FLOWERS:** So this is the printout of the website.  
12 **MR. SCHEUERMANN:** And if you look in the upper-left corner of the document,  
13 what is the date of the print out?  
14 **MS. FLOWERS:** April 12, 2025, at 4:02 P.M.  
15 **MR. SCHEUERMANN:** Is that -- what month was that?  
16 **MS. FLOWERS:** April 12?  
17 **MR. SCHEUERMANN:** Fifth month?  
18 **MS. FLOWERS:** Oh, I'm sorry. May 12. I'm so sorry.  
19 **MR. SCHEUERMANN:** All right. And what was the reason for you printing this  
20 document out?  
21 **MS. FLOWERS:** It's part of my investigation.  
22 **MR. SCHEUERMANN:** And why was the Transportation Division investigating  
23 Tiger Airport Shuttle?

1 **MS. FLOWERS:** We had gotten notice from somebody who does have authority  
2 that they were operating without authority through my Administrator.

3 **MR. SCHEUERMANN:** Okay. So you conducted the investigation at the request  
4 of Tammy Burl, the Transportation Administrator?

5 **MS. FLOWERS:** Correct.

6 **MR. SCHEUERMANN:** And if you look at page 11 of this document, the  
7 numbers are in the bottom-right corner, what does this document indicate?

8 **MS. FLOWERS:** They're providing shuttle services and the rates for those shuttle  
9 services going out of Baton Rouge to New Orleans airport and to Baton Rouge  
10 airport.

11 **MR. SCHEUERMANN:** So it's providing the fees that they would charge  
12 somebody to take them --

13 **MS. FLOWERS:** Yes.

14 **MR. SCHEUERMANN:** -- between Baton Rouge and New Orleans, generally?

15 **MS. FLOWERS:** Yes.

16 **MR. SCHEUERMANN:** Okay. Thank you.

17 **JUDGE FREY:** Excuse me. I just want to remind Counsel and the witness, please  
18 wait until Counsel has finished asking the question before you answer. And wait  
19 until she finish -- answers before you ask the next question because we're doing the  
20 transcript, and we want to make sure that we don't have y'all talking over one  
21 another on the transcript. Thank you.

1 **MR. SCHEUERMANN:** Sorry, Your Honor. Your Honor, Staff moves to offer,  
2 file, and introduce into evidence as Staff Exhibit 1, the printout for Tiger Airport  
3 Shuttle's website.

4 **JUDGE FREY:** I have in front of me, what has been marked as Staff Exhibit 1,  
5 identified as a printout of a website from Tiger Airport Shuttle, and what I have  
6 consists of 18 pages. Staff Exhibit 1 is admitted.

7 **MR. SCHEUERMANN:** Just real facts -- real fast going back, looking in the  
8 bottom-left corner of any of the pages in Exhibit 1, Ms. Flowers, could you just  
9 identify what the URL is for the website printout?

10 **MS. FLOWERS:** Tigerairportshuttle.com

11 **MR. SCHEUERMANN:** Okay. Thank you. And so what did the Transportation  
12 Division do after the investigation into Tiger Airport Shuttle was conducted?

13 **MS. FLOWERS:** A citation was issued.

14 **MR. SCHEUERMANN:** And you have a document before you marked as Staff  
15 Exhibit 2, in globo. Could you identify this document?

16 **MS. FLOWERS:** This is the citation.

17 **MR. SCHEUERMANN:** And to whom was this document sent?

18 **MS. FLOWERS:** Tiger Airport Shuttle.

19 **MR. SCHEUERMANN:** And according to the second page, what date did the  
20 Commission send this document?

21 **MS. FLOWERS:** May 16, 2025.

22 **MR. SCHEUERMANN:** And on this document, what are -- what is the address  
23 or addresses for the carrier?

1 **MS. FLOWERS:** One of the address being 10337 Jefferson Highway, Baton  
2 Rouge, Louisiana, ZIP Code: 7009. And then the second address is to 209  
3 Creekline Drive, Madison, Mississippi, ZIP Code: 37110.

4 **MR. SCHEUERMANN:** Could you repeat that ZIP Code for the Baton Rouge  
5 address, please?

6 **MS. FLOWERS:** The one that's in front of me is 70809.

7 **MR. SCHEUERMANN:** Okay. And then are both these addresses on file with  
8 the Commission for Tiger Airport Shuttle and the LPSC database?

9 **MS. FLOWERS:** Yes.

10 **MR. SCHEUERMANN:** Okay. And then another thing, looking back at Exhibit  
11 1 on page 17, does this also identify 1030 -- 10337 Jefferson Highway, Baton  
12 Rouge, Louisiana 70809 as an address for Tiger Airport Shuttle?

13 **MS. FLOWERS:** Yes.

14 **MR. SCHEUERMANN:** And so what does this document, the citation, indicate?

15 **MS. FLOWERS:** It notifies that Tiger Airport Shuttle is required to show why  
16 they should not be found guilty of the alleged violation.

17 **MR. SCHEUERMANN:** Okay. And whose signature is on the citation?

18 **MS. FLOWERS:** Ms. Tammy Burl.

19 **MR. SCHEUERMANN:** And did you prepare this citation for Ms. Burl's  
20 signature?

21 **MS. FLOWERS:** Yes.

22 **MR. SCHEUERMANN:** Were there any documents attached to this citation?

23 **MS. FLOWERS:** Commission Order T-37409 and the copy of the website.

1 **MR. SCHEUERMANN:** And what was the hearing date, time, and location  
2 provided in the citation?

3 **MS. FLOWERS:** Thursday, July 10, 2025 at 9:30 A.M., and at the Galvez  
4 Building, this address.

5 **MR. SCHEUERMANN:** Okay. Was notice of this citation published and  
6 available to the general public in the Commission's Official Bulletin Number 1350,  
7 dated May 23, 2025?

8 **MS. FLOWERS:** Yes.

9 **MR. SCHEUERMANN:** Okay. Your Honor, Staff moves to offer, file, and  
10 introduce into evidence as Staff Exhibit 2, in globo, the citation with its  
11 attachments.

12 **JUDGE FREY:** Staff Exhibit 2, in globo, is admitted.

13 **MR. SCHEUERMANN:** And then, Ms. Flowers, once you executed the citation,  
14 what happened next?

15 **MS. FLOWERS:** I gave it to Ms. Tammy Burl to mail to Tiger Airport.

16 **MR. SCHEUERMANN:** Okay. Your Honor, I have no further questions for Ms.  
17 Flowers.

18 **JUDGE FREY:** I just have a couple questions. Ms. Flowers, Staff Exhibit 1, you  
19 have that in front of you?

20 **MS. FLOWERS:** Yes, ma'am.

21 **JUDGE FREY:** And you reviewed this webpage as part of your investigation in  
22 this matter?

23 **MS. FLOWERS:** Yes, ma'am.

1 **JUDGE FREY:** And what date did you review the webpage?

2 **MS. FLOWERS:** I reviewed it on May 12, 2025.

3 **JUDGE FREY:** And you printed the webpage on that date?

4 **MS. FLOWERS:** Yes, ma'am.

5 **JUDGE FREY:** I have no further questions for Ms. Flowers. You may step down.

6 **MR. SCHEUERMANN:** Your Honor, Staff would like to call its next witness,

7 Tammy Burl.

8 **Tammy Burl came forth as a witness; and, after having been duly sworn,**

9 **testified as follows:**

10 **DIRECT EXAMINATION BY MR. HAYDEN SCHEUERMANN**

11 **MR. SCHEUERMANN:** Good morning.

12 **MS. TAMMY BURL:** Good morning.

13 **MR. SCHEUERMANN:** Could you please state you name and business address

14 for the record?

15 **MS. BURL:** Tammy Burl. 602 North 5<sup>th</sup> Street, Baton Rouge, Louisiana 70802.

16 **MR. SCHEUERMANN:** And who is your employer?

17 **MS. BURL:** The Louisiana Public Service Commission.

18 **MR. SCHEUERMANN:** And what's your job title?

19 **MS. BURL:** I am the Transportation Administrator.

20 **MR. SCHEUERMANN:** And what are your job duties as Transportation

21 Administrator?

22 **MS. BURL:** I oversee the day-to-day operations of the division, which includes

23 the motor carriers that we regulate that are registered, in addition to the enforcement

1 of those carriers that are not registered and doing any investigations against those  
2 carriers.

3 **MR. SCHEUERMANN:** All right. And are you familiar with the carrier in this  
4 docket, Tiger Airport Shuttle, LLC?

5 **MS. BURL:** Yes, I am. Tiger Airport Shuttle once held authority through the  
6 Commission, but that authority was closed back in 2014 for non-compliance. And  
7 I was also involved in the investigation and citation that was issued in T-37409.

8 **MR. SCHEUERMANN:** So if we turn back to Exhibit 2, do you still have that in  
9 front of you?

10 **MS. BURL:** I do not.

11 **MR. SCHEUERMANN:** Permission to approach, Your Honor?

12 **JUDGE FREY:** You may.

13 **MS. BURL:** I have it in front of me.

14 **MR. SCHEUERMANN:** All right. So looking at the Order T-37409 that is part  
15 of exhibit -- Staff Exhibit 2, could you give me some backstory to the lead-up of  
16 how this order got issued or why the order got issued?

17 **MS. BURL:** Yes. So after, a investigation by the Commission, the carrier who  
18 was cited in this docket, Ms. Kristy Wade, called me and she indicated that Mr.  
19 Leon, had received and forwarded the initial citation in 37409 to her, and it was  
20 delivered at the Jefferson Highway address. She also informed me at the time that  
21 she had purchased the company and its website from Mr. Leon. We discussed  
22 several things during that conversation. We discussed LPSC jurisdiction, the rules  
23 and regulations of the Public Service Commission, and how to apply for LPSC

1 authority. After that discussion, she indicated that she would like to enter into a  
2 stipulation, that now she was aware of the rules, and she agreed to a fine, and that  
3 she would no longer be offering transportation services outside of the Baton Rouge  
4 area, and she did not intend to operate outside in the near future. So after she said  
5 she understood that, then that's whenever we issued an -- well, we submitted an  
6 affidavit for her review and approval that she would have to file with the  
7 Commission in this Docket 374 -- I'm sorry, in the Docket 37409.

8 **MR. SCHEUERMANN:** Okay. And so what was the date that this order was put  
9 out by the Commission?

10 **MS. BURL:** April 22, 2025.

11 **MR. SCHEUERMANN:** And then you have a document in front of you marked  
12 as Staff Exhibit 3, in globo. Do you recognize this document?

13 **MS. BURL:** Yes. This is the affidavit and stipulation that was offered to Ms.  
14 Kristy Wade, that she actually executed as the owner, and that she agreed to all of  
15 the terms. She executed that on February 25, 2025. She submitted it to the  
16 Commission with the payment of \$525.

17 **MR. SCHEUERMANN:** So just flipping through real fast, there're two additional  
18 pieces of paper, not a part of the original affidavit and stipulation. What do these  
19 documents indicate?

20 **MS. BURL:** These are the receipts of payment showing that she paid the -- the  
21 third page in this exhibit is payment of the \$25 citation fee, and the fourth page is  
22 the payment of the \$500 fine that was assessed in the affidavit.

1 **MR. SCHEUERMANN:** And so when she -- when Ms. Wade executed this  
2 affidavit and stipulation, she put 209 Creekline Drive, Madison, Mississippi 3910  
3 -- 110 as the address?

4 **MS. BURL:** Yes, correct.

5 **MR. SCHEUERMANN:** Okay. And at that point, that's when this address was  
6 added on to the Tiger Airport Shuttle or added to Tiger Airport Shuttle's file in the  
7 LPSC database?

8 **MS. BURL:** Yes.

9 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
10 into evidence the affidavit and stipulation with the attached payment documents as  
11 Staff Exhibit 3, in globo.

12 **JUDGE FREY:** Before I admit it, I just want to ask Ms. Burl a couple questions  
13 while we're here on this exhibit. So the receipts for payment, how are you familiar  
14 with these?

15 **MS. BURL:** When money comes into the Commission, it is processed through our  
16 database, and it generates a receipt of payment once it is put into the Commission.  
17 And these -- these payments were actually processed through the system, through  
18 myself.

19 **JUDGE FREY:** Okay. And I know you didn't specifically testify about the  
20 notation at the bottom of the receipts, but how does that get on these receipts?

21 **MS. BURL:** That is -- that part of the -- that part of the receipt is added specific to  
22 what the receipt is for by myself. So I put this notation on the bottom so the carrier

1 would know that they didn't have to appear at the hearing, and that it was going to  
2 go to a vote at the Business Executive session to approve this stipulation.

3 **JUDGE FREY:** So when you said that they're processed through the system, is  
4 this --was this something that the carrier actually went online and accessed  
5 something and made this payment, or did they send a physical payment? I'm just  
6 curious now that you brought it up.

7 **MS. BURL:** We have two ways of making payments here at the Commission.  
8 They can pay online, but that is not attached to our database. So when they pay  
9 online, Management and Finance sends me the information that the payment was  
10 received. I then physically go into the system and enter it through the database as  
11 if it was a physical check, but they did pay this online.

12 **JUDGE FREY:** And the notation at the bottom, is that something that the carrier  
13 would be able to see on their end if they go back in?

14 **MS. BURL:** No. These receipts are generated out of the Public Service  
15 Commission's Valence database, and when they are completed and printed, a copy  
16 is mailed to the carrier.

17 **JUDGE FREY:** Okay. So that's how the carrier sees that notation you put at the  
18 bottom after you've printed it and mailed it to them?

19 **MS. BURL:** That's correct.

20 **JUDGE FREY:** Okay. And you were involved in the stipulation that the carrier  
21 entered into in 37409, Ms. Burl?

22 **MS. BURL:** Yes.

23 **JUDGE FREY:** All right. Thank you. Staff Exhibit 3, in globo, is admitted.

1 **MR. SCHEUERMANN:** Ms. Burl, could you detail what happened next in the  
2 process after the carrier executed this affidavit and stipulation and paid the -- paid  
3 their fines and fees from that affidavit and stipulation?

4 **MS. BURL:** Yes. We put this on the agenda for the March 6, 2025 Business and  
5 Executive Session and that's where the Commissioners approved this affidavit and  
6 stipulation. Thereafter, the order was issued on April 22, 2025. Once that order  
7 was issued, I then go into the database, as I do with all orders issued by the  
8 Commission to review for compliance. Specifically, in this case, I was reviewing  
9 for compliance of the affidavit that was memorialized in the order. So I went in  
10 and reviewed, since it said that they agreed to cease conducting LPSC passenger  
11 carrying services intrastate outside of the domiciled address listed and cease  
12 engaging in activities related to the LPSC transportation of passengers intrastate  
13 outside the domiciled address listed above, including, but not limited to, removing  
14 all advertising on any website, social media account, or written advertisements until  
15 such time as they had a common carrier certificate issued to Tiger Airport Shuttle,  
16 LLC. As a result of that stipulation in number two, I went onto the website that  
17 was attached to the original violation in 37409, which was the  
18 tigerairportshuttle.com address. When I reviewed that address, it came up and said  
19 the account had been suspended. So they had met the stipulation of removing their  
20 advertising on that website. I did not find them on any other websites. Throughout  
21 -- I just did a general Google search and didn't find them. So at that time, I  
22 considered their affidavit being upheld, and I requested to close the docket.

1 **MR. SCHEUERMANN:** Okay. So turning to exhibit -- Staff's Exhibit 4, or the  
2 document marked as Staff Exhibit 4, could you -- do you recognize this document?

3 **MS. BURL:** Yes. This is a copy of the printout from when I went to the website  
4 to see if they had removed their advertising to operate or provide services in  
5 Louisiana.

6 **MR. SCHEUERMANN:** So what was the website address given on this  
7 document? Is it -- it should be found in the lower-left corner of the document.

8 **MS. BURL:** Yes. It was tigerairportshuttle.com. And then everything behind that  
9 I'm going to assume is going to be something that their server puts on there  
10 indicating that it was suspended, because no matter how, when I entered  
11 tigerairportshuttle.com, this is the only thing that would show up.

12 **MR. SCHEUERMANN:** And so this document indicates that the account was  
13 suspended and the website was -- or the website was suspended?

14 **MS. BURL:** That's correct.

15 **MR. SCHEUERMANN:** And what was the date that you checked that on?

16 **MS. BURL:** That was on the day the order was issued, which was April 22, 2025.

17 **MR. SCHEUERMANN:** That should be found in the upper-left hand corner,  
18 correct?

19 **MS. BURL:** Yes.

20 **MR. SCHEUERMANN:** And you testified that you personally checked the  
21 website for the --

22 **MS. BURL:** Yes.

1 **MR. SCHEUERMANN:** Okay. Thank you. Your Honor, Staff moves to offer,  
2 file, and introduce into evidence Staff Exhibit 4, the printout of the  
3 tigerairportshuttle.com account suspended page.

4 **JUDGE FREY:** Staff Exhibit 4 is admitted.

5 **MR. SCHEUERMANN:** So moving back to the citation, Ms. Burl, from Staff's  
6 Exhibit 2, Ms. Flowers prepared that for your signature?

7 **MS. BURL:** That is correct.

8 **MR. SCHEUERMANN:** And so who did the mailing in this citation?

9 **MS. BURL:** Ms. Flowers prepared the mailings for me and I physically dropped  
10 them in the mail.

11 **MR. SCHEUERMANN:** And how was it mailed?

12 **MS. BURL:** It was mailed certified mail to both the Jefferson Highway, Baton  
13 Rouge address and the Creekline Drive, Madison, Mississippi address.

14 **MR. SCHEUERMANN:** Did you receive green cards in return for either of those?

15 **MS. BURL:** No, I did not.

16 **MR. SCHEUERMANN:** Because it was mailed certified, correct?

17 **MS. BURL:** Correct.

18 **MR. SCHEUERMANN:** And what happened after the Transportation Division  
19 did not receive any green cards?

20 **MS. BURL:** I went to the USPS tracking website to track both of those certified  
21 receipts and during my tracking -- I did the tracking June 20 -- June 25, 2025. The  
22 Baton Rouge certified mail ending in 617060 appeared to have stalled in the post  
23 office somewhere. The last thing that was recorded was May 23, 2025, and there

1 was no other movement on that certified mailing. The Madison, Mississippi  
2 certified mail ending in 617053 appeared to have been unclaimed twice, on June 16  
3 and June 23, and it was being returned to sender as of June 23. So pursuant to the  
4 Special Order 72-2021, I decided that I would attempt to send the citation by FedEx  
5 to the Madison, Mississippi address. I will note that at that time that I mailed the  
6 FedEx, I noticed that the ZIP Code on the citation, 37110, was a typo. The ZIP  
7 Code is actually 39110.

8 **MR. SCHEUERMANN:** So you said that you mailed the citation by FedEx  
9 pursuant to Special Order 72-21. Could you tell me what that Special Order 72-21  
10 does for the Commission or is part of in the Commission?

11 **MS. BURL:** It allows to provide service by other means than the U.S. Postal  
12 Service.

13 **MR. SCHEUERMANN:** All right. So you have in front of you a document  
14 marked as Staff Exhibit 5, in globo. Could you -- do you recognize this document?

15 **MS. BURL:** Yes.

16 **MR. SCHEUERMANN:** Could you identify the document for me?

17 **MS. BURL:** Yes. Page one is a copy of the FedEx label that was placed on the  
18 FedEx envelope, page two is my transaction record to show that I prepared the  
19 shipment, and then the last three pages of the exhibit are the tracking ID from the  
20 FedEx website.

21 **MR. SCHEUERMANN:** And what is the carrier's address on the document?

22 **MS. BURL:** The shipping label was addressed to Kristy Wade, Tiger Airport  
23 Shuttle, LLC, 209 Creekline Drive, Madison, Mississippi 39110.

1 **MR. SCHEUERMANN:** And that is the same as was provided by Ms. Wade in  
2 the affidavit and stipulation?

3 **MS. BURL:** Yes.

4 **MR. SCHEUERMANN:** And also found as one of the addresses for Tiger Airport  
5 Shuttle in the LPSC database?

6 **MS. BURL:** Yes.

7 **MR. SCHEUERMANN:** All right. And could you read me the last four of the  
8 tracking from the label?

9 **MS. BURL:** 0595.

10 **MR. SCHEUERMANN:** And then turning to the tracking sheet from FedEx,  
11 could you read me the last four given on the first page?

12 **MS. BURL:** Yes, 0595.

13 **MR. SCHEUERMANN:** Okay. And, Ms. Burl, when was this -- when was the  
14 FedEx package sent to Kristy Wade, Tiger Airport Shuttle?

15 **MS. BURL:** It was picked up by FedEx on June 26, 2025.

16 **MR. SCHEUERMANN:** And so going to the second page of the tracking, does it  
17 give any indication as to what -- if the package was taken by the recipient, or how  
18 that happened?

19 **MS. BURL:** It shows the tracking. And on the fourth bullet, on page two, it said  
20 the delivery was refused by the recipient.

21 **MR. SCHEUERMANN:** Just as a note, it does say Pearl, Mississippi for all this  
22 tracking. Did you do any -- did you look into that any, being that the carrier is in  
23 Madison?

1 **MS. BURL:** Yes. I contacted FedEx to inquire why there was a Pearl, Mississippi  
2 address on the document. And then the representative at FedEx indicated that that  
3 was due to the fact that the FedEx -- the closest FedEx shipping facility to Madison  
4 was in Pearl, Mississippi. So they called it a FedEx Ground, so it's not a third-  
5 party service. It's actually a ground location where FedEx packages go in and out.  
6 So when it was refused, the address it entered is going to be Pearl, Mississippi  
7 because that is the hub in which the mailing was distributed from.

8 **MR. SCHEUERMANN:** Okay. Your Honor, Staff moves to offer, file, and  
9 introduce into evidence Staff Exhibit 5, in globo, the copy of the FedEx label, the  
10 transaction record from FedEx, and the tracking from FedEx's website.

11 **JUDGE FREY:** Staff Exhibit 5, in globo, is admitted.

12 **MR. SCHEUERMANN:** So, Ms. Burl, is Staff seeking that Tiger Airport Shuttle  
13 be found guilty of violating Order T-37409, as well as violating the Louisiana  
14 Revised Statutes Title 45:161 through 180.1 and the General Order dated April 25,  
15 2012?

16 **MS. BURL:** Yes.

17 **MR. SCHEUERMANN:** Is Staff then seeking the enforcement of the \$500  
18 suspended portion of the fine from Order T-37409?

19 **MS. BURL:** Yes.

20 **MR. SCHEUERMANN:** Is Staff also seeking a \$1,000 fine for violating  
21 Louisiana Revised Statute 45:161 through 180 pursuant to 45:171?

22 **MS. BURL:** Yes.

1 **MR. SCHEUERMANN:** And could you tell me what General Order authorizes  
2 the LPSC to assess a \$25 citation fee to carriers that are cited by the Transportation  
3 Division?

4 **MS. BURL:** The June 7, 2006 General Order.

5 **MR. SCHEUERMANN:** And does Staff also seek that the carrier pay the \$25  
6 citation fee as authorized by the June 7, 2006 General Order?

7 **MS. BURL:** Yes.

8 **MR. SCHEUERMANN:** No further questions, Your Honor.

9 **JUDGE FREY:** Ms. Burl, in Staff Exhibit 5 -- you have that in front of you still?

10 **MS. BURL:** Yes.

11 **JUDGE FREY:** There are some entries for Thursday, July 3, 2025 on the FedEx  
12 tracking. Do you know what those entries are?

13 **MS. BURL:** Yes. So when the package was refused, then FedEx then turned  
14 around and sent the package back to the Commission. And so those are the return  
15 package shipping number is the first one. And the return packing ship it -- the  
16 return package, which is the return tracking number that they assign to the package  
17 for it to get back to the Public Service Commission.

18 **JUDGE FREY:** Okay. And did you actually receive the FedEx back, Ms. Burl?

19 **MS. BURL:** I did. And I do have it if you would like to see it.

20 **JUDGE FREY:** Sure. I will take a look at that. So Ms. Burl has presented me  
21 with what she has identified as the return FedEx package, and I am going to  
22 compare it to the copies offered and admitted by Staff Exhibit 5. I can see the  
23 original tracking number on what I am holding does end in 0595, and the return

1 tracking number provided in its -- on the printout of Staff Exhibit 5, back to the  
2 Commission, ending in 6 -- 0650, I'm sorry, does match. I do see that there's a  
3 label covering the initial sent label, which has the Commission's address, and I can  
4 see part of the initial shipping address, which is -- it's partially obscured by  
5 signatures but what I can read on the to label is Kristy Wade, Tiger A-I-R-P-O-R,  
6 209 Creekline Drive, Madison, Mississippi 39110. So I am holding the original  
7 and all information that I can see matches what is included in Staff Exhibit 5. I will  
8 note that this has not been -- a copy of this has not yet been offered as an exhibit.  
9 I'm just noting that I have reviewed it and it matches that information. Ms. Burl,  
10 you testified to your checking on the compliance with the Commission's Order  
11 Number T-37409 on April 22, 2025; is that correct?

12 **MS. BURL:** That's correct.

13 **JUDGE FREY:** And it was -- I don't want to put words in your mouth, so if I say  
14 something incorrect, please correct me. But I believe you testified that based on  
15 when you went to tigerairportshuttle.com, which was the webpage that had been  
16 investigated as part of 37409; is that correct?

17 **MS. BURL:** That's correct.

18 **JUDGE FREY:** When after the order was issued, and you went to that same  
19 website, the website said that account was suspended and that's the page you saw  
20 that was admitted as Staff Exhibit 4; that's correct?

21 **MS. BURL:** That's correct.

22 **JUDGE FREY:** Okay. And you -- I believe you said that you closed the docket  
23 out?

1 **MS. BURL:** Correct.

2 **JUDGE FREY:** Okay. So tell me how we got from there to where we are now  
3 with the new citation.

4 **MS. BURL:** So I had two LPSC regulated carriers calling me to let me know that  
5 Tiger Airport Shuttle was seen in two different locations in Louisiana. One, at the  
6 Baton Rouge airport, and a second time on I-10, headed to New Orleans. Of course,  
7 I don't have them here to testify because they prefer not to be involved in the  
8 docket. So I instructed my Enforcement Agent to go and review Tiger Airport  
9 Shuttle to see if they were -- if they had another advertisement somewhere out there.  
10 That's when Agent Flowers came back and found that tigerairportshuttle.com was  
11 now back up and running and that they were offering those services from Baton  
12 Rouge to Mississippi, Baton Rouge Airport to Baton Rouge, and there's a list of  
13 them in the website of where they offered services to go to.

14 **JUDGE FREY:** You said Baton Rouge to Mississippi.

15 **MS. BURL:** Baton Rouge to New Orleans. I'm sorry.

16 **JUDGE FREY:** When you were discussing the affidavit that was accepted by the  
17 Commission in docket -- I mean in Order Number T-37409, you were summarizing  
18 some of the terms and you referenced a phrase: Outside of the domiciled address.

19 **MS. BURL:** Yes.

20 **JUDGE FREY:** In looking at Order T-37409, the only address I see in that order  
21 is 209 Creekline Drive, Madison, Mississippi. What -- what, in your view, is the  
22 domiciled address referenced in the order?

1 **MS. BURL:** After this -- when we prepare an affidavit for someone to execute, we  
2 do not assume their address. They are required to fill that in. So she said -- the line  
3 says: I, Kristy Wade, whose title or position is owner of Tiger Airport Shuttle,  
4 LLC, who is domiciled at the following address. She entered the 209 Creekline  
5 Drive, Madison, Mississippi 39110. So after this was received, I consider that  
6 domiciled address to be the Madison, Mississippi address for Tiger Airport Shuttle.

7 **JUDGE FREY:** Now, in -- and it is Staff's testimony that the Tiger Airport  
8 Shuttle, LLC from Docket Number T-37409 is the same Tiger Airport Shuttle, LLC  
9 whose webpage printout was reviewed and offered as Staff Exhibit 1 in this docket?

10 **MS. BURL:** Yes. Per my conversations with Ms. Wade just recently.

11 **JUDGE FREY:** Okay. I mean, did Ms. -- when you say with Ms. Wade just  
12 recently, what -- when is that conversation with Ms. Wade that you're referring to?

13 **MS. BURL:** So I sent an e-mail because we had good communications in the first  
14 docket. I reached out to Ms. Wade via e-mail with the citation and asked her if she  
15 would like to discuss it. Ms. Wade called me Tuesday. That was July 8, and she  
16 asked about the citation. She indicated that she was wondering why she had been  
17 cited again, or if this was the same citation from the previous docket. I indicated it  
18 was a new citation. That she was advertising on the website of tigerairportexpress  
19 and offering service -- tigerairportshuttle.com. Sorry. And she was offering  
20 services, but she was only -- her words, she was only going to the Baton Rouge  
21 airport locally. I told her that she was more than welcome to -- that she needed to  
22 come to the hearing if she believed that she was not in violation of the Commission  
23 orders. I told her when the hearing was. It was today at 9:30, here at the Galvez

1 Building. She said she understood. She was going to call back to speak with me  
2 again that afternoon, after she had finished reviewing the citation, we never heard  
3 from her again. I had the Staff attorney come in my office. We tried to call her, no  
4 answer, left a voicemail. I have not heard from her since.

5 **JUDGE FREY:** Okay. And I just want to get some clarity on this -- on the  
6 domicile address, and I may get Mr. Scheuermann to provide legal argument as  
7 well. I'm trying to keep facts and legal argument separate here, but when you say  
8 -- what is your understanding of the relevance of the Madison, Mississippi address  
9 to this company, compared to the Jefferson Highway, Baton Rouge address? Just  
10 tell me in your understanding, what are these addresses? How do they come into  
11 play for Tiger Airport Shuttle?

12 **MS. BURL:** So this will go back to my first conversation that I had with Ms. Wade  
13 in T-37409, where she indicated that when she purchased the business, the Jefferson  
14 Highway address was Mr. Leon's address. That was the previous owner of Tiger  
15 Airport Shuttle.

16 **JUDGE FREY:** And is Leon a first name or a last name?

17 **MS. BURL:** Last name.

18 **JUDGE FREY:** Thank you.

19 **MS. BURL:** And that -- I can only quote what she told me. Mr. Leon said I could  
20 just continue to use his home address as my address when I operate in Louisiana.  
21 But yet, when I asked her do you do any operations from that address? She told me  
22 no. Does Mr. Leon work for me -- for you? She told me no. I said so do you  
23 conduct any business through the Jefferson Highway address? She told me no. So

1 with that combined with the Mississippi address that she put on the affidavit, she  
2 specifically said she was domiciled in Mississippi. She did tell me that she lives in  
3 Mississippi, and that she sends her drivers to the Baton Rouge airport.

4 **JUDGE FREY:** From the Mississippi address?

5 **MS. BURL:** She says they are located in and around Baton Rouge. She calls them  
6 and sends them to the Baton Rouge airport. Those were her words to me on  
7 Tuesday. So I could only assume that when she purchased the website as she  
8 indicated in the first violation docket, that Jefferson Highway address was not  
9 changed. It still remains on there when the website was brought back up in May.  
10 As you can see, it is still on the website.

11 **JUDGE FREY:** And have you looked at Secretary of State business filing records  
12 to see if Tiger Airport Shuttle is registered to do business in Louisiana with the  
13 Secretary of State's Office?

14 **MS. BURL:** I have.

15 **JUDGE FREY:** And what did you find?

16 **MS. BURL:** There is a business Tiger Airport Shuttle, LLC, that is inactive by the  
17 Secretary of State and it still has Mr. Leon as being the member. It's been inactive  
18 with Secretary of State for some time.

19 **JUDGE FREY:** I think that's all the questions I have for you at this time, Ms.  
20 Burl. You may step down or you can stay seated. I do have some questions for  
21 Counsel, so if there's any additional testimony that Mr. Scheuermann may want to  
22 illicit from you in connection with my questions, you can stay seated at this time.

1 Do y'all need a moment to -- I mean, you can't talk to the witness while she's on  
2 the stand. That's the thing.

3 **MR. SCHEUERMANN:** Right.

4 **JUDGE FREY:** I do -- I do have some questions for you, Mr. Scheuermann.

5 **MR. SCHEUERMANN:** Okay.

6 **JUDGE FREY:** And I believe, you know, this is -- I'm just trying to -- I want  
7 Staff to connect all the legal dots for me based on the testimony your witnesses  
8 have put into the record. So based on the testimony that we have in the record from  
9 your witnesses, what act or omission is Staff specifically alleging results in the  
10 violation of Order T-37409?

11 **MR. SCHEUERMANN:** In Order T-37409, Your Honor, specifically, in the  
12 section three, the stipulation, the third -- well, or the number three of the conditions  
13 is the carrier agreeing to cease -- stating that they understand that passenger carrier  
14 services intrastate or advertising for intrastate services outside the domiciled list  
15 above would be a violation of the executed affidavit.

16 **JUDGE FREY:** And the advertising you're referring to is the webpage offered as  
17 Staff Exhibit 1 --

18 **MR. SCHEUERMANN:** Yes, Your Honor.

19 **JUDGE FREY:** -- dated May 12, 2025; is that correct?

20 **MR. SCHEUERMANN:** Yes, Your Honor.

21 **JUDGE FREY:** Which is subsequent to the execution of the affidavit which was  
22 February 2025; is that correct?

23 **MR. SCHEUERMANN:** Correct, Your Honor.

1 **JUDGE FREY:** And now the domiciled address, if the carrier is domiciled -- what  
2 domiciled address? It keeps saying if they're operating outside the domiciled  
3 address, and the only address listed in the order is Mississippi; is that correct?

4 **MR. SCHEUERMANN:** Correct.

5 **JUDGE FREY:** All right. What is the legal significance of restricting Tiger  
6 Airport Shuttle to a domiciled address or precluding them from doing something  
7 outside of this domiciled address?

8 **MR. SCHEUERMANN:** So there are exceptions given in the Revised Statutes  
9 under Title 45, I believe, 172(5) maybe or (C)(5). Something like -- I think it's  
10 45:172(C)(5). And that gives the -- that gives an exception to passenger carriers  
11 that are carrying a -- carrying passengers within their domicile or if the majority  
12 portion of their business is conducted in one municipality.

13 **JUDGE FREY:** If the carrier was operating -- I mean, if the carrier's domiciled  
14 in Mississippi, and operating in Mississippi, what would be the LPSC's jurisdiction  
15 there?

16 **MR. SCHEUERMANN:** We would have none over in the operations in  
17 Mississippi.

18 **JUDGE FREY:** Okay. So the services being offered in the webpage that is part  
19 of Staff Exhibit 1, just in your words or -- how does that result in a violation of  
20 LPSC rules and regulations?

21 **MR. SCHEUERMANN:** By transporting passengers intrastate between Baton  
22 Rouge and New Orleans.

23 **JUDGE FREY:** All right. But --

1 **MR. SCHEUERMANN:** Or offering services to transfer passengers intrastate  
2 between Baton Rouge and New Orleans.

3 **JUDGE FREY:** And what specific legal provision addresses that, Mr.  
4 Scheuermann?

5 **MR. SCHEUERMANN:** The advertising or the actual carrying of -- the  
6 advertising?

7 **JUDGE FREY:** Well, that is Staff's allegation in this matter, right?

8 **MR. SCHEUERMANN:** Right.

9 **JUDGE FREY:** That they're advertising?

10 **MR. SCHEUERMANN:** Yes, Your Honor. So that's found in Title 45:162(5)(A).  
11 That's part of the definitions and in there it discusses -- or carriers holding  
12 themselves out as open to the public, which taken with 45:164(C), the Commission  
13 has thought to -- held the position that that would include advertising of activity  
14 related to -- related to transporting passengers intrastate.

15 **JUDGE FREY:** And for the allegation that Tiger Airport Shuttle is in violation of  
16 Louisiana Revised Statutes 45:161 through 180.1 and the General Order by  
17 engaging in activities related to transporting passengers without authority on or  
18 about May 12, 2025, just to connect all the dots for me, what is it specifically that  
19 Staff is alleging the carrier did that results in that violation?

20 **MR. SCHEUERMANN:** So for the General Order dated April 25, 2012, it  
21 requires that all business entities be registered with the Public Service Commission  
22 to operate as common or contract carriers of passengers, which together with the

1 45:162(5)(A) and 45:164(C), the operating would include advertising or holding  
2 yourself out as such a carrier.

3 **JUDGE FREY:** Okay. So in the stipulation, the stipulation says that the -- in  
4 paragraph three that you identified earlier, it says passenger carrier understands  
5 that, you know, advertising would be a violation. So once the Staff discovered the  
6 April -- I mean, May 12 webpage, is it Staff's contention that they are now in  
7 violation of three and possibly also paragraph two of the stipulation; is that correct?

8 **MR. SCHEUERMANN:** Correct, Your Honor.

9 **JUDGE FREY:** And then the Staff cited them for a second violation because, you  
10 know, separate and apart from that, they are advertising --

11 **MR. SCHEUERMANN:** They are not registered.

12 **JUDGE FREY:** -- for their services.

13 **MR. SCHEUERMANN:** Correct.

14 **JUDGE FREY:** Thank you, Mr. Scheuermann. So you indicated that between  
15 you and your witnesses, you indicated that Staff is seeking that the \$500 suspended  
16 portion of the citation be assessed based on the violating the stipulation or the order  
17 accepting the stipulation; is that correct?

18 **MR. SCHEUERMANN:** That is correct, Your Honor.

19 **JUDGE FREY:** And what paragraph of the stipulation in the order addresses that?

20 **MR. SCHEUERMANN:** The -- that would be paragraph four of the affidavit and  
21 stipulation. And so in the -- it should also be paragraph four listed in the order  
22 under this section three, yes.

1 **JUDGE FREY:** Okay. And in the ordering language of Order Number T-37409,  
2 at paragraph one, it says the affidavit and stipulation executed on February 26,  
3 2025, for fines and fees totaling \$525 is accepted and the order is effective  
4 immediately. Would it be a little more accurate to state that the affidavit and  
5 stipulation was really for \$1,000 in fines and \$25 in fees, but 500 of it was  
6 suspended?

7 **MR. SCHEUERMANN:** I do think that could be correct. I didn't write the -- I  
8 didn't complete this order or anything related to the briefing sheet for the Business  
9 and Executive Session.

10 **JUDGE FREY:** But it's Staff's testimony that -- and Staff's argument that Tiger  
11 -- that Ms. Wade, on behalf of Tiger Airport Shuttle, agreed to \$1,000 in fines, and  
12 \$25 in fees, with 500 of it suspended; is that correct?

13 **MR. SCHEUERMANN:** In Order T-37409, that is correct, Your Honor.

14 **JUDGE FREY:** Okay. And then Staff is seeking a \$1,000 fine for the second, I'm  
15 calling it -- for the second violation for the new violation alleged in this citation,  
16 correct?

17 **MR. SCHEUERMANN:** That is correct, Your Honor.

18 **JUDGE FREY:** And what is the basis for the \$1,000 fine?

19 **MR. SCHEUERMANN:** So under Title 45:171 that -- it states that a fine can be  
20 no less than 100 and no more than 10,000. Based on it being a second violation,  
21 we decided on a \$1,000 fine since the initial is typically 500, what we ask for.

22 **JUDGE FREY:** Is Staff familiar with any other Commission Orders where a  
23 passenger carrier has been found guilty of Louisiana Revised Statutes 45:161

1 through 180.1 or the General Order dated April 25, 2012 based solely on  
2 advertising?

3 **MR. SCHEUERMANN:** No, Your Honor. Not off the top of my head.

4 **JUDGE FREY:** Does Staff have anything else they wish to present in this matter  
5 today?

6 **MR. SCHEUERMANN:** No, Your Honor. Just closing.

7 **JUDGE FREY:** Okay. Before you do that, in thinking, since I did see this and I  
8 did discuss it.

9 **MR. SCHEUERMANN:** Right.

10 **JUDGE FREY:** Just for completeness of the record, I think it would be helpful to  
11 just have a copy of the front of this envelope with the label information as an  
12 exhibit. And I will leave the record open for Staff to submit a copy of that. How  
13 long do you think Staff would need to submit a copy?

14 **MR. SCHEUERMANN:** Well, Your Honor, we were going to request a recess to  
15 gather our other witness after this, so we could probably get that done in five  
16 minutes.

17 **JUDGE FREY:** Wonderful. I will -- because we can just go back on the record  
18 of this proceeding then and I won't hold the record open. We'll just re-open it  
19 before we conclude today's hearings for Staff to present that. And I'll just go ahead  
20 and call it Staff Exhibit 6, FedEx return envelope. Because did have Ms. Burl  
21 testify about it and we will take care of that before we conclude this morning's  
22 hearings. Will you be testifying -- you won't be testifying anymore?

23 **MS. BURL:** [NO AUDIBLE RESPONSE]

1 **JUDGE FREY:** Okay. Ms. Burl, you can step down. Thank you.

2 **MR. SCHEUERMANN:** I got a little bit confused there. Are we going to recess  
3 now and --

4 **JUDGE FREY:** If you --

5 **MR. SCHEUERMANN:** -- then close or go ahead and close?

6 **JUDGE FREY:** No. You can present your closing statement.

7 **MR. SCHEUERMANN:** Okay.

8 **JUDGE FREY:** I'm sorry. Yeah. Go ahead and close and then --

9 **MR. SCHEUERMANN:** And then will Ms. Burl need to go back up for Exhibit  
10 6 or -- since she already identified it?

11 **JUDGE FREY:** No. I'm admitting it.

12 **MR. SCHEUERMANN:** Okay. Okay.

13 **JUDGE FREY:** She testified about it. I asked to hold the record open for a copy  
14 of it. So I have gone ahead and marked it, and I did say we would take care of it.  
15 I'm going to go ahead and mark it admitted.

16 **MR. SCHEUERMANN:** Okay.

17 **JUDGE FREY:** But we can just go back on the record and you can present it.

18 **MR. SCHEUERMANN:** Offer, file, and introduce.

19 **JUDGE FREY:** Yeah.

20 **MR. SCHEUERMANN:** Yeah. All right. Sounds good. In closing, Your Honor,  
21 Commission Staff submits that they have borne the burden of proving by both  
22 documentary and testimonial evidence that Tiger Airport Shuttle, LLC, violated  
23 Commission's Order T-37409 and Louisiana Revised Statutes 45:161 through

1 180.1 as well as Commission's General Order dated April 25, 2012, by engaging  
2 in activities related to transporting passengers intrastate without LPSC authority on  
3 or about May 12, 2025. As Ms. Flowers -- as Ms. Burl indicated, Staff is seeking  
4 that the company be found guilty of this violation; that Tiger Airport Shuttle be  
5 ordered to pay the \$500 suspended portion of the fine from Order T-37409, a \$1,000  
6 fine for violating Louisiana Revised Statutes 45:161 through 180.1, in pertinent  
7 parts 45:162(5)(A) and 45:164(C), along with the General Order dated October 25,  
8 2012; and that the carrier be ordered to pay a citation fee -- April 25, 2012. Sorry.  
9 And that the carrier be ordered to pay a citation fee of \$25 pursuant to the June 7,  
10 2006, Commission General Order.

11 **JUDGE FREY:** Thank you. Again, as stated earlier, after the recess, we will just  
12 quickly go back on the record and accept that Exhibit 6 into the record once we  
13 have the copy. And if there is nothing further, for the time being, this matter is  
14 adjourned. And we will take a brief recess at this time for Staff to get their other  
15 witness.

16 **MR. SCHEUERMANN:** Thank you, Your Honor.

17 **JUDGE FREY:** Ten minutes. Yeah. So my phone says 10:48, I think --

18 **[OFF THE RECORD]**

19 **[BACK ON THE RECORD]**

20 **JUDGE FREY:** So we are back on the record this morning in transportation  
21 citation hearings. We are going back on the record in Docket Number T-37579 -  
22 Louisiana Public Service Commission versus Tiger Airport Shuttle, LLC. We have  
23 Counsel for Commission Staff present, and again, no one is present for Tiger

1 Airport Shuttle. We took a brief recess for Staff to prepare a copy of Staff Exhibit  
2 6, which was admitted before we went on break, but we will go on the record. I  
3 also wanted to recall Ms. Burl for a couple of quick questions, so I will let Mr.  
4 Scheuermann just proceed with Staff Exhibit 6.

5 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
6 into evidence as Staff Exhibit 6, the -- a copy of the FedEx envelope that was  
7 returned to the Public Service Commission after the -- after attempted shipment to  
8 the carrier.

9 **JUDGE FREY:** All right. And yes. I do have a -- a copy has been provided to  
10 me. In looking at it, I can verify that it matches the original that I inspected earlier  
11 and as indicated, based on Ms. Burl's previous testimony and my inspection, I  
12 admitted this as Staff Exhibit 6. So we have Staff Exhibit 6, the copy of the FedEx  
13 return envelope admitted into the record of this proceeding, and at this time, I would  
14 like for Ms. Burl to come back to the witness stand. Please be seated.

15 **Tammy Burl, after having been previously duly sworn, testified as follows:**

16 **JUDGE FREY:** I just briefly wanted to follow-up. With regard to this citation, it  
17 was your testimony that you mailed this citation to Tiger Airport Shuttle; is that  
18 correct?

19 **MS. BURL:** Yes.

20 **JUDGE FREY:** And how and where did you mail the citation?

21 **MS. BURL:** It was mailed certified mail to the 10337 Jefferson Highway, Baton  
22 Rouge, Louisiana 70809 address. And it was mailed certified to the 209 Creekline  
23 Drive, Madison, Mississippi 37110 address by certified.

1     **JUDGE FREY:** And you testified earlier that 37110 was a typographical error and  
2     that the correct ZIP was 39110; is that correct?

3     **MS. BURL:** That's correct.

4     **JUDGE FREY:** To your recollection, do you know if it was mailed to 37110 or if  
5     it was mailed to 39110?

6     **MS. BURL:** It was mailed to 37110.

7     **JUDGE FREY:** Okay. And was the citation mailed by regular mail to either  
8     address?

9     **MS. BURL:** No.

10    **JUDGE FREY:** Okay. Thank you. That's the only clarifying question that I had,  
11    Ms. Burl. Do you want to follow-up, Mr. Scheuermann?

12    **MR. SCHEUERMANN:** I just had a follow-up. Maybe two.

13    **JUDGE FREY:** Absolutely.

14    **MR. SCHEUERMANN:** So, Ms. Burl, you testified earlier that you had been in  
15    contact with the carrier, with Ms. Wade in particular?

16    **MS. BURL:** Yes.

17    **MR. SCHEUERMANN:** And you said that in those -- in your communications  
18    with her following this citation, you had e-mailed her at one point?

19    **MS. BURL:** Yes. I e-mailed her a copy of the citation when I reached out to her.  
20    So she had a copy of the citation in front of her and the last comments that we made  
21    during our phone conversation was that she was going to review the citation, and  
22    then she would call back, and that's when I did not hear from her again.

1 **JUDGE FREY:** Since we're on this line of questioning, do you know what e-mail  
2 address you sent the citation to?

3 **MS. BURL:** It was the one that was in the database that she had communicated  
4 with us in 37409, 37409. We had e-mail communication with the affidavit at the  
5 time and that's the e-mail address I used. I did not print a copy of the e-mail, but it  
6 is in -- it is filed in our database through communications from the first docket in  
7 T-3409.

8 **JUDGE FREY:** Okay. And there was another question I had that went through  
9 my mind when Ms. Burl was testifying, besides the question about the e-mail  
10 address and I'm sitting here trying to remember what it was. Did Ms. Wade --  
11 whenever you recently spoke to Ms. Wade and you e-mailed her the citation, did  
12 you speak to her about the citation sent by FedEx to the Madison, Mississippi  
13 address?

14 **MS. BURL:** No.

15 **JUDGE FREY:** So you didn't ask her if she refused to accept the FedEx package  
16 or not?

17 **MS. BURL:** I did not. I did not want to be confrontational.

18 **JUDGE FREY:** I understand. I appreciate that. That's the only follow-up I have.  
19 Do you have any follow-up to that Mr. Scheuermann?

20 **MR. SCHEUERMANN:** Talking about the FedEx, Ms. Burl, so the address given  
21 on the FedEx copy label, the copy of the label that was originally sent in Exhibit 5,  
22 could you read off the address on that one for me?

23 **MS. BURL:** Yes. That was 209 Creekline Drive, 39110, Mississippi, Madison.

1 **MR. SCHEUERMANN:** So that had the corrected ZIP Code?

2 **MS. BURL:** Yes.

3 **MR. SCHEUERMANN:** Okay. All right. No further questions, Your Honor.

4 **JUDGE FREY:** Thank you. No further questions. All right. Does Staff have  
5 anything further in Tiger Airport Shuttle, Mr. Scheuermann?

6 **MR. SCHEUERMANN:** No, Your Honor. I've already given you my closing,  
7 so.

8 **JUDGE FREY:** All right. Well, this matter is concluded.

9 **MR. SCHEUERMANN:** Thank you, Your Honor.

10

11 **DOCKET NO. T-37542**

12 **JUDGE FREY:** The next matter on the docket is Docket Number T-37542 -  
13 Louisiana Public Service Commission versus Moving On A Budget, LLC. In re:  
14 Cancellation of Common Carrier Certificate Number 8308 for failure to maintain  
15 the required insurance coverage on file with the Commission pursuant to the  
16 Commission's General Orders dated March 16, 2021 and October 13, 2023. And I  
17 will just point out there is a minor discrepancy between the in re as it appears in the  
18 Bulletin and the in re printed on the citation. What's printed on the citation has the  
19 word Commission's before General Orders, but that does not appear in the Bulletin.  
20 It's just that minor discrepancy, but I wanted to point that out. So would the parties  
21 present please make their appearances for the record?

22 **MR. SCHEUERMANN:** Hayden Scheuermann on behalf of LPSC.

1 **JUDGE FREY:** Let the record reflect there is no one present on behalf of Moving  
2 On A Budget, LLC. And how does the Staff plan to proceed this morning?

3 **MR. SCHEUERMANN:** Staff would like to make a motion to continue to the  
4 August 7 hearing date.

5 **JUDGE FREY:** Okay. And what is the reason for the requested continuance, Mr.  
6 Scheuermann?

7 **MR. SCHEUERMANN:** The mail. Certified mail is not coming back.

8 **JUDGE FREY:** Okay. I just wanted to -- I ask because the allegation in this  
9 matter is that the carrier has failed to maintain the required insurance coverage on  
10 file, and the citation is dated in March, and there are documents with the citation  
11 that reference an insurance cancellation date back in January. And I know at this  
12 point, these are just allegations, nothing has been proven, but I'm concerned with  
13 the amount of time that's passed, given the nature of the allegation being an  
14 insurance allegation. So, you know, if we continue it to August, that's eight months  
15 have passed since the date identified in the document. So I just wanted to state that  
16 on record, but I will issue the ruling on the motion to continue, continuing it to  
17 August, but I do have concerns about the amount of time.

18 **MR. SCHEUERMANN:** I understand, Your Honor.

19

20 **DOCKET NO. T-37567**

21 **JUDGE FREY:** All right. The next matter on the docket is -- hang on. Next  
22 matter on the docket is Docket Number 37567 - Louisiana Public Service  
23 Commission versus AD Movers, LLC. In re: Cancellation of Common Carrier

1 Certificate Number 8127 for failure to maintain the required insurance coverage on  
2 file with the Commission pursuant to Commission's General Orders dated March  
3 16, 2021 and October 13, 2023. And again, there is a minor discrepancy between  
4 the printed citation and what is in the Commission's Bulletin in that the Bulletin --  
5 the printed citation has Commission's before General Orders, but that does not  
6 appear in the Bulletin. So would the parties present please make their appearances  
7 for the record?

8 **MR. SCHEUERMANN:** Hayden Scheuermann on behalf of the Louisiana Public  
9 Service Commission.

10 **JUDGE FREY:** Let the record reflect that there is no one present in the Courtroom  
11 this morning on behalf of AD Movers, LLC. And how does the Staff plan to move  
12 forward this morning?

13 **MR. SCHEUERMANN:** We will be prosecuting the case.

14 **JUDGE FREY:** All right. You may proceed.

15 **MR. SCHEUERMANN:** Your Honor, Commission Staff is prepared to prove  
16 through both documentary and testimonial evidence, that the carrier cited in this  
17 docket, AD Movers, LLC, violated the Commission rules and regulations by failing  
18 to maintain the required insurance coverage on file with the Commission as  
19 required by Commission's General Orders dated March 16, 2021 and October 13,  
20 2023. Your Honor, as a result of that violation, at the conclusion of this hearing,  
21 the Commission is going to request that the carrier be found guilty of the -- be found  
22 guilty of the alleged violations and for the carrier's -- the cancellation of Common  
23 Carrier Certificate Number 8127 pursuant to Louisiana Revised Statute 45:166(A)

1 and a \$25 citation fee be issued to the carrier pursuant to Commission's General  
2 Order dated June 7, 2006. Your Honor, at this time, we'd like to call our first  
3 witness, that's Transportation Enforcement Agent Maegan Hood.

4 **Maegan Hood came forth as a witness; and, after having been duly sworn,**  
5 **testified as follows:**

6 **DIRECT EXAMINATION BY MR. HAYDEN SCHEUERMANN**

7 **MR. SCHEUERMANN:** Good morning.

8 **MS. MAEGAN HOOD:** Morning.

9 **MR. SCHEUERMANN:** Please state your name and business address for the  
10 record.

11 **MS. HOOD:** Maegan Hood. 602 North 5<sup>th</sup> Street, Baton Rouge, Louisiana 70802.

12 **MR. SCHEUERMANN:** And by whom are you employed?

13 **MS. HOOD:** I'm employed with the Louisiana Public Service Commission's  
14 Transportation Division as an Enforcement Agent.

15 **MR. SCHEUERMANN:** Could you describe some of your job duties as a  
16 Transportation Enforcement Agent?

17 **MS. HOOD:** I oversee and receive insurance filings for motor carriers.

18 **MR. SCHEUERMANN:** And what documents are submitted to evidence  
19 insurance for household good carriers?

20 **MS. HOOD:** For household goods, a Form E is submitted for the auto liability, a  
21 Form H for the cargo insurance, an ACORD for workman's comp, and a \$5,000  
22 surety bond.

1 **MR. SCHEUERMANN:** And what is the Commission's General Order requiring  
2 household good carriers to file a Form E as proof of insurance?

3 **MS. HOOD:** Commission's General Order dated March 16, 2021 and October 13,  
4 2023.

5 **MR. SCHEUERMANN:** And do you know the Commission General Order for  
6 requiring carrier -- household good carriers to file a Form H? Is it also the same as  
7 the Form E? Oh, it is the same?

8 **MS. HOOD:** Yes.

9 **MR. SCHEUERMANN:** Okay. And what statute gives the Commission authority  
10 to cancel a motor carrier's authority?

11 **MS. HOOD:** Title 45, Section 166.

12 **MR. SCHEUERMANN:** As part of your job duties that you just discussed, are  
13 you the person who receives any correspondences or filings associated with a  
14 regulated carrier's insurance?

15 **MS. HOOD:** Yes.

16 **MR. SCHEUERMANN:** Are you familiar with the carrier cited in this docket,  
17 AD Movers, LLC?

18 **MS. HOOD:** Yes.

19 **MR. SCHEUERMANN:** And is the company a registered carrier with the  
20 Louisiana Public Service Commission?

21 **MS. HOOD:** They are.

22 **MR. SCHEUERMANN:** And do you know under what common carrier number  
23 the -- AD Movers is regulated by the LPSC?

1 **MS. HOOD:** 8127.

2 **MR. SCHEUERMANN:** And what type of carrier is this company?

3 **MS. HOOD:** They're a household goods carrier.

4 **MR. SCHEUERMANN:** Has the Commission received correspondence

5 associated with this carrier's commercial automobile insurance policy?

6 **MS. HOOD:** We received a Form K.

7 **MR. SCHEUERMANN:** And has the Transportation Division received anything

8 with regards to the cargo policy?

9 **MS. HOOD:** The same Form K.

10 **MR. SCHEUERMANN:** You have in front of you a document marked as Staff

11 Exhibit 1. Can you identify this document?

12 **MS. HOOD:** This is the Form K for the Form E and H.

13 **MR. SCHEUERMANN:** And to whom was this document sent?

14 **MS. HOOD:** The Transportation Division.

15 **MR. SCHEUERMANN:** And who sent this document to the Transportation

16 Division?

17 **MS. HOOD:** Transguard Insurance Company of America, Inc.

18 **MR. SCHEUERMANN:** And what day did the Commission receive this

19 document?

20 **MS. HOOD:** January 29, 2025.

21 **MR. SCHEUERMANN:** So looking in the top-right corner, could you tell me

22 what the acronym BI and P stands for?

23 **MS. HOOD:** Bodily injury and property.

1 **MR. SCHEUERMANN:** And so what does this document indicate?

2 **MS. HOOD:** It indicates the carrier's bodily injury and property damage auto  
3 liability -- auto liability policy and their cargo policy, it would be cancelled.

4 **MR. SCHEUERMANN:** And what is the date provided for the insurance policy  
5 cancellation in this document?

6 **MS. HOOD:** March 5, 2025.

7 **MR. SCHEUERMANN:** Was this document signed electronically or otherwise  
8 by a representative of the insurance company?

9 **MS. HOOD:** Yes. Todd Bateson is typed in.

10 **MR. SCHEUERMANN:** All right. Your Honor, Staff moves to offer, file, and  
11 introduce into evidence the Form K for the respondent's commercial automobile  
12 insurance policy and cargo insurance as Staff Exhibit 1.

13 **JUDGE FREY:** Staff Exhibit 1 is admitted.

14 **MR. SCHEUERMANN:** Ms. Hood, what did the Transportation Division do after  
15 receiving these documents?

16 **MS. HOOD:** Two notice of cancellation letters were mailed to the carrier.

17 **MR. SCHEUERMANN:** You have before you a document marked as Staff  
18 Exhibit 2, in globo. Could you identify the two documents in that?

19 **MS. HOOD:** The first one is a notice of cancellation letter for the Form E and the  
20 second page is the notice of cancellation letter for the Form H.

21 **MR. SCHEUERMANN:** And to whom were these documents sent?

22 **MS. HOOD:** AD Movers, LLC.

1 **MR. SCHEUERMANN:** And what is the address for the carrier on this docket --  
2 document?

3 **MS. HOOD:** 1400 Cleary Avenue, Metairie, Louisiana 70001.

4 **MR. SCHEUERMANN:** And is that the same address as is on the cancellation  
5 for the Form H that you identified?

6 **MS. HOOD:** Yes. They are the same.

7 **MR. SCHEUERMANN:** And what date did the Commission send this document?

8 **MS. HOOD:** They were both sent on March 7, 2025.

9 **MR. SCHEUERMANN:** All right. And so what do these two documents indicate  
10 to the carrier?

11 **MS. HOOD:** It notifies AD Movers that the Commission has received a Form K  
12 from the underwriting company, which stated their Form E and their Form H would  
13 be cancelled March 5, 2025.

14 **MR. SCHEUERMANN:** And did you provide -- did this document provide  
15 instruction to the carrier on how to remedy the issue?

16 **MS. HOOD:** Yes. Both letters suggest the carrier contact its insurance company  
17 and have them file the required Form E and H showing proof of insurance.

18 **MR. SCHEUERMANN:** And do the letters state that the carrier must cease  
19 operations due to the cancellation of their insurance?

20 **MS. HOOD:** Yes. The letter states that they should cease operations until  
21 replacement policies have been filed.

22 **MR. SCHEUERMANN:** Okay. Did the letter provide any consequences if the  
23 carrier failed to provide proof of insurance?

1 **MS. HOOD:** They warned the carrier that proceedings may be instituted against  
2 them for cancellation of their certificate.

3 **MR. SCHEUERMANN:** And I know we already went through the addresses, but  
4 are these addresses what is on file with the Commission --

5 **MS. HOOD:** Yes.

6 **MR. SCHEUERMANN:** -- for this carrier? Sorry. Had Staff received a change  
7 of address notice from this carrier prior to sending this -- these letters?

8 **MS. HOOD:** No.

9 **MR. SCHEUERMANN:** And did you prepare this notice of cancellation -- these  
10 notice of cancellation letters for mailing and mail it to the carrier by means of  
11 United States regular mail?

12 **MS. HOOD:** Yes.

13 **MR. SCHEUERMANN:** And whose signature is found on both of the  
14 cancellation letters?

15 **MS. HOOD:** Ms. Tammy Burl's, the Transportation Administrator.

16 **MR. SCHEUERMANN:** And were those signatures automatically generated by  
17 the Commission's database?

18 **MS. HOOD:** Yes.

19 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
20 into evidence as Staff Exhibit 2, in globo, the notice of cancellation letters for AD  
21 Movers commercial automobile insurance policy and their cargo insurance policy.

22 **JUDGE FREY:** Staff Exhibit 2, in globo, is admitted.

1 **MR. SCHEUERMANN:** After the carrier was notified about the cancellation --  
2 the notice of cancellation being sent, did the carrier submit a Form E as proof of  
3 insurance?  
4 **MS. HOOD:** No.  
5 **MR. SCHEUERMANN:** Did the carrier submit a Form H either after the notice?  
6 **MS. HOOD:** They did not.  
7 **MR. SCHEUERMANN:** Okay. What did the Transportation Division do next?  
8 **MS. HOOD:** I mailed the carrier a tentative hearing letter.  
9 **MR. SCHEUERMANN:** You have before you a document marked as Staff  
10 Exhibit 3, in globo. Can you identify this document for me?  
11 **MS. HOOD:** It's the tentative hearing letter with the notice of cancellation letters  
12 attached.  
13 **MR. SCHEUERMANN:** And what does this document indicate?  
14 **MS. HOOD:** It notifies the carrier that a hearing date of Thursday, July 10, 2025,  
15 has been set for failure to maintain the insurance and the Commission will cite them  
16 if they do not submit a Form E or H by April 23, 2025.  
17 **MR. SCHEUERMANN:** And is it the Transportation Division's practice to send  
18 all carriers a tentative hearing letter prior to citing the carrier?  
19 **MS. HOOD:** Yes.  
20 **MR. SCHEUERMANN:** Is there a requirement to send a tentative hearing letter  
21 found in any statutes, general orders, or rules of practice and procedure that the  
22 Commission follows?  
23 **MS. HOOD:** No.

1 **MR. SCHEUERMANN:** Why does the Transportation Division send tentative  
2 hearing letters to carriers that are about to be cited?

3 **MS. HOOD:** As a courtesy to let them know we still have not received a Form E  
4 or Form H.

5 **MR. SCHEUERMANN:** And did you personally prepare this letter?

6 **MS. HOOD:** I did.

7 **MR. SCHEUERMANN:** And is the address on this document the same address  
8 as that on the letters that were sent?

9 **MS. HOOD:** Yes.

10 **MR. SCHEUERMANN:** And did you prepare this tentative hearing letter for  
11 mailing and mail it to the carrier by means of United States mail?

12 **MS. HOOD:** Yes.

13 **MR. SCHEUERMANN:** When was this put into the mail?

14 **MS. HOOD:** April 8, 2025.

15 **MR. SCHEUERMANN:** And whose signature is on the tentative hearing letter?

16 **MS. HOOD:** Mine is.

17 **MR. SCHEUERMANN:** Was the tentative hearing letter also e-mailed to the  
18 carrier?

19 **MS. HOOD:** Yes.

20 **MR. SCHEUERMANN:** And what e-mail address was this sent to?

21 **MS. HOOD:** A-D-O-N-A-Y-P-I-N-E-D-A at hotmail.com and it was also, in the  
22 same e-mail, e-mailed to andmoversla@gmail.com.

23 **MR. SCHEUERMANN:** And where did you obtain these e-mail addresses from?

1 **MS. HOOD:** From our Valence system.

2 **MR. SCHEUERMANN:** Were there -- and you already identified there were two  
3 documents attached to this tentative hearing letter?

4 **MS. HOOD:** Yes. The two notice of cancellation letters dated March 7, 2025.

5 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
6 into evidence as Staff Exhibit 3, in globo, the tentative hearing letter sent to the  
7 carrier in this docket with the two notice of cancellation letters attached.

8 **JUDGE FREY:** Staff Exhibit 3, in globo, is admitted.

9 **MR. SCHEUERMANN:** Ms. Hood, did the United States Postal Service return  
10 the tentative hearing letter or the notice of cancellation letters as undeliverable for  
11 any reason?

12 **MS. HOOD:** No.

13 **MR. SCHEUERMANN:** And after receiving no response from the carrier, what  
14 action did the Transportation Division take next?

15 **MS. HOOD:** I issued them a citation.

16 **MR. SCHEUERMANN:** And has the carrier submitted a Form E or Form H at  
17 any point?

18 **MS. HOOD:** No.

19 **MR. SCHEUERMANN:** You have before you a document marked as Staff  
20 Exhibit 4, in globo. Could you identify this document for me?

21 **MS. HOOD:** This is the citation.

22 **MR. SCHEUERMANN:** All right. And to whom was this document sent?

23 **MS. HOOD:** AD Movers, LLC.

1 **MR. SCHEUERMANN:** And according to the second page, what date did the  
2 Commission send this document?  
3 **MS. HOOD:** May 7, 2025.  
4 **MR. SCHEUERMANN:** And is the carrier address on the document the same as  
5 that was -- as is on file with the Commission?  
6 **MS. HOOD:** Yes.  
7 **MR. SCHEUERMANN:** And that's the same address as the tentative hearing  
8 letter and the notice of cancellation letters were sent to?  
9 **MS. HOOD:** Yes.  
10 **MR. SCHEUERMANN:** And whose signature is on the citation?  
11 **MS. HOOD:** Ms. Tammy Burl's, the Transportation Administrator.  
12 **MR. SCHEUERMANN:** Did you prepare this document for Tammy Burl's  
13 signature?  
14 **MS. HOOD:** I did.  
15 **MR. SCHEUERMANN:** And were there any documents attached to the citation?  
16 **MS. HOOD:** Yes. The tentative hearing letter and the two notice of cancellation  
17 letters for the Form E and the Form H.  
18 **MR. SCHEUERMANN:** Did the citation provide the carrier notice that a citation  
19 fee of \$25 had been assessed to the carrier's account?  
20 **MS. HOOD:** Yes.  
21 **MR. SCHEUERMANN:** And did the citation also provide the carrier notice that  
22 an order may be issued by the Commission cancelling the carrier's common carrier  
23 certificate for failure to maintain the required insurance coverage?

1 **MS. HOOD:** Yes.

2 **MR. SCHEUERMANN:** What was the hearing date, time, and location provided  
3 in the citation?

4 **MS. HOOD:** Thursday, July 10, 2025, 9:30 A.M., at the Galvez Building, on 11<sup>th</sup>  
5 Floor, at 602 North 5<sup>th</sup> Street, Baton Rouge, Louisiana 70802.

6 **MR. SCHEUERMANN:** And was notice of the citation published and available  
7 to the general public in the Commission's Official Bulletin Number 1349, dated  
8 May 9, 2025?

9 **MS. HOOD:** Yes.

10 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
11 into evidence the citation with its attachments as Staff Exhibit 4, in globo.

12 **JUDGE FREY:** Staff Exhibit 4, in globo, is admitted.

13 **MR. SCHEUERMANN:** Ms. Hood, once you executed the citation, did you mail  
14 the citation to the carrier?

15 **MS. HOOD:** I did.

16 **MR. SCHEUERMANN:** How did you mail the citation to the carrier?

17 **MS. HOOD:** I mailed it regular mail and certified mail.

18 **MR. SCHEUERMANN:** Was the regular mail returned for any reason?

19 **MS. HOOD:** No.

20 **MR. SCHEUERMANN:** Was the citation claimed?

21 **MS. HOOD:** Yes. It says delivered.

22 **MR. SCHEUERMANN:** And have you received a return receipt from the certified  
23 mailing also known as a green card?

1 **MS. HOOD:** No.

2 **MR. SCHEUERMANN:** So you have in front of you a document marked as Staff  
3 Exhibit 5, in globo. Do you recognize this document?

4 **MS. HOOD:** The first page is the certified mail receipt with the certified number  
5 on it and the address for AD Movers, and then page two and three are from the  
6 USPS website, and it's the tracking sheet.

7 **MR. SCHEUERMANN:** And what is the carrier's address given on the certified  
8 mail receipt?

9 **MS. HOOD:** 1400 Cleary Avenue, Metairie, Louisiana 70001.

10 **MR. SCHEUERMANN:** And just to confirm, that's the same address as is on file  
11 with the Commission?

12 **MS. HOOD:** Yes.

13 **MR. SCHEUERMANN:** And that's the same address that you sent the previous  
14 documents to, that you testified to?

15 **MS. HOOD:** Yes.

16 **MR. SCHEUERMANN:** All right. So what does the -- turning to page two, the  
17 USPS tracking sheet, what does that indicate?

18 **MS. HOOD:** It shows that the citation was delivered at a front desk reception or  
19 mailroom on May 12, 2025.

20 **MR. SCHEUERMANN:** Thank you. And could you tell me what the last six  
21 digits are that are found on the certified mail receipt that the LPSC has?

22 **MS. HOOD:** 617022.

1 **MR. SCHEUERMANN:** And does this match the last six digits listed as the  
2 certified mail tracking number on the citation in Staff's Exhibit 4, in globo?

3 **MS. HOOD:** Yes, 617022.

4 **MR. SCHEUERMANN:** And then could you read off the last six digits from the  
5 USPS tracking sheet as well for me?

6 **MS. HOOD:** Yes, 617022.

7 **MR. SCHEUERMANN:** And it may be hard to see, but do you know when the  
8 LPSC Transportation Division printed out the USPS tracking sheet? It might be in  
9 the upper-left hand corner. It could be blocked by a staple.

10 **MS. HOOD:** June 26, 2025.

11 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
12 into evidence the USPS certified mail receipt and the USPS tracking printout from  
13 the website as Staff Exhibit 5, and, Your Honor, you have the original copy of the  
14 mail receipt for your inspection.

15 **JUDGE FREY:** I do. And briefly, Ms. Hood, the certified mail receipt, is this  
16 what is retained by the Transportation Staff when it sends certified mail? The  
17 certified mail receipt, is this what the Transportation Division Staff retains in its  
18 file?

19 **MS. HOOD:** That's what we use to keep the tracking number, but we usually get  
20 a green card from the carrier.

21 **JUDGE FREY:** So just -- what's been offered as part of Staff Exhibit 5, the  
22 certified mail receipt, this is retained by the Transportation Division in its files; is  
23 that correct?

1 **MS. HOOD:** Yes, ma'am.

2 **JUDGE FREY:** And what you referred to as the green card, is that the certified  
3 mail return receipt that is usually attached to the certified mail and then comes back  
4 to the Commission through the mail service in a perfect scenario?

5 **MS. HOOD:** Yes, ma'am.

6 **JUDGE FREY:** Okay. I just wanted to clarify. So I do have the original certified  
7 mail receipt in what has been included in Staff Exhibit 5, in globo, and the original  
8 does match what is offered as a copy for that portion of the exhibit. Staff Exhibit  
9 5, in globo, is admitted.

10 **MR. SCHEUERMANN:** Ms. Hood, as of today, has a Form E or Form H been  
11 filed with the Public Service Commission for AD Movers, LLC?

12 **MS. HOOD:** No.

13 **MR. SCHEUERMANN:** And as of today, has a representative of the carrier filed  
14 the appropriate documents to close its certificate?

15 **MS. HOOD:** No.

16 **MR. SCHEUERMANN:** Is Staff seeking that the carrier be found guilty of failing  
17 to maintain insurance filings and that Common Carrier Certificate Number 8127 be  
18 cancelled?

19 **MS. HOOD:** Yes.

20 **MR. SCHEUERMANN:** Does Staff also seek that the carrier pay a \$25 citation  
21 fee as authorized by the June 7, 2006 General Order?

22 **MS. HOOD:** Yes.

23 **MR. SCHEUERMANN:** Nothing further, Your Honor.

1 **JUDGE FREY:** Ms. Hood, when you sent the notice of cancellation letters, were  
2 those sent by USPS regular mail?

3 **MS. HOOD:** Yes, ma'am. In the same envelope.

4 **JUDGE FREY:** And I believe it was your testimony that neither the notice of  
5 cancellation letter sent by regular mail, or the tentative hearing letter, or the citation  
6 sent by regular mail was returned to the Commission; is that correct?

7 **MS. HOOD:** They were not returned.

8 **JUDGE FREY:** Thank you. I have no further questions for Ms. Hood.

9 **MR. SCHEUERMANN:** Your Honor, in closing, Commission Staff submits that  
10 it has borne the burden of proving by documentary and testimonial evidence that  
11 AD Movers, LLC violated Commission's General Orders dated March 16, 2021 in  
12 pertinent part Section III(1)(a) and (b), and Commission General Order dated  
13 October 13, 2023 in pertinent part Section 1, Subsection 2 and 4, by failing to  
14 maintain the required insurance coverage on file with the Commission. As Ms.  
15 Hood indicated, Staff is seeking that the company be found guilty of this violation,  
16 that Common Carrier Certificate Number 8127 be cancelled pursuant to Title  
17 45:166(A), and that the carrier be order to pay a citation fee of \$25 pursuant to  
18 General Order dated June 7, 2006.

19 **JUDGE FREY:** Thank you. If there is nothing further, this matter is concluded.

20 **MR. SCHEUERMANN:** Thank you, Your Honor.

21

22 **DOCKET NO. T-37592**

1 **JUDGE FREY:** And the final matter I have on the docket this morning is Docket  
2 Number T-37592 - Louisiana Public Service Commission versus The Legit  
3 Hooka's Towing and Recovery, LLC. In re: Cancellation of Common Carrier  
4 Certificate Number 8638 for failure to maintain the required insurance coverage on  
5 file with the Commission pursuant to the Commission's General Order dated  
6 October 13, 2023. Would the parties present please make their appearances for the  
7 record?

8 **MR. SCHEUERMANN:** Hayden Scheuermann on behalf of the Louisiana Public  
9 Service Commission.

10 **JUDGE FREY:** Let the record reflect that there is no one present in the Courtroom  
11 this morning on behalf of The Legit Hooka's Towing and Recovery, LLC. How  
12 does the Staff plan to move forward this morning?

13 **MR. SCHEUERMANN:** We will be prosecuting the case, Your Honor.

14 **JUDGE FREY:** You may proceed.

15 **MR. SCHEUERMANN:** Your Honor, Commission Staff is prepared to prove  
16 through both documentary and testimonial evidence that the carrier cited in this  
17 docket, The Legit Hooka's Towing and Recovery, LLC, violated the Commission  
18 rules and regulations by failing to maintain the required insurance coverage on file  
19 with the Commission as required by Commission's General Order dated October  
20 13, 2023. Your Honor, as a result of that violation, at the conclusion of this hearing,  
21 the Commission is going to request that the carrier be found guilty for the  
22 cancellation of the carrier's Common Carrier Certificate Number 8638 pursuant to  
23 Louisiana Revised Statute 45:166(A), and a citation fee of \$25 be assessed to the

1 carrier pursuant to the Commission's General Order dated June 7, 2006. Your  
2 Honor, at this time, we'd like to call our only witness, Transportation Enforcement  
3 Agent Maegan Hood.

4 **Maegan Hood, after having been previously duly sworn, testified as follows:**

5 **DIRECT EXAMINATION BY MR. HAYDEN SCHEUERMANN**

6 **JUDGE FREY:** Thank you. You may proceed, Mr. Scheuermann.

7 **MR. SCHEUERMANN:** Please state your name and business address for the  
8 record.

9 **MS. HOOD:** Maegan Hood. 602 North 5<sup>th</sup> Street, Baton Rouge, Louisiana 70802.

10 **MR. SCHEUERMANN:** And by whom are you employed?

11 **MS. HOOD:** I'm employed with the Louisiana Public Service Commission's  
12 Transportation Division as an Enforcement Agent.

13 **MR. SCHEUERMANN:** Could you describe some of your job duties as a  
14 Transportation Enforcement Agent?

15 **MS. HOOD:** I oversee and receive insurance filings for motor carriers.

16 **MR. SCHEUERMANN:** And what documents are submitted to evidence  
17 insurance?

18 **MS. HOOD:** A Form E.

19 **MR. SCHEUERMANN:** And what Commission order requires carriers to file a  
20 Form E as proof of insurance with the Commission?

21 **MS. HOOD:** The Commission's General Order dated October 13, 2023.

22 **MR. SCHEUERMANN:** And what statute gives the Commission authority to  
23 cancel a motor carrier's authority?

1 **MS. HOOD:** Title 45, Section 166.

2 **MR. SCHEUERMANN:** As part of your job duties that you just discussed, are  
3 you the person who receives any correspondence or filings associated with a  
4 regulated carrier's insurance?

5 **MS. HOOD:** Yes.

6 **MR. SCHEUERMANN:** Are you familiar with the carrier cited in this docket,  
7 The Legit Hooka's Towing and Recovery, LLC?

8 **MS. HOOD:** Yes.

9 **MR. SCHEUERMANN:** And is this company a registered carrier with the  
10 Louisiana Public Service Commission?

11 **MS. HOOD:** Yes.

12 **MR. SCHEUERMANN:** Under what common carrier certificate number is Legit  
13 regulated by the Commission?

14 **MS. HOOD:** 8638.

15 **MR. SCHEUERMANN:** And what type of carrier is this company?

16 **MS. HOOD:** They're a towing carrier.

17 **MR. SCHEUERMANN:** Has the Commission Transportation Division received  
18 any correspondence associated with this carrier's commercial automobile insurance  
19 policy?

20 **MS. HOOD:** Yes. I received a Form K.

21 **MR. SCHEUERMANN:** You have in front of you a document marked as Staff  
22 Exhibit 1. Could you identify this document for me?

23 **MS. HOOD:** It's the Form K.

1 **MR. SCHEUERMANN:** And to whom was that document sent?

2 **MS. HOOD:** The Transportation Division.

3 **MR. SCHEUERMANN:** And by who was the document sent to the

4 Transportation Division?

5 **MS. HOOD:** AmGuard Insurance Company.

6 **MR. SCHEUERMANN:** And what date did the Commission receive this

7 document?

8 **MS. HOOD:** January 28, 2025.

9 **MR. SCHEUERMANN:** And do you know what the acronyms BI and P at the

10 top right of that document mean?

11 **MS. HOOD:** Bodily injury and property.

12 **MR. SCHEUERMANN:** And what does that -- this document indicate?

13 **MS. HOOD:** It indicates the carrier's bodily injury and property damage auto

14 liability policy will be cancelled.

15 **MR. SCHEUERMANN:** And what is the insurance policy cancellation date given

16 in that document?

17 **MS. HOOD:** March 17, 2025.

18 **MR. SCHEUERMANN:** And is this document electronically signed by an

19 authorized company representative?

20 **MS. HOOD:** Yes. Ken Murray is typed.

21 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce

22 into evidence, the Form K for the respondent's commercial automobile insurance

23 policy as Staff Exhibit 1.

1 **JUDGE FREY:** Staff Exhibit 1 is admitted.

2 **MR. SCHEUERMANN:** What did the -- what did the Transportation Division do  
3 after receiving this document?

4 **MS. HOOD:** A notice of cancellation was mailed to the carrier.

5 **MR. SCHEUERMANN:** And so you have before you a document marked as Staff  
6 Exhibit 2. Could you identify this document?

7 **MS. HOOD:** It's the notice of cancellation letter.

8 **MR. SCHEUERMANN:** And to whom was that document sent?

9 **MS. HOOD:** The Legit Hooka's Towing and Recovery, LLC at 3795 Grant Ave.,  
10 New Orleans, Louisiana 70129.

11 **MR. SCHEUERMANN:** And the address you just read off, is that from the Public  
12 Service Commission's database?

13 **MS. HOOD:** Yes.

14 **MR. SCHEUERMANN:** And what date did the Commission send this document?

15 **MS. HOOD:** March 21, 2025.

16 **MR. SCHEUERMANN:** And what does this document indicate?

17 **MS. HOOD:** It notifies the carrier that the Commission received a Form K from  
18 their underwriting company which stated their policy will be cancelled effective  
19 March 17, 2025.

20 **MR. SCHEUERMANN:** Did this document provide instruction to the carrier on  
21 how to remedy the issue?

22 **MS. HOOD:** Yes. The letter suggests that the carrier contact the insurance  
23 company and have them file the required Form E for their proof of insurance.

1 **MR. SCHEUERMANN:** And does the letter state that the carrier must cease  
2 operations immediately due to the cancellation?

3 **MS. HOOD:** Yes. The letter states that the carrier should cease operations until a  
4 replacement policy is filed.

5 **MR. SCHEUERMANN:** And did this letter provide any consequences if the  
6 carrier failed to provide proof of insurance to the Commission?

7 **MS. HOOD:** Yes. It warned the carrier that proceeding may be instituted against  
8 them for cancellation of their certificate.

9 **MR. SCHEUERMANN:** Had Staff received a change of address notice from the  
10 carrier prior to sending this letter?

11 **MS. HOOD:** No.

12 **MR. SCHEUERMANN:** And did you prepare this notice of cancellation letter for  
13 mailing and mail it to the carrier by means of United States regular mail?

14 **MS. HOOD:** Yes.

15 **MR. SCHEUERMANN:** And whose signature is on the notice of cancellation  
16 letter?

17 **MS. HOOD:** Ms. Tammy Burl, the Transportation Administrator.

18 **MR. SCHEUERMANN:** And how did you obtain that signature?

19 **MS. HOOD:** It's electronically -- through the system.

20 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
21 into evidence as Staff Exhibit 2, the notice of cancellation letter for The Legit  
22 Hooka's Towing and Recovery, LLC's commercial automobile insurance policy.

23 **JUDGE FREY:** Staff Exhibit 2 is admitted.

1 **MR. SCHEUERMANN:** All right. Ms. Hood, after the carrier was notified about  
2 the notice of cancellation, did the carrier submit a Form E as proof of insurance?  
3 **MS. HOOD:** No.  
4 **MR. SCHEUERMANN:** And what did the Transportation Division do next?  
5 **MS. HOOD:** I mailed the carrier a tentative hearing letter.  
6 **MR. SCHEUERMANN:** You have a document before you marked as Staff  
7 Exhibit 3, in globo. Can you identify this document?  
8 **MS. HOOD:** It's the tentative hearing letter.  
9 **MR. SCHEUERMANN:** And what does this document indicate?  
10 **MS. HOOD:** It notifies the carrier that a tentative hearing date of Thursday, July  
11 10, 2025 was set for failure to maintain the required insurance coverage on file with  
12 the Commission and they will be cited if they do not send proof by May 7, 2025.  
13 **MR. SCHEUERMANN:** And is it the Transportation Division's practice to send  
14 all carriers a tentative hearing letter prior to citing the carrier?  
15 **MS. HOOD:** Yes.  
16 **MR. SCHEUERMANN:** Is there a requirement to send a tentative hearing letter  
17 found in any statutes, Commission general orders, or Commission rules of practice  
18 and procedure that the Commission must follow?  
19 **MS. HOOD:** No.  
20 **MR. SCHEUERMANN:** And so why does the Transportation Division send  
21 tentative hearing letters to carriers?  
22 **MS. HOOD:** As a courtesy to let the carrier know we still have not received a  
23 Form E.

1 **MR. SCHEUERMANN:** And did you personally prepare this letter?

2 **MS. HOOD:** I did.

3 **MR. SCHEUERMANN:** And the address on this document, is it the same address

4 as that found on the notice of cancellation?

5 **MS. HOOD:** Yes.

6 **MR. SCHEUERMANN:** And so you -- did you also pull it from the database this

7 time when you were preparing this document?

8 **MS. HOOD:** Yes.

9 **MR. SCHEUERMANN:** Okay. And did you prepare this tentative hearing letter

10 for mailing and mail it to the carrier by means of United States regular mail?

11 **MS. HOOD:** I did.

12 **MR. SCHEUERMANN:** And when was this put into the mail?

13 **MS. HOOD:** April 22, 2025.

14 **MR. SCHEUERMANN:** And whose signature is on the tentative hearing letter?

15 **MS. HOOD:** Mine.

16 **MR. SCHEUERMANN:** Were there any documents attached?

17 **MS. HOOD:** Yes. The notice of cancellation dated March 21, 2025.

18 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce

19 into evidence as Staff Exhibit 3, in globo, the tentative hearing letter sent to the

20 carrier in this docket with the notice of cancellation letter attached.

21 **JUDGE FREY:** Staff Exhibit 3, in globo, is admitted.

1 **MR. SCHEUERMANN:** Did the United States Postal Service return the tentative  
2 hearing letter admitted into evidence as Staff Exhibit 3, in globo, as undeliverable  
3 for any reason?

4 **MS. HOOD:** No.

5 **MR. SCHEUERMANN:** And after the tentative hearing letter was sent to the  
6 carrier, did the carrier submit a Form E indicating insurance coverage?

7 **MS. HOOD:** No.

8 **MR. SCHEUERMANN:** After receiving no response from the carrier, what action  
9 did the Transportation Division take next?

10 **MS. HOOD:** A citation was issued.

11 **MR. SCHEUERMANN:** You have before you a document marked as Staff  
12 Exhibit 4, in globo. Could you identify this document?

13 **MS. HOOD:** It's the citation.

14 **MR. SCHEUERMANN:** And to whom was that document sent?

15 **MS. HOOD:** The Legit Hooka's Towing and Recovery, LLC at 3795 Grant Ave.,  
16 New Orleans, Louisiana 70129.

17 **MR. SCHEUERMANN:** And that carrier address, you got that from the database?

18 **MS. HOOD:** Yes.

19 **MR. SCHEUERMANN:** And it's the same as is found on the tentative hearing  
20 letter and notice of cancellation letter?

21 **MS. HOOD:** Yes.

22 **MR. SCHEUERMANN:** So according to the second page of exhibit -- what's  
23 marked as Staff Exhibit 4, in globo, when did the Commission send this document?

1 **MS. HOOD:** May 27, 2025.

2 **MR. SCHEUERMANN:** And whose signature is on the citation?

3 **MS. HOOD:** Ms. Tammy Burl's, the Transportation Administrator.

4 **MR. SCHEUERMANN:** Did you prepare this document for Ms. Burl's signature?

5 **MS. HOOD:** Yes.

6 **MR. SCHEUERMANN:** Were there any documents attached to this citation?

7 **MS. HOOD:** Yes. The tentative hearing letter and the notice of cancellation letter.

8 **MR. SCHEUERMANN:** And did the citation provide the carrier notice that a

9 citation fee of -- in the amount of \$25 had been assessed to the carrier's account?

10 **MS. HOOD:** Yes.

11 **MR. SCHEUERMANN:** And did the citation also provide the carrier notice that

12 an order may be issued by the Commission cancelling the carrier's common carrier

13 certificate for failure to maintain the required insurance?

14 **MS. HOOD:** Yes.

15 **MR. SCHEUERMANN:** And what was the hearing date, time, and location

16 provided in the citation?

17 **MS. HOOD:** Thursday, July 10, 2025, at 9:30 A.M., the Galvez Building 11<sup>th</sup>

18 Floor, 602 North 5<sup>th</sup> Street, Baton Rouge, Louisiana 70802.

19 **MR. SCHEUERMANN:** And was notice of the citation published and available

20 to the general public in the Commission's Official Bulletin Number 1351, dated

21 June 6, 2025?

22 **MS. HOOD:** Yes.

1 **MR. SCHEUERMANN:** Your Honor, Staff moves to offer, file, and introduce  
2 into evidence the citation with its attachments as Staff Exhibit 4, in globo.  
3 **JUDGE FREY:** Staff Exhibit 4, in globo, is admitted.  
4 **MR. SCHEUERMANN:** Ms. Hood, was the citation mailed to the carrier?  
5 **MS. HOOD:** Yes.  
6 **MR. SCHEUERMANN:** How was it mailed to the carrier?  
7 **MS. HOOD:** By certified mail and USPS regular mail.  
8 **MR. SCHEUERMANN:** And was the regular mail returned for any reason?  
9 **MS. HOOD:** No.  
10 **MR. SCHEUERMANN:** Was the citation claimed?  
11 **MS. HOOD:** No.  
12 **MR. SCHEUERMANN:** You have before you a document marked as Staff  
13 Exhibit 5. Do you recognize this document?  
14 **MS. HOOD:** Yes. It's a copy of the front and back of the certified envelope with  
15 the citation.  
16 **MR. SCHEUERMANN:** And looking at the document, what is the carrier's  
17 address on that document?  
18 **MS. HOOD:** 3795 Grant Ave., New Orleans, Louisiana 70129.  
19 **MR. SCHEUERMANN:** Is this the same address as is on file with the  
20 Commission that was provided by the carrier itself?  
21 **MS. HOOD:** Yes.  
22 **MR. SCHEUERMANN:** And what does this document indicate?

1 **MS. HOOD:** It indicates that the certified mail was unclaimed and returned to  
2 sender.

3 **MR. SCHEUERMANN:** And what are the last six digits of the tracking number  
4 on this document? I believe it's on the backside.

5 **MS. HOOD:** 617077.

6 **MR. SCHEUERMANN:** It's also on the front, my apologies. What are the last  
7 six digits of the tracking number given on the citation that was part of Staff's  
8 Exhibit 4, in globo?

9 **MS. HOOD:** 617077.

10 **MR. SCHEUERMANN:** And when did the Commission receive this document,  
11 referring to -- back to Exhibit 5?

12 **MS. HOOD:** July 9, 2025.

13 **MR. SCHEUERMANN:** All right. Your Honor, Staff moves to offer, file, and  
14 introduce into evidence the USPS unclaimed certified mail, unclaimed envelope as  
15 Staff Exhibit 5, and you have the original copy for your inspection.

16 **JUDGE FREY:** Thank you. I do have what has been offered as Staff Exhibit 5,  
17 and I have the original envelope in front of me, and I can confirm that the copies  
18 offered as the front and back of Staff -- of the envelope match that of the original.  
19 Staff Exhibit 5 is admitted.

20 **MR. SCHEUERMANN:** Ms. Hood, as of today, has a representative of the carrier  
21 filed the appropriate documents to close its certificate?

22 **MS. HOOD:** No.

1 **MR. SCHEUERMANN:** As of today, has the carrier filed an updated Form E  
2 with the Commission?

3 **MS. HOOD:** No.

4 **MR. SCHEUERMANN:** And also, has the carrier ever filed a notice of change of  
5 address with the Commission?

6 **MS. HOOD:** No.

7 **MR. SCHEUERMANN:** Is Staff seeking that the carrier be found guilty of failing  
8 to maintain insurance filings and that Common Carrier Certificate Number 8638 be  
9 cancelled?

10 **MS. HOOD:** Yes.

11 **MR. SCHEUERMANN:** Does Staff also seek that the carrier pay a \$25 citation  
12 fee as authorized by the June 7, 2006 Commission General Order?

13 **MS. HOOD:** Yes.

14 **MR. SCHEUERMANN:** I have nothing further, Your Honor.

15 **JUDGE FREY:** Thank you. Ms. Hood, do you have what was admitted as Staff  
16 Exhibit 5 in front of you?

17 **MS. HOOD:** Yes, ma'am.

18 **JUDGE FREY:** And is there -- you testified that the certified mail was unclaimed.  
19 What indicates to you that it was unclaimed?

20 **MS. HOOD:** There is a sticker on the bottom-right hand corner that says return to  
21 sender, unclaimed, unable to forward.

22 **JUDGE FREY:** And to your knowledge or understanding, how does that sticker  
23 get put there?

1 **MS. HOOD:** The mail service puts it on there.

2 **JUDGE FREY:** There appears to be some handwriting on the front envelope to  
3 the left of the address. Do you see that?

4 **MS. HOOD:** Yes, ma'am.

5 **JUDGE FREY:** Do you know how this handwriting got to be there?

6 **MS. HOOD:** I do not.

7 **JUDGE FREY:** So you did not place this handwriting there?

8 **MS. HOOD:** No, ma'am.

9 **JUDGE FREY:** I have no further questions for Ms. Hood. You may step down if  
10 you have no redirect, Mr. Scheuermann.

11 **MR. SCHEUERMANN:** I do not, Your Honor.

12 **JUDGE FREY:** Thank you, Ms. Hood.

13 **MS. HOOD:** Thank you.

14 **JUDGE FREY:** Mr. Scheuermann.

15 **MR. SCHEUERMANN:** In closing, Your Honor, Commission Staff submits that  
16 it has borne the burden of proving by documentary and testimonial evidence that  
17 The Legit Hooka's Towing and Recovery, LLC violated Commission's General  
18 Order dated October 13, 2021 pertinent part Section 1, Subsection 2 by failing to  
19 maintain the required insurance coverage on file with the Commission. As Ms.  
20 Hood indicated, Staff is seeking that the company be found guilty of the violation,  
21 that the Common Carrier Certificate Number 8638 be cancelled pursuant to  
22 Louisiana Revised Statute 45:166(A), and that the carrier be ordered to pay a  
23 citation fee of \$25 pursuant to Commission's General Order dated June 7, 2006.

1 **JUDGE FREY:** Mr. Scheuermann, I might have misheard you. You referenced a  
2 Subsection 1, Subsection 2, what order were you referencing?

3 **MR. SCHEUERMANN:** October 13, 2023. I might have misspoke. Sorry.

4 **JUDGE FREY:** I might have misheard or you might have misspoke, either way,  
5 I wanted to go back and get clarity.

6 **MR. SCHEUERMANN:** It's probably the way we should do things in a legal  
7 setting, huh?

8 **JUDGE FREY:** I try. Does Staff have anything further in this matter, Mr.  
9 Scheuermann?

10 **MR. SCHEUERMANN:** No, Your Honor.

11 **JUDGE FREY:** Thank you. This matter is concluded.

12 **MR. SCHEUERMANN:** Thank you, Your Honor.

13 **JUDGE FREY:** That is all of the matters I have on the docket this morning, if  
14 there is nothing further, these hearings are adjourned.

15


16 **(WHEREUPON, THE HEARING WAS ADJOURNED)**

17

1 I hereby certify that the foregoing pages 1 through 72 are true and correct to  
2 the best of my knowledge of the Transportation Citation Hearings held on July  
3 10, 2025.

4 \*\*\*\*\*


5 **Rough Draft by:**

6  July 21, 2025  
7 Alicia Carter-Thomas Date  
8 Court Reporter

9 **Proofed by:**

10  July 21, 2025  
11 Clarisa Findley, Date  
12 Court Reporter

13 **Finalized by:**

14  July 22, 2025  
15 Alicia Carter-Thomas Date  
16 Court Reporter