

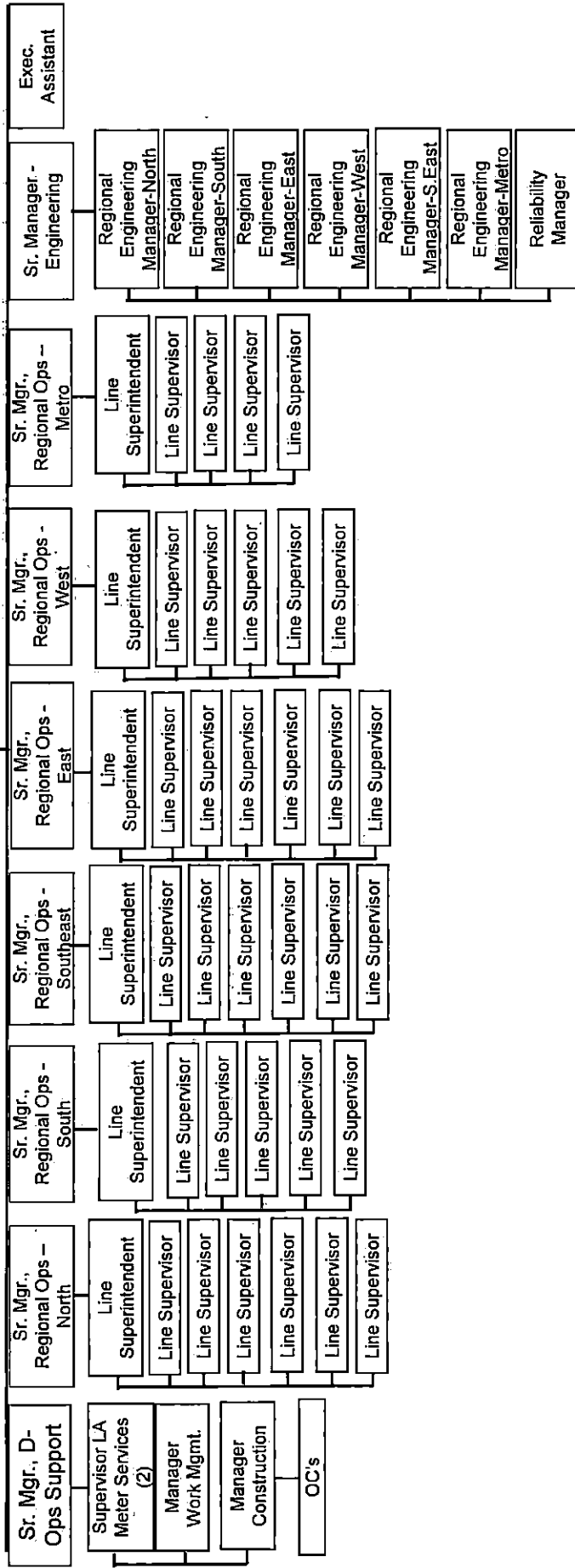
Summary of Distribution Storm Costs for Hurricanes Laura, Delta, and Zeta

Description	Laura	Delta	Zeta	Total
Direct				
Contract Work	873,522,165	137,935,273	115,435,837	1,126,893,275
Employee Expenses	33,085,320	12,867,952	10,207,615	56,160,887
Labor	15,834,058	4,513,769	4,676,789	25,024,616
Materials	67,391,535	10,642,626	15,847,593	93,881,754
Other	8,109,936	1,305,098	873,197	10,288,231
ESL Billings	13,670,148	2,037,074	1,696,235	17,403,457
Loaned Resources	5,656,098	609,449	2,713,236	8,978,783
Audited Costs through 2/28/2021	<u>1,017,269,260</u>	<u>169,911,242</u>	<u>151,450,502</u>	<u>1,338,631,003</u>
Mutual Assistance	67,866,112	26,561,210	6,851,514	101,278,836
Adjustments	(1,674,774)	(925,631)	(5,457)	(2,605,862)
Total Costs through 2/28/2021	<u>1,083,460,598</u>	<u>195,546,821</u>	<u>158,296,559</u>	<u>1,437,303,977</u>
Estimated Cost to Complete Repair	2,831,535	2,508,887	1,357,996	6,698,418
Total Gross Cost	1,086,292,133	198,055,708	159,654,555	1,444,002,395

**Summary of Distribution Storm Costs for
Winter Storm Uri**

Description	Uri
Direct	
Contract Work	12,580,079
Employee Expenses	53
Labor	2,387,617
Materials	1,439,830
Other	4,346,030
ESL Billings	453,271
Loaned Resources	0
Audited Costs through 2/28/2021	<u>21,206,880</u>
Estimated Cost to Complete Repair	34,683,120
Total Gross Cost	55,890,000

John W. Hawkins, Jr.
 V.P. Distribution Operations, Entergy LA





Hurricane Laura



Heavily damaged distribution line, with wood poles broken above groundline



Large tree blown down by
force of wind into
distribution line



Wooden pole snapped in two



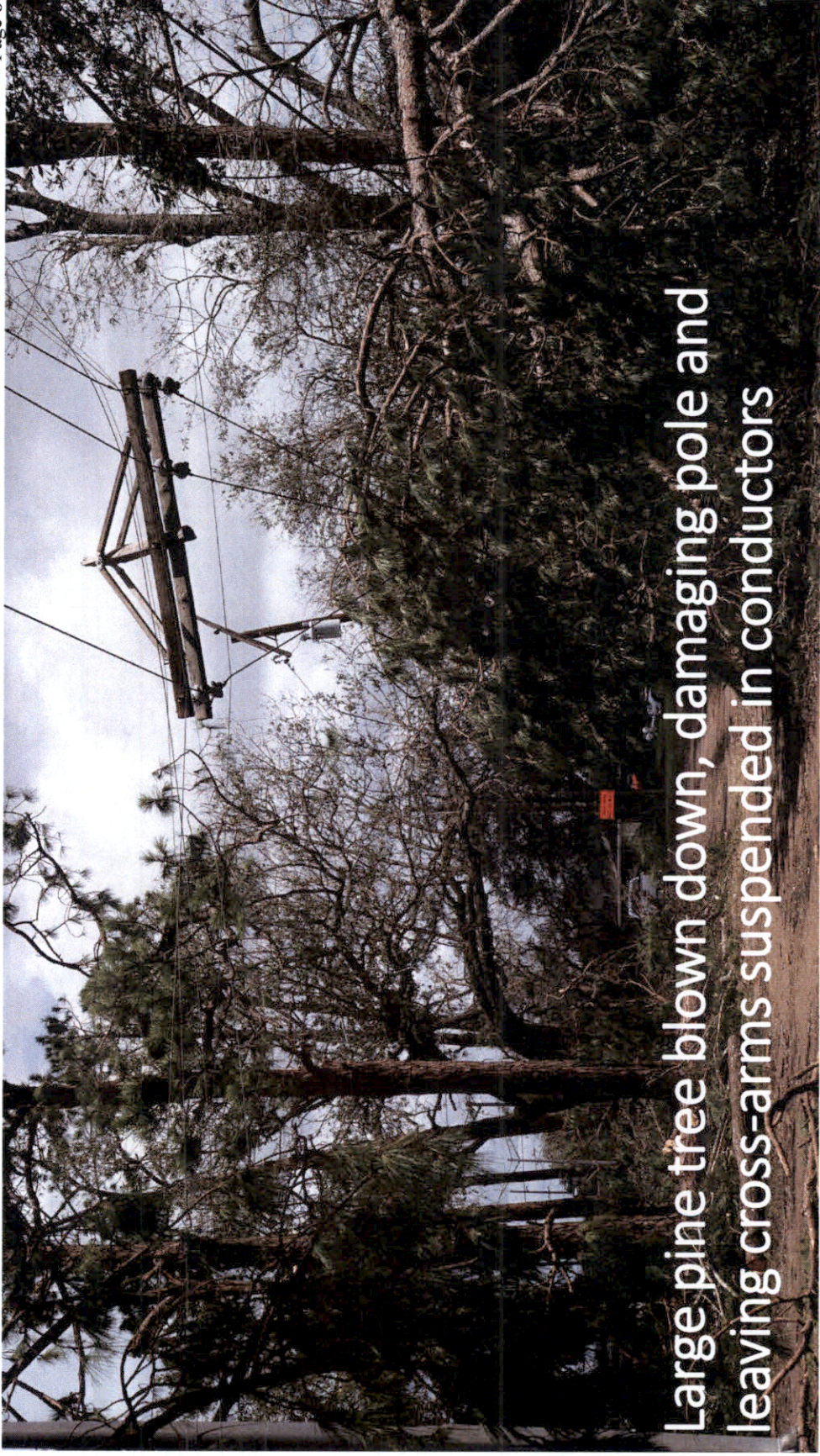


Distribution pole in Lake Charles broken above the groundline



Heavily damaged
circuits with poles
that are leaning
and broken above
groundline



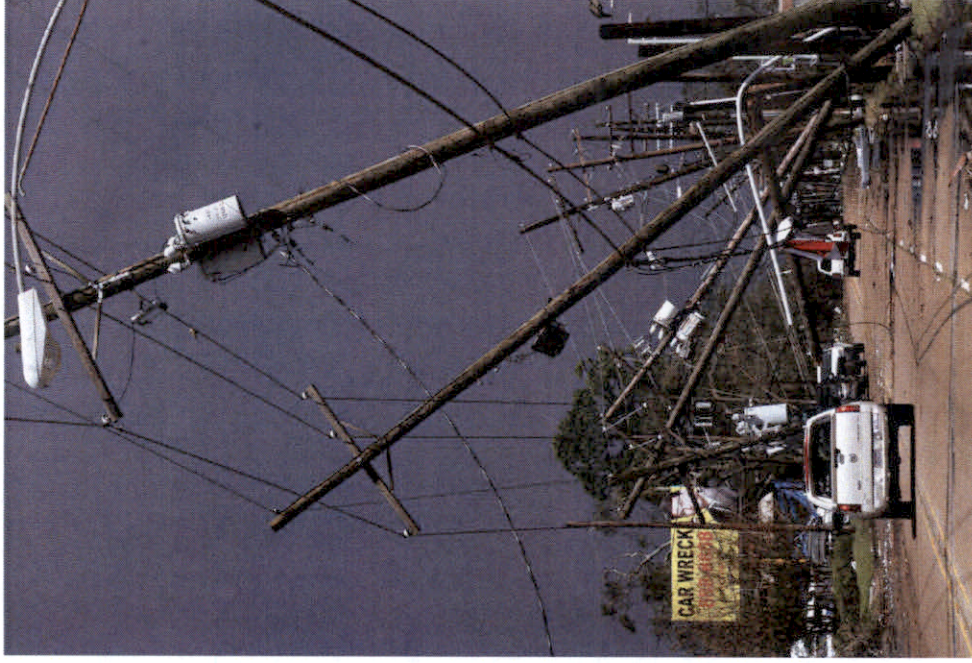


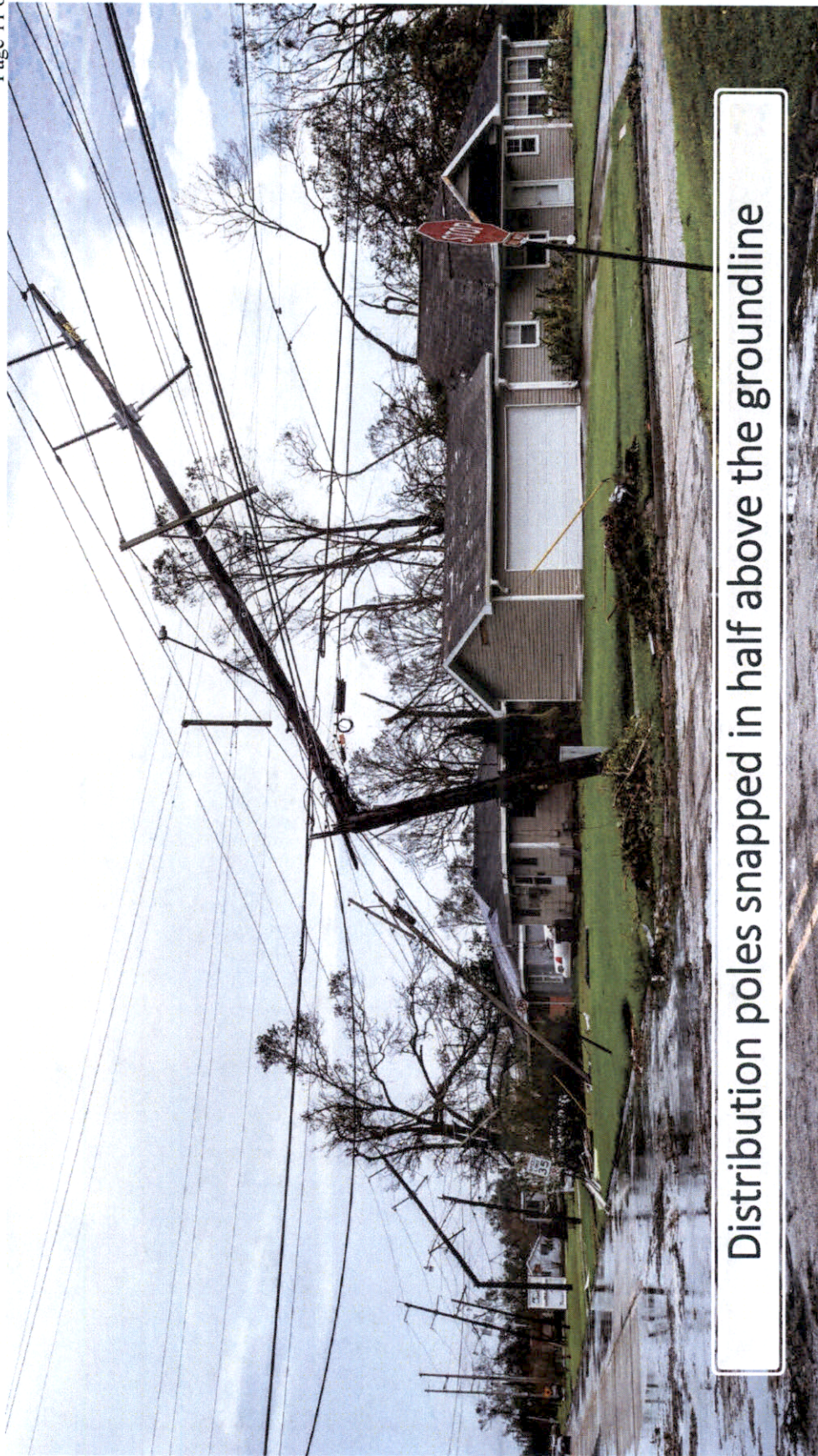
Large pine tree blown down, damaging pole and leaving cross-arms suspended in conductors



Leaning distribution pole next to building with significant
roof damage

Heavily damaged
distribution line with
poles that have broken
above the groundline
and are leaning





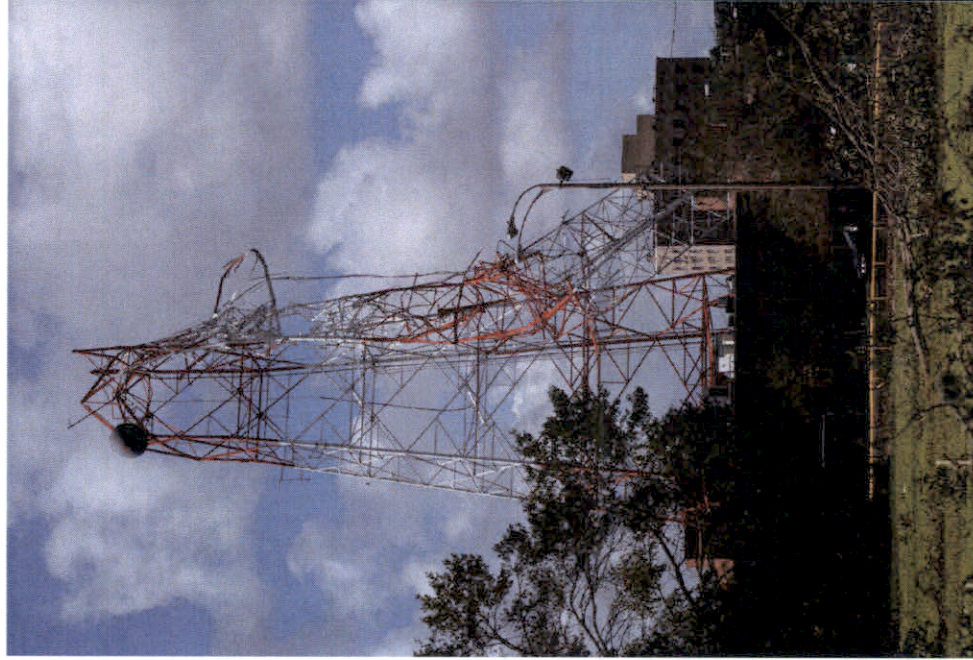
Distribution poles snapped in half above the groundline

Mangled pole with broken insulators and cross-arm

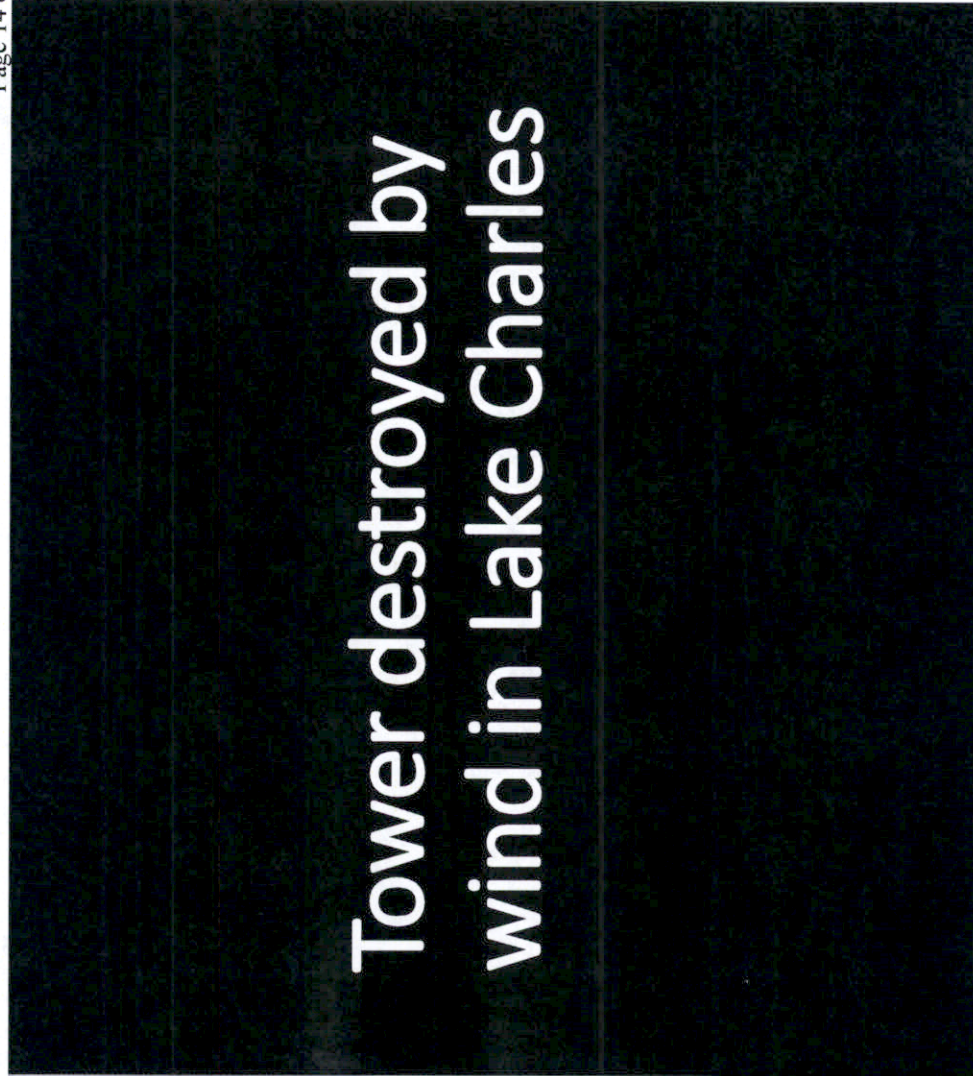


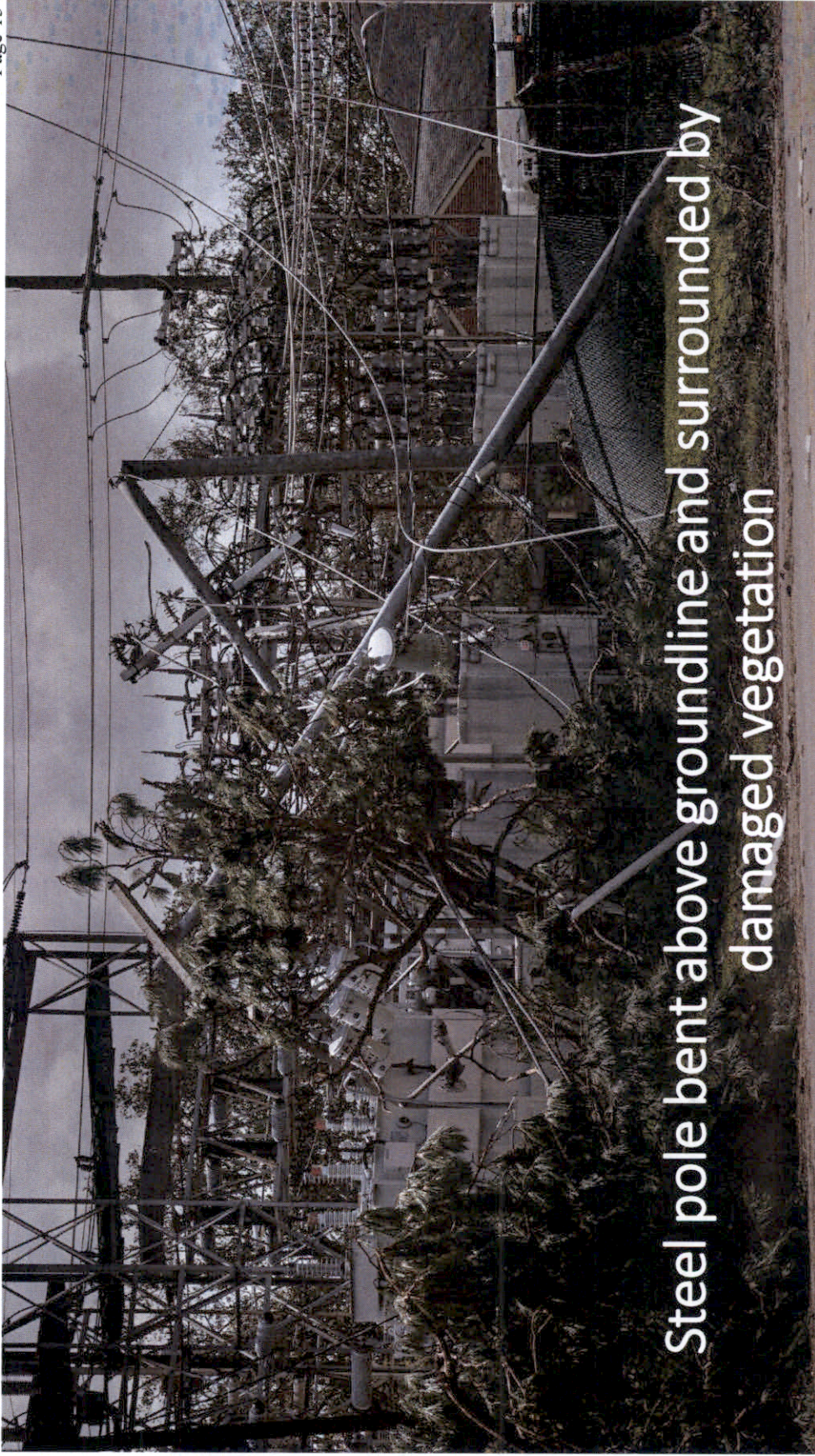
Broken distribution pole with heavily- damaged building in the background





Tower destroyed by wind in Lake Charles

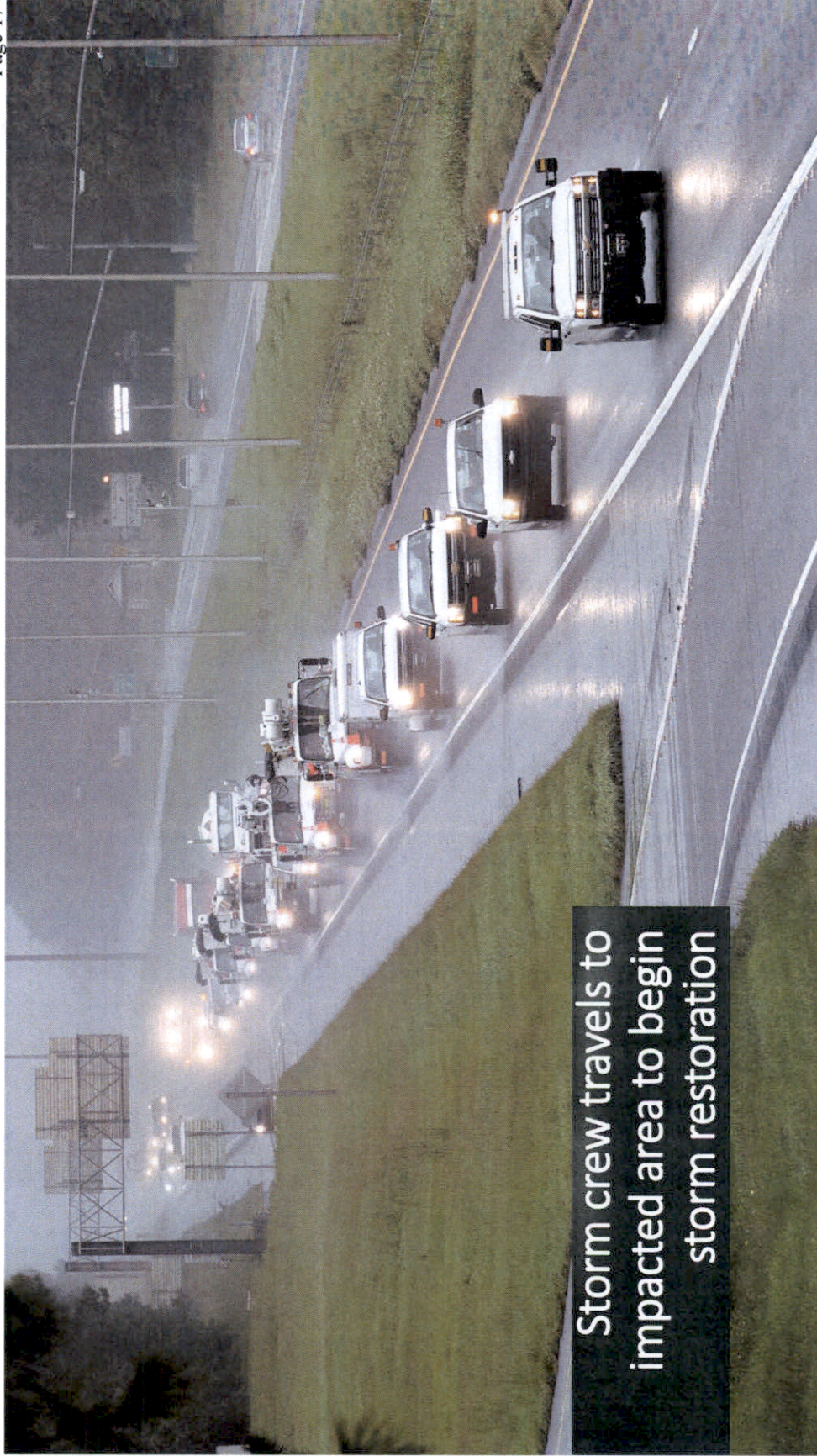




Steel pole bent above groundline and surrounded by damaged vegetation



Pine tree snapped and falling into distribution line





Bucket trucks line up to begin storm restoration work





Staging for equipment and vehicles to support restoration work



Trucks were
refueled at night
to maximize the
time workers
spent in the field

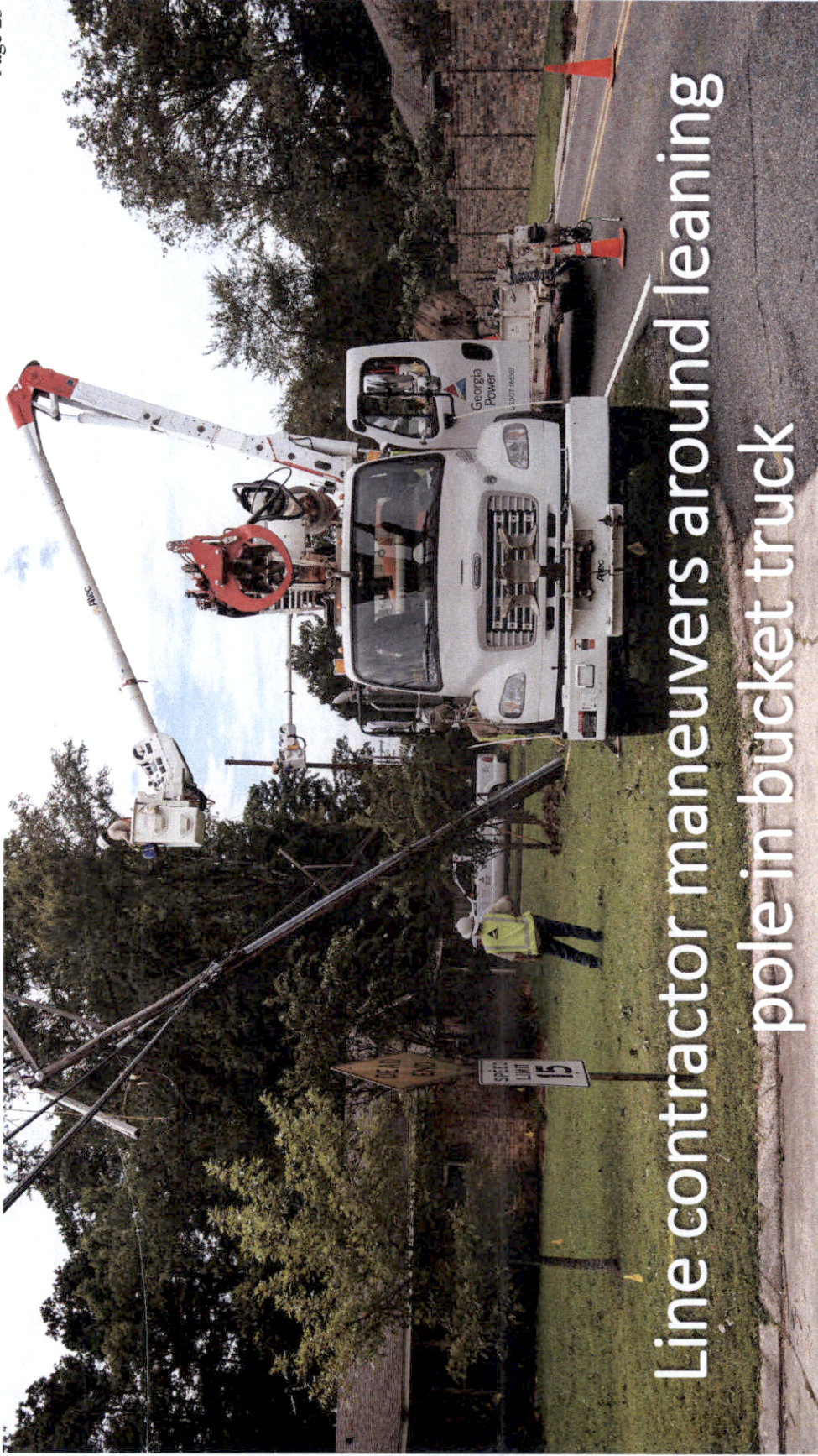




Floating hotel utilized for lodging restoration workers



Clearing damaged vegetation



Line contractor maneuvers around leaning pole in bucket truck

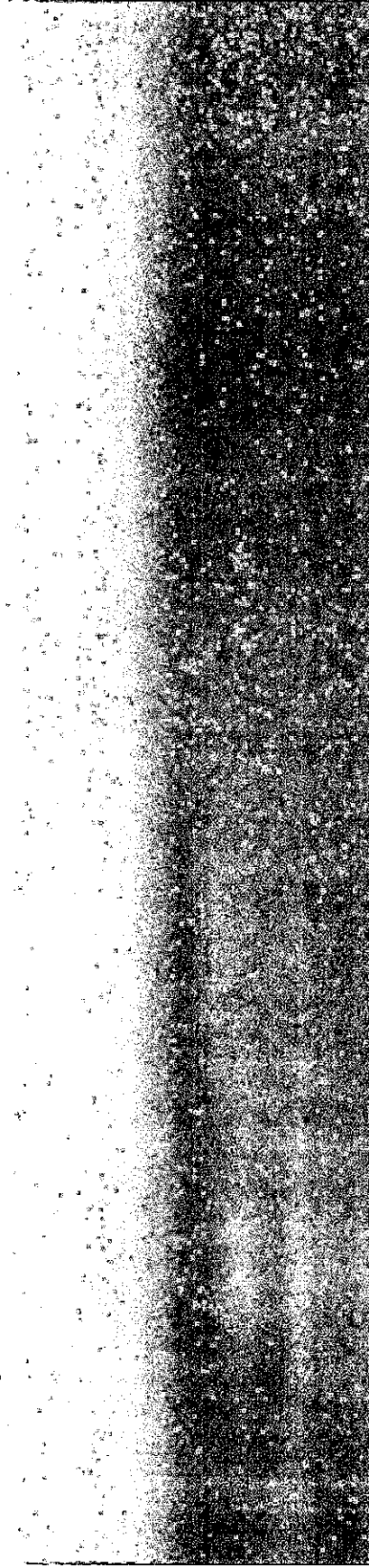
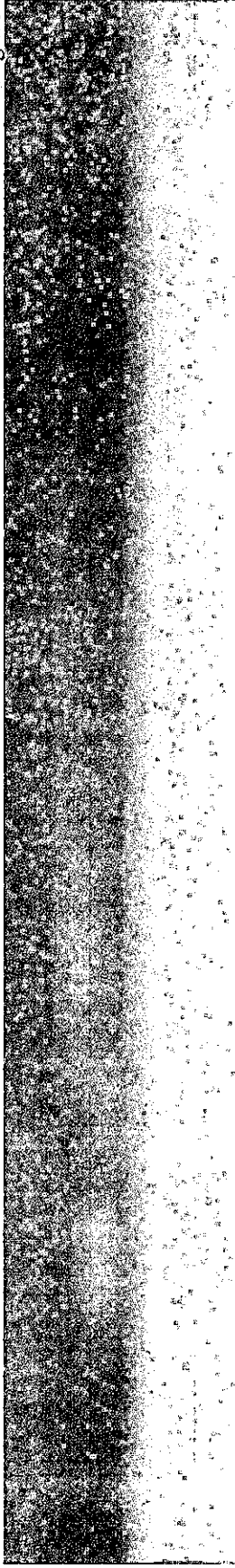


**Maintain
six feet**

To help prevent the spread of
COVID-19, maintain a safe
social distance of six feet
from our crews and
field representatives.

Signage emphasizing social distancing protocols
required due to COVID-19

Hurricane Delta



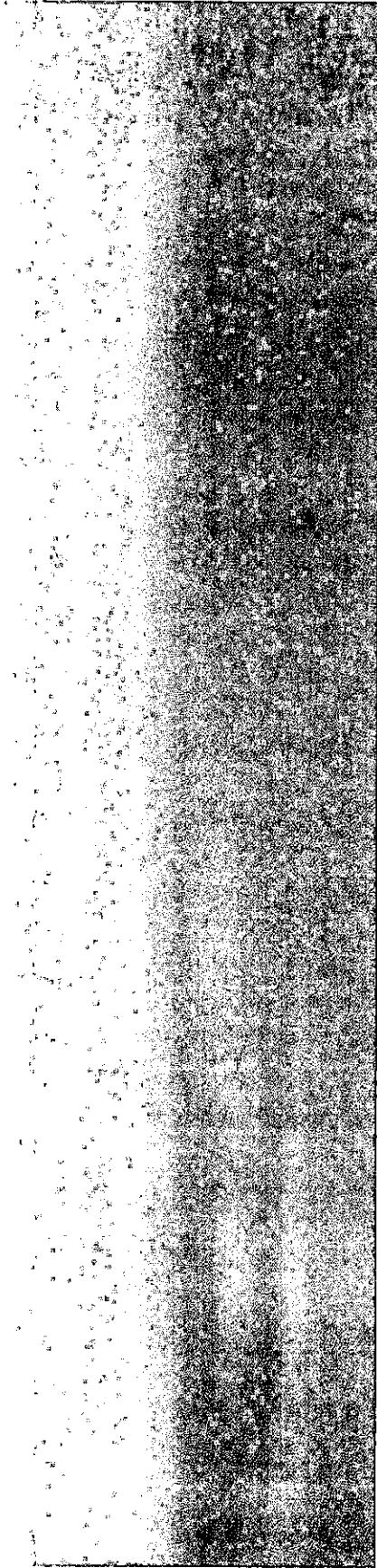
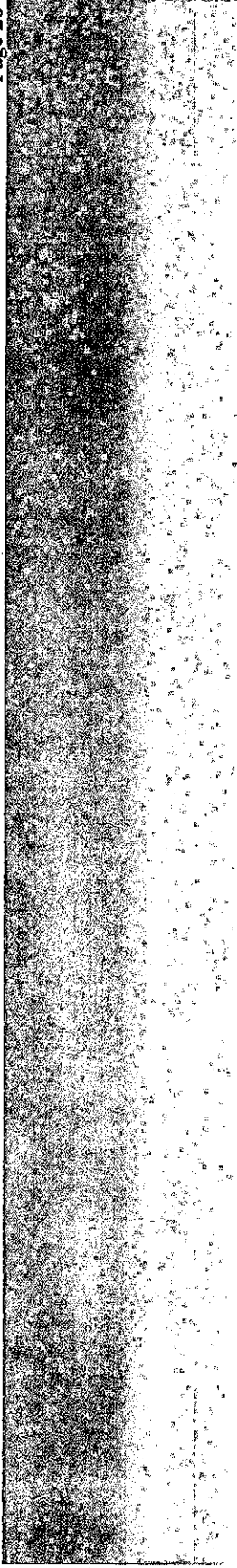
Tree uprooted and falling onto distribution line

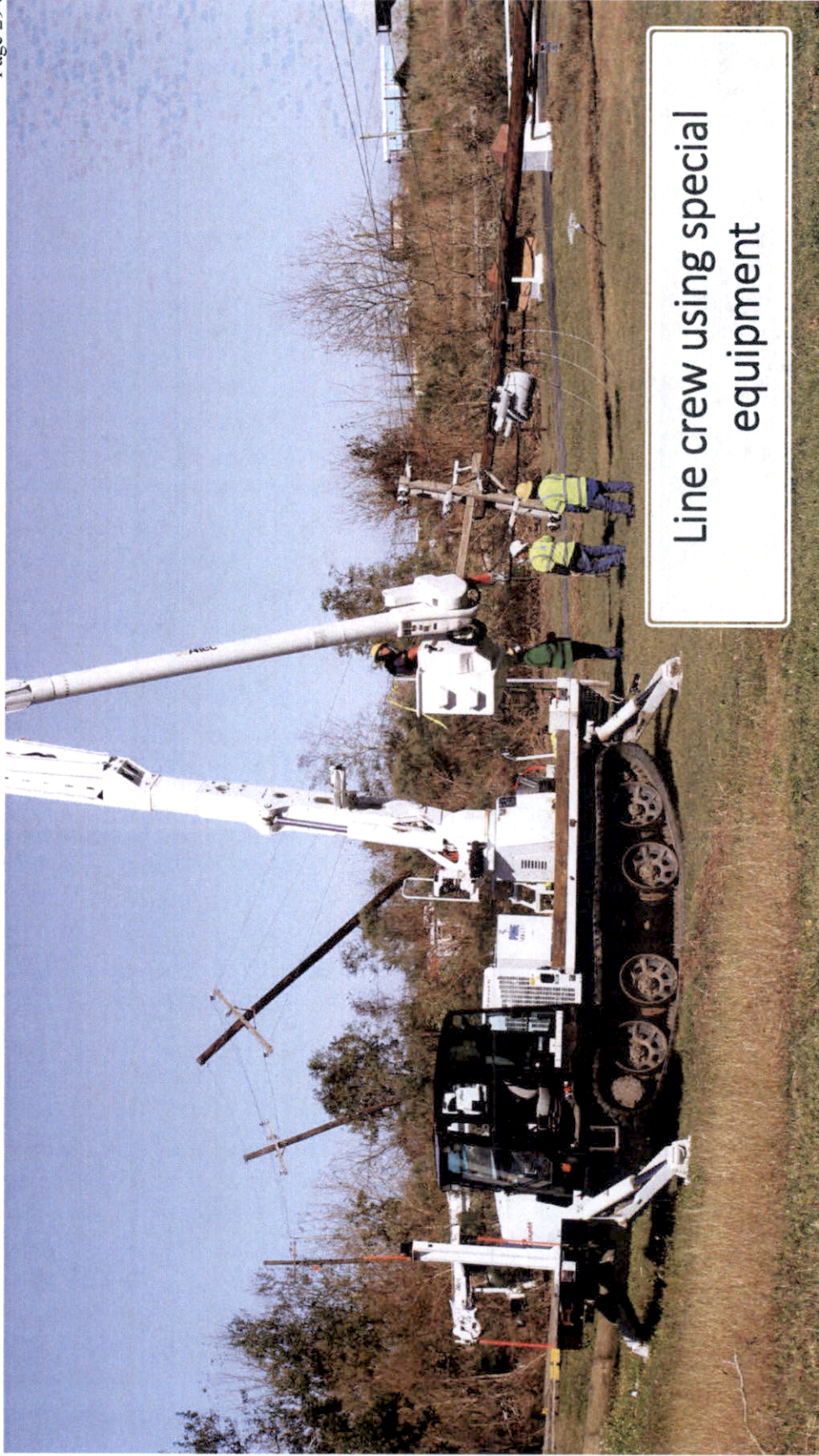




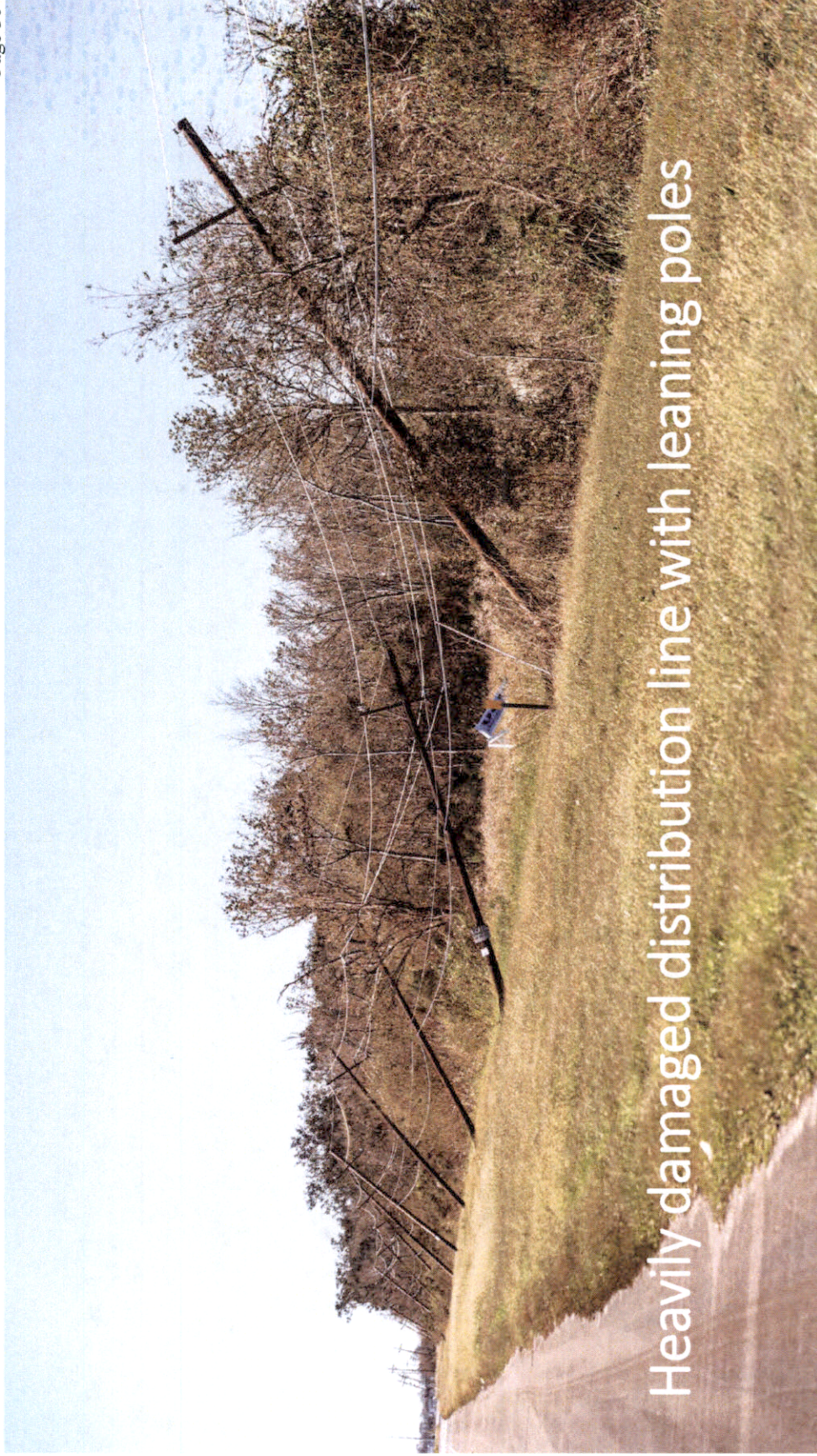
Line crew repairing damaged cross-arms and equipment

Hurricane Zeta

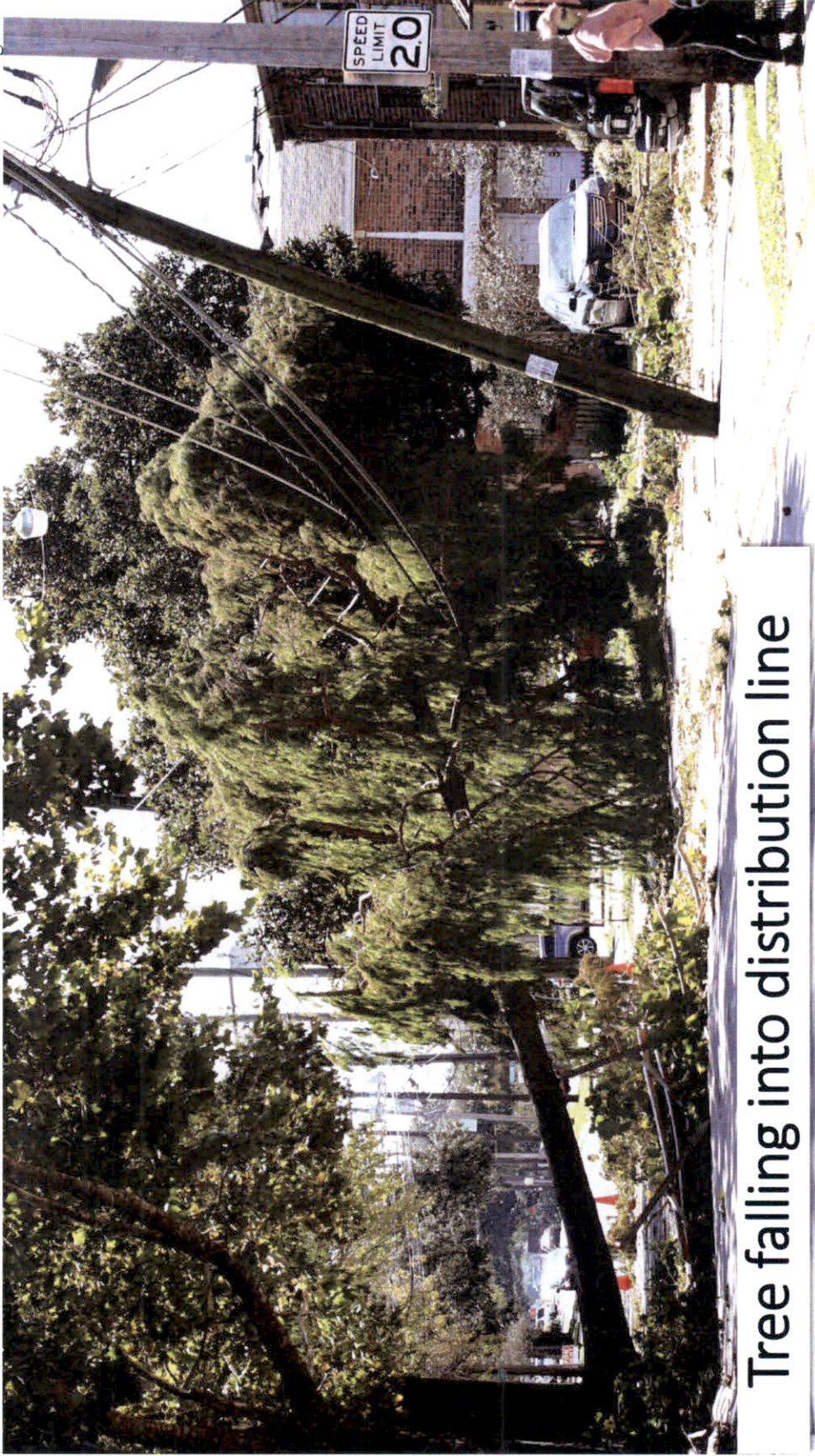




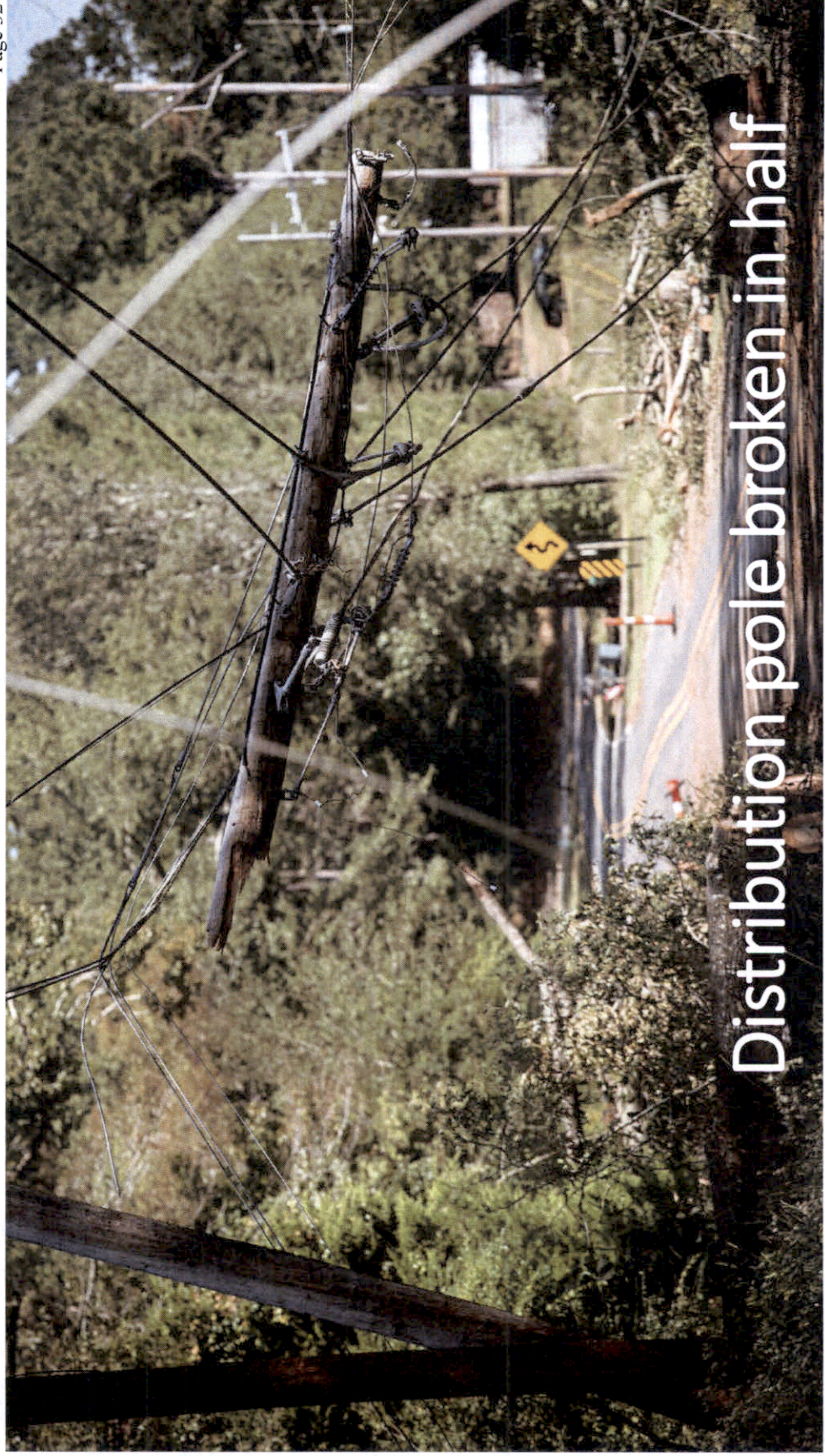
Line crew using special equipment



Heavily damaged distribution line with leaning poles



Tree falling into distribution line



Distribution pole broken in half

Description of Restoration Tasks - Distribution Lines

Costs for the tasks outlined below include maintenance and operating costs as well as capital expenditures consisting primarily of Company labor, affiliate labor, mutual-aid labor, contract labor, materials, equipment, supplies, logistical support, and other support functions.

1. Managing, coordinating, assessing, prioritizing, planning, and overseeing all aspects of the restoration.
2. Safety management, including crew orientations, worksite observations/audits, personnel assessment, communication of safety alerts, safety equipment.
3. Overhead lines
 - Installing/removing clamps or insulators on guys.
 - Readjusting and changing position of guys or braces.
 - Installing, removing, replacing, reinforcing, realigning and straightening poles, cross arms, braces, pins, racks, brackets, and other pole fixtures.
 - Installing, removing, replacing, and realigning transformers.
 - Installing, removing, replacing, sagging, splicing, and re-sagging conductors (wire).
 - Installing, removing, replacing, splicing, sagging, and re-sagging services.
 - Installing, removing, replacing, repairing, resetting, refusing, and realigning protective devices (fuse switches, reclosers, circuit breakers, sectionalizers, switch cabinets).
 - Repairing pole support platform.
 - Supporting conductors, transformers, and other fixtures and transferring them to new poles during pole replacements.
 - Overhauling and repairing line cutouts, line switches, line breakers, and capacitor installations.
 - Cleaning damaged insulators and bushings.
 - Repair/replacement of line oil circuit breakers and associated relays and control wiring.
 - Repairing grounds.
 - Cutting, trimming, and removal of trees and brush.
 - Debris removal.
4. Underground lines
 - Repairing circuit breakers, switches, cutouts, network protectors, and associated relays and control wiring.
 - Repairing grounds.
 - Repairing conductors and splices.
 - Installing, removing, replacing, and repairing any underground plant.
5. Installing, removing, replacing, and repairing street lighting and private area lighting.
6. Installing, removing, and replacing meters and associated controls and metering equipment.
7. Logistics, including lodging, housing, feeding, fueling, laundering, parking, staging, sanitation services, environmental management, medical services, waste management, security, site materials management, and mass transportation.
8. Materials and supplies inventories that were damaged and rendered unusable as a result of the storm.
9. Communication with customers; regulatory bodies; federal, state, and local agencies/officials; news media; and the operation of call centers and customer information centers.

Although the most common tasks to restore the distribution system after a major storm are listed above, there may be additional tasks required in a specific instance that are not listed. After a major storm, the Company may also need to repair damage to Company buildings and communications network infrastructure.